

Service Request Summary Report

25-00745873

Printed Date: Aug 29, 2025 - 12:13:20 PM

Type: SW-Recycling
Created By: citizen Site Guest User
Service Request Owner: SW_ROUTINE SERVICES
Method Received: API
SLA Detail: 1 Business Day

SR #: 25-00745873
Priority: Standard
Status: New
Status Date: Aug 29, 2025 12:02:05 PM
Created Date: Aug 29, 2025 12:01:59 PM
Overdue on: Sep 01, 2025 12:01:59 PM
Closed on:

Location: 131 W CROSS ST, Baltimore City,
21230

Location Details:

Description: Haven't been collect in 2 weeks

Service Questions

Questions	Answers
Is citizen insisting on SR after explanation of process?	
Is your concern about a missed pick up today?	
What time and day did you place your items out for collection?	08/21/2025 12:00 AM
Has your neighbor's recycling been collected?	No

Contact Information

Name	Address	Email	Phones/Extensions
Parker		cici_247@yahoo.com	

Service Activities

Activity Name	Status	Assigned To	Outcome	Outcome Reason	Finish Date
Investigate	Not Started				
Service Response	Not Started				

Resolution Questions

Service Activity	Resolution Question	Resolution Answer
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Comments

Comment	Comment By	Created Date	Visibility
Recycle Route: 35004	citizen Site Guest User	8/29/2025 12:02 PM	Private

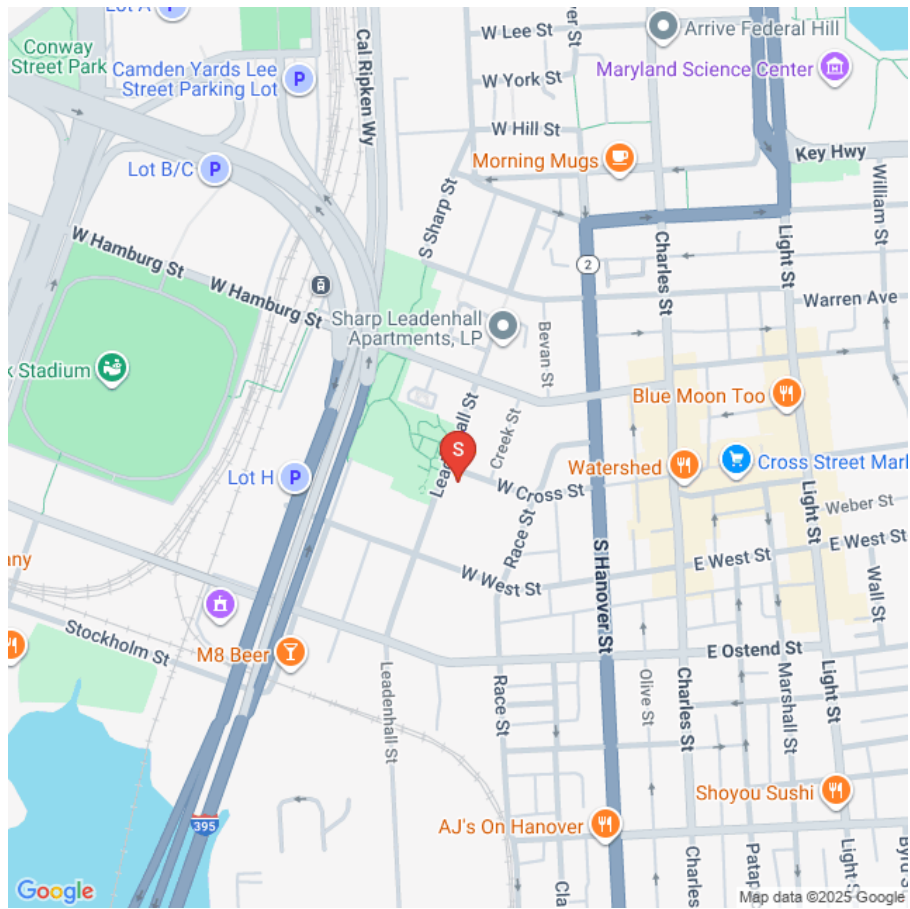
Related Child Service Requests

Related Parent Service Requests

External Service Requests

System Id	Name
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Images



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