

Service Request Summary Report

25-00942174

Printed Date: Nov 4, 2025 - 1:31:38 PM

Type: ECC-Escalation
Created By: Sharentha Sharkey
Service Request Owner: SW
Method Received: Phone
SLA Detail: 2 Business Days

SR #: 25-00942174
Priority: Standard
Status: Open
Status Date: Nov 04, 2025 8:45:11 AM
Created Date: Nov 03, 2025 1:32:47 PM
Overdue on: Nov 05, 2025 1:32:47 PM
Closed on:

Location: 3001 GARRISON BLVD, Baltimore City, 21216

Location Details:

Description: the supplies for the clean up was never received, and the event was canceled due to non delivery of supplies.

Service Questions

Questions	Answers
Original SR #	25-00915032
Original SR Type name	SW-Volunteer Clean-Up Event
Please provide agency name, if known:	Solid Waste
What was unsatisfactory about how the request was handled?	Other
Please describe:	the supplies for the clean up was never received, and the event was canceled due to non delivery of supplies.
Describe the nature of the issue or concern:	the supplies for the clean up was never received, and the event was canceled due to non delivery of supplies.
Does the constituent request a call back from an appropriate agency manager, supervisor or representative?	Yes

Contact Information

Name	Address	Email	Phones/Extensions
Sharon Bradford		forestpkassociation@gmail.com	+1 (443) 829-1447

Service Activities

Activity Name	Status	Assigned To	Outcome	Outcome Reason	Finish Date
Service Response	Not Started				

*Spoke w/citizen
apologized
for inconvenience
she will
put in another
SR for a
later date*

Resolution Questions

Service Activity	Resolution Question	Resolution Answer
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Comments

Comment	Comment By	Created Date	Visibility
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Related Child Service Requests

Related Parent Service Requests

SW-Volunteer Clean-Up Event 25-00915032 Closed 3001 GARRISON BLVD, Baltimore City, 21216

Questions	Answers
Name of Organization	Forest Park Neighborhood
Tentative date or dates of cleanup. Date must be AT LEAST 7 BUSINESS DAYS IN FUTURE	11/01/2025
Time and duration of event	1pm-3pm
Number of volunteers expected to participate? This information is requested to track participation in the event and to plan for the amount of material that will be collected.	12
What supplies are needed?	Bags, Gloves, Pickers
What is the designated location for collection of bags? IMPORTANT: Bags cannot be placed in the medians. City will work with organization to confirm cleanup locations.	3001 garrison blvd in front of a lot

External Service Requests

System Id	Name
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