

Service Request Summary Report

25-00934944

Printed Date: Oct 31, 2025 - 9:13:35 AM

Type: SW-Recycling
Created By: Karen Kendall
Service Request Owner: SW_ROUTINE SERVICES
Method Received: Phone
SLA Detail: 1 Business Day

SR #: 25-00934944
Priority: Standard
Status: New
Status Date: Oct 31, 2025 9:10:28 AM
Created Date: Oct 31, 2025 9:10:17 AM
Overdue on: Nov 03, 2025 8:10:17 AM
Closed on:

Location: 2358 WILKENS AVE, Baltimore City,
21223

Location Details:

Description: caller states she now has 2 cans of recycle ,, she is the only one who recycles o the block

Service Questions

Questions	Answers
Is citizen insisting on SR after explanation of process?	Not applicable
Is your concern about a missed pick up today?	Yes
Is it before or after 4:30 PM?	After
What time and day did you place your items out for collection?	10/29/2025 8:00 PM
Has your neighbor's recycling been collected?	

Contact Information

Name	Address	Email	Phones/Extensions
Janennte Carter-Bey			+1 (410) 301-0121

Service Activities

Activity Name	Status	Assigned To	Outcome	Outcome Reason	Finish Date
Investigate	Not Started				
Service Response	Not Started				

Resolution Questions

Service Activity	Resolution Question	Resolution Answer
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Comments

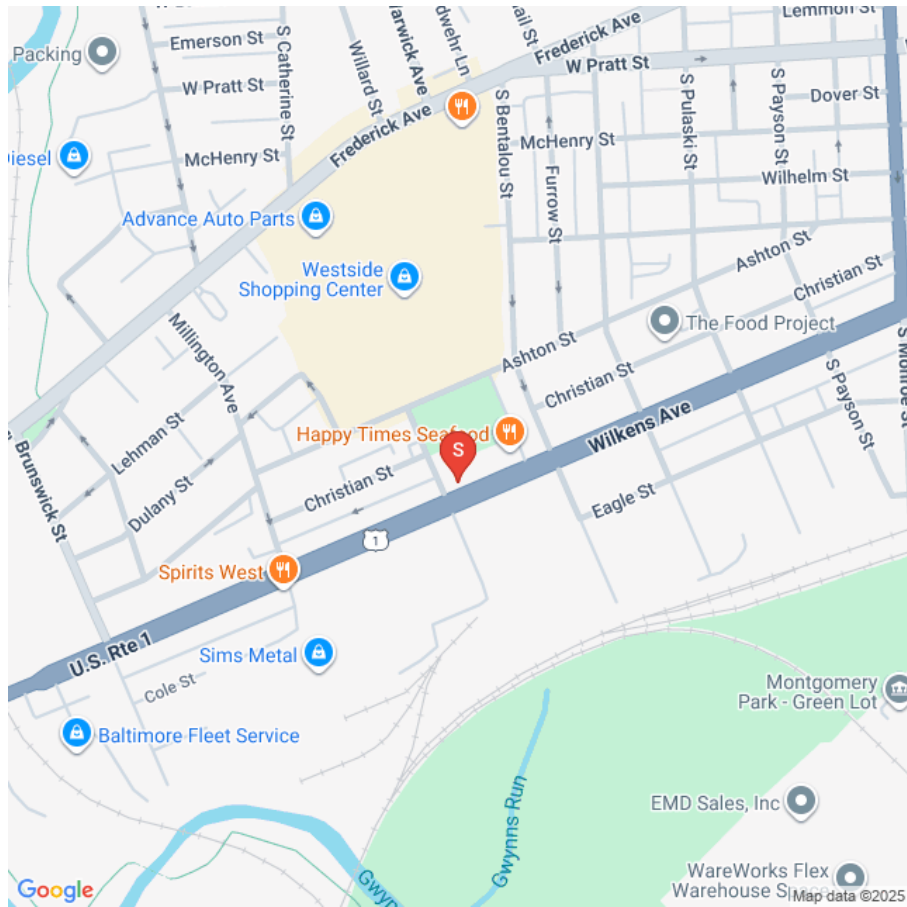
Comment	Comment By	Created Date	Visibility
Recycle Route: 34007	Karen Kendall	10/31/2025 9:10 AM	Private

Related Child Service Requests

Related Parent Service Requests

External Service Requests

System Id	Name
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