

## Service Request Summary Report

25-00740562

Printed Date: Aug 28, 2025 - 9:35:17 AM

**Type:** SW-Recycling  
**Created By:** Jasmine Hyman  
**Service Request Owner:** SW\_ROUTINE SERVICES  
**Method Received:** Phone  
**SLA Detail:** 1 Business Day

**SR #:** 25-00740562  
**Priority:** Standard  
**Status:** New  
**Status Date:** Aug 28, 2025 7:34:18 AM  
**Created Date:** Aug 28, 2025 7:34:07 AM  
**Overdue on:** Aug 29, 2025 7:34:07 AM  
**Closed on:**

**Location:** 1803 DESOTO RD, Baltimore City,  
21230

### Location Details:

**Description:** had recycling in bags, has removed the bags

### Service Questions

| Questions                                                      | Answers |
|----------------------------------------------------------------|---------|
| Is citizen insisting on SR after explanation of process?       | Yes     |
| Is your concern about a missed pick up today?                  | No      |
| What time and day did you place your items out for collection? |         |
| Has your neighbor's recycling been collected?                  | Yes     |

### Contact Information

| Name           | Address | Email | Phones/Extensions |
|----------------|---------|-------|-------------------|
| Maria Pachecko |         |       | +1 (443) 512-1009 |

### Service Activities

| Activity Name    | Status      | Assigned To | Outcome | Outcome Reason | Finish Date |
|------------------|-------------|-------------|---------|----------------|-------------|
| Investigate      | Not Started |             |         |                |             |
| Service Response | Not Started |             |         |                |             |

### Resolution Questions

| Service Activity | Resolution Question | Resolution Answer |
|------------------|---------------------|-------------------|
|------------------|---------------------|-------------------|

### Comments

| Comment              | Comment By    | Created Date      | Visibility |
|----------------------|---------------|-------------------|------------|
| Recycle Route: 34006 | Jasmine Hyman | 8/28/2025 7:34 AM | Private    |

### Related Child Service Requests

### Related Parent Service Requests

### External Service Requests

| System Id | Name |
|-----------|------|
|-----------|------|



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