

Service Request Summary Report

25-00740507

Printed Date: Aug 28, 2025 - 9:34:02 AM

Type: SW-Recycling
Created By: Jasmine Hyman
Service Request Owner: SW_ROUTINE SERVICES
Method Received: Phone
SLA Detail: 1 Business Day

SR #: 25-00740507
Priority: Standard
Status: Open
Status Date: Aug 28, 2025 9:34:01 AM
Created Date: Aug 28, 2025 7:06:10 AM
Overdue on: Aug 29, 2025 7:06:09 AM
Closed on:

Location: 2041 EAGLE ST, Baltimore City,
21223

Location Details:

Description: already been out

Service Questions

Questions	Answers
Is citizen insisting on SR after explanation of process?	Yes
Is your concern about a missed pick up today?	Yes
Is it before or after 4:30 PM?	
What time and day did you place your items out for collection?	
Has your neighbor's recycling been collected?	Yes

Contact Information

Name	Address	Email	Phones/Extensions
Ms Jackson			+1 (410) 362-2522

Service Activities

Activity Name	Status	Assigned To	Outcome	Outcome Reason	Finish Date
Investigate	Not Started				
Service Response	Not Started				

Resolution Questions

Service Activity	Resolution Question	Resolution Answer
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Comments

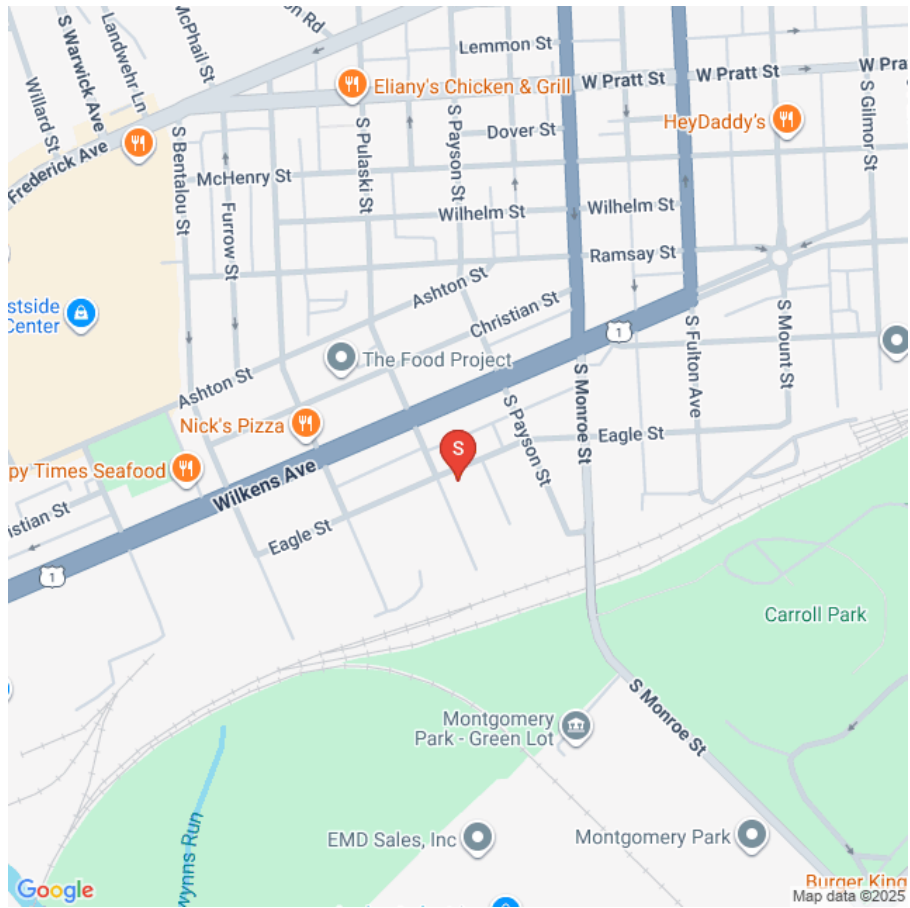
Comment	Comment By	Created Date	Visibility
Recycle Route: 34007	Jasmine Hyman	8/28/2025 7:06 AM	Private

Related Child Service Requests

Related Parent Service Requests

External Service Requests

System Id	Name
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