

Service Request Summary Report
25-00781462
Printed Date: Sep 10, 2025 - 12:53:38 PM

Type: SW-Recycling
Created By: Jonai White
Service Request Owner: SW_ROUTINE SERVICES
Method Received: Phone
SLA Detail: 1 Business Day

SR #: 25-00781462
Priority: Standard
Status: New
Status Date: Sep 10, 2025 12:43:36 PM
Created Date: Sep 10, 2025 12:43:25 PM
Overdue on: Sep 11, 2025 12:43:25 PM
Closed on:

Location: 722 W FAYETTE ST, Baltimore City,
21201
Location Details:
Description: multiple homes needs collection

Service Questions

Questions	Answers
Is citizen insisting on SR after explanation of process?	Not applicable
Is your concern about a missed pick up today?	No
What time and day did you place your items out for collection?	08/25/2025 11:00 PM
Has your neighbor's recycling been collected?	No

Contact Information

Name	Address	Email	Phones/Extensions

Service Activities

Activity Name	Status	Assigned To	Outcome	Outcome Reason	Finish Date
Investigate	Not Started				
Service Response	Not Started				

Resolution Questions

Service Activity	Resolution Question	Resolution Answer
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Comments

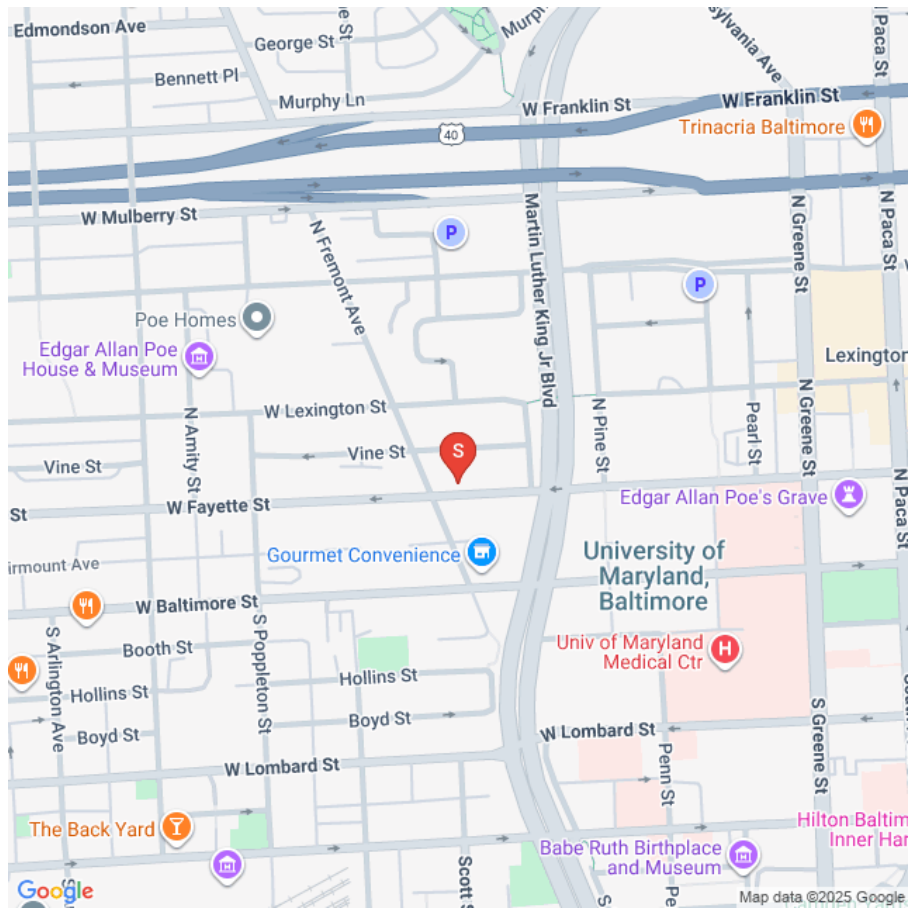
Comment	Comment By	Created Date	Visibility
Recycle Route: 32009	Jonai White	9/10/2025 12:43 PM	Private

Related Child Service Requests

Related Parent Service Requests

External Service Requests

System Id	Name
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