

Fw: Vehicle Towed and Access Denied

From: Uhlik,Mauria meu28@dragons.drexel.edu

To: Uhlik,Mauria meu28@dragons.drexel.edu

Date: Tue, Sep 2, 2025, 11:51PM



FINAL BPD DOT Towing Process_FYs 2022 and 2023.pdf 3.2 MB

IMG_3389.jpeg 305 KB

1-3-2025 Tow Board Minutes.pdf 191 KB

Registration_ID R011668-Lobbyist.pdf 40 KB

Vehicle Details.pdf 44 KB

With towing reform shot down by the City Council, high fees and aggressive pract.pdf 4.1 MB

IMG_3390.jpeg 767 KB

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There is no record on file demonstrating BPD's adherence to **Policy 902 by the Order of the Police Commissioner**, which states, "the BPD requests tow trucks from Medallion certified towing companies¹ (towing companies) which transport vehicles to the DOT Impound Lot or BPD Headquarters or any of the eight police districts². The DOT intakes vehicles, manages the inventory, releases vehicles to owners, and auctions unclaimed vehicles. The BPD processes invoices for vehicles that are towed to BPD headquarters or any of the eight police districts. The DOT processes invoices for vehicles that are towed to the DOT Impound lot." See the attached screenshot outlining the medallion towing request procedures. My car was not towed to the City Impound lot nor did I provide verbal affirmation for it to be towed elsewhere. **That is in direct violation of Policy 902.**

Please provide documented evidence that the Communication Unit was contacted and **Frankford Towing, LLC** was in fact the "closest" towing company available. Frankford Towing and its affiliates have a longstanding history of noncompliance with city regulations and creating "ghost" locations to monopolize business. The Baltimore Office of Inspector General 2016 report details at length how

Frankford Towing, Mel's Towing, and Ted's Towing, all owned by Paula Protani, have engaged in routinely predatory and illegal towing practices.

Frankford Owner/Partner, Paula Protani, has a documented history of contributing to Baltimore City elected officials' campaigns according to public record. She has actively legislated against the regulation of towing fees while partnering with lobbyists to further her extortionist agenda. See the attached screenshots of her letter to MD Senate lobbying against set fees for towing companies, her contract with lobbyist, Barbara Zektick, and an article published in 2022 detailing the predatory practices of city-authorized towing companies. Of note, Paula is the owner/partner of a conglomerate of towing companies that have monopolized medallion towing contracts in Baltimore City. See the Baltimore City Police Commissioner's approved list of medallion companies with active contracts.

These facts alone substantiate reasonable and justified suspicion.

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According to the Technical Minimum Requirements, Subsection 2 of Solicitation B50002251, it states that in order to be included on the list of City-licensed towing companies, applicants must be able to demonstrate a significant business presence.

Subsection 2 states that each of the following six criteria must exist for the place of business to be deemed significant:

- 1. It is a fixed, staffed location;*
- 2. Hours of operation are prominently posted;*
- 3. It has only one (1) business telephone number designated at the place of business for towing calls, which does not automatically forward calls to another number and location during the designated hours of operation of the business at any particular geographical site;*
- 4. At least one towing vehicle for which a license is sought is garaged thereon during business hours when not engaged in actual towing operations;"*
- 5. It displays a sign denoting trade name, address and telephone number of the company,*

with letter and numerals of at least 6" in height and 1/3 " in width, visible from the street; and
6. It has adequate off-street storage facilities for not less than ten (10) vehicles at the
licensed location. Vehicles towed to these facilities must be retrievable by the owner or
operator from 8:30AM to 5:30PM daily.

The publicly accessible Autura report, and the only report in my possession, demonstrates noncompliance with City regulatory requirements. The phone number listed on the attached report violates point 3 of Subsection 2. The inaccuracies of the report violate Article 31 Section 43 of the City Code and procedures outlined in the BPD DOT Towing Audit Report. **How will the DOT be held accountable for additional fees incurred on my behalf for failure to appropriately document the location of my vehicle? How will Frankford Towing be held accountable for continuous noncompliance with the minimum technical requirements** to be included on the list of City-licensed towing companies?

I arrived today retrieve my belongings at the Quad Avenue location and was informed of the following:

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- 2) To retrieve my belongings, I owed Frankford Towing \$250 in cash and must turn over the lien for my car. This also was not provided in writing.

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Mauria Uhlik, Ed.D.

From: Uhlik,Mauria meu28@dragons.drexel.edu

To: Ryan Uhlik uhlikr@icloud.com

Date: Wed, Sep 3, 2025, 1:24 PM



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