

Service Request Summary Report

25-00677502

Printed Date: Aug 8, 2025 - 9:26:47 AM

Type: SW-Recycling
Created By: citizen Site Guest User
Service Request Owner: SW_ROUTINE SERVICES
Method Received: API
SLA Detail: 1 Business Day

SR #: 25-00677502
Priority: Standard
Status: Open
Status Date: Aug 08, 2025 6:59:28 AM
Created Date: Aug 08, 2025 6:50:40 AM
Overdue on: Aug 11, 2025 6:50:40 AM
Closed on:

Location: 2835 INDIANA ST, Baltimore City,
21230

Location Details:

Description: missed pickup recycle

Service Questions

Questions	Answers
Is citizen insisting on SR after explanation of process?	
Is your concern about a missed pick up today?	No
What time and day did you place your items out for collection?	08/07/2025 05:00 AM
Has your neighbor's recycling been collected?	No

Contact Information

Name	Address	Email	Phones/Extensions
Diego Munoz		diego.a.munoz@outlook.com	+1 (443) 400-4591

Service Activities

Activity Name	Status	Assigned To	Outcome	Outcome Reason	Finish Date
Investigate	Not Started				
Service Response	Not Started				

Resolution Questions

Service Activity	Resolution Question	Resolution Answer
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Comments

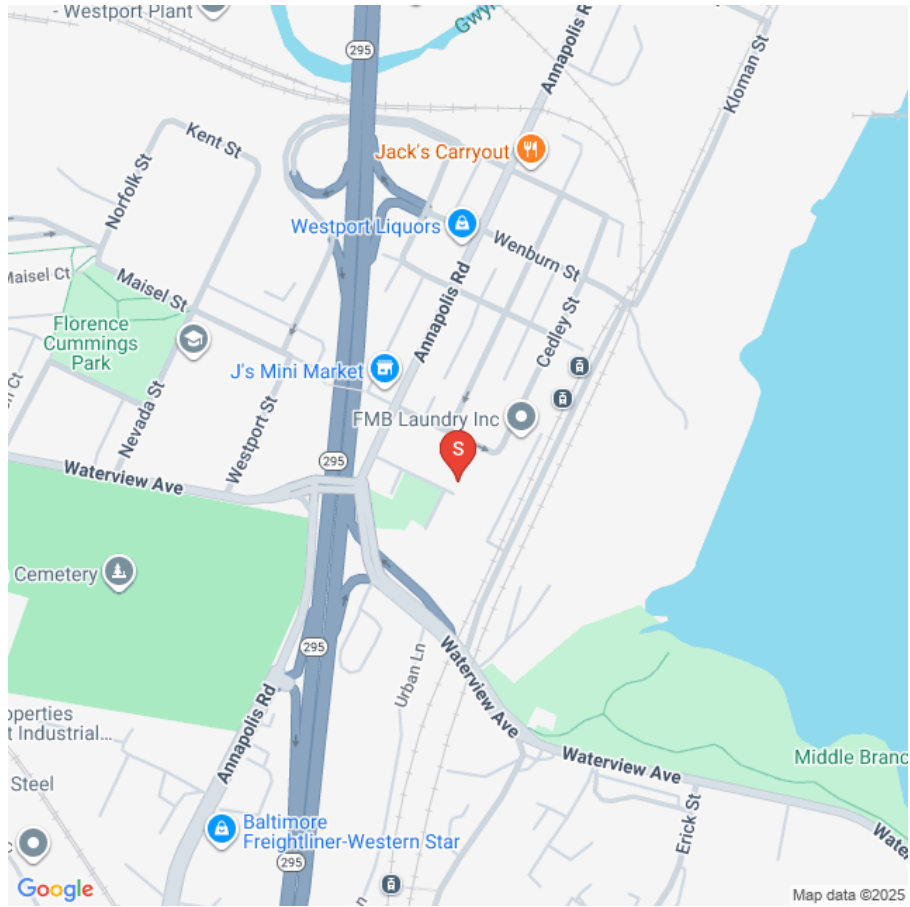
Comment	Comment By	Created Date	Visibility
Recycle Route: 34005	citizen Site Guest User	8/8/2025 6:50 AM	Private

Related Child Service Requests

Related Parent Service Requests

External Service Requests

System Id	Name
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