



3610 Commerce Dr  
Suite 804  
Halethorpe, MD 21227  
Phone: 410-247-9970

**BILL TO**

Zhenya Li  
7 South Carey Street  
Baltimore, MD 21223 USA

INVOICE  
1270679103

INVOICE DATE  
Nov 16, 2025

**JOB ADDRESS**

Zhenya Li  
7 South Carey Street  
Baltimore, MD 21223 USA

**Completed Date:** 11/16/2025

**Technician:** Mohammed Khan

**Payment Term:** Due Upon Receipt

**Due Date:** 11/16/2025

**DESCRIPTION OF WORK**

Snake main sewer line clog via clean out in floor Harold coming on Tuesday to camera line

| TASK                    | DESCRIPTION                                                                                                                                                                                                                                                                                                                                                                  | QTY  | PRICE    | TOTAL    |
|-------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------|----------|----------|
| BALT-DRAINCLEAN1000-3.0 | <p>Included as part of your service today:</p> <ul style="list-style-type: none"><li>• Pricing includes first 90 minutes</li><li>• Access main drain line through a cleanout</li><li>• ATTEMPT to clean main line using a large machine</li><li>• No warranty</li><li>• Includes complimentary follow-up visit for a camera inspection of sewer line (\$350 value)</li></ul> | 1.00 | \$497.00 | \$497.00 |

Please note that drain cleaning is a best effort attempt and there is no guarantee on drain cleaning. Customer agrees to pay for service attempt regardless of outcome.

| #           | DESCRIPTION                                                                | TOTAL    |
|-------------|----------------------------------------------------------------------------|----------|
| EVRGRN80PLB | Restrictions apply. Cannot be combined with any other coupon or promotion. | -\$80.00 |

|                   |               |
|-------------------|---------------|
| POTENTIAL SAVINGS | \$74.55       |
| SUB-TOTAL         | \$417.00      |
| TAX               | \$0.00        |
| TOTAL DUE         | \$417.00      |
| PAYMENT           | \$417.00      |
| BALANCE DUE       | <b>\$0.00</b> |

#### CUSTOMER AUTHORIZATION

Len the Plumber Inc. and it's representatives will be referred to, in this contract as the "Company". The signor of the Work Authorization contract, represents themselves as The Owner/Authorized Representative/Tenant and herein will be referred to as the "Client".

It is agreed that the "Client";

1. accepts the terms and conditions of this contract.
2. has been given options as to service, repairs and/or replacements and has accepted the work to be performed as their best interest.
3. accepts full responsibility for the prompt payment, at the time of completion, of all costs of this agreement, even though this authorized person intends to obtain reimbursement from others such as landlords, tenants, insurance companies and tort feorsors.
4. will pay, for any returned check, a \$35 fee, in addition to unpaid balance.
5. agrees to service charge if the balance of the contract is not paid in full within 10 days of the day of the completion. The client agrees to a rate of 1.5%, of the unpaid balance, compounded monthly.
6. in the event that payment is failed to be rendered, pay all unpaid charges, returned check fees, monthly service fees, court costs and reasonable attorney's and/or collection fees.
7. will first attempt to resolve any unsatisfactory issues, by sending a certified letter, in writing to:

Len The Plumber, Inc.  
Attn: Accounts Receivable  
1552 Ridgely Street  
Baltimore, MD 21230

It is agreed that the "Company";

1. respond to any "client" written issue within 30 days of receipt of the certified letter.
2. shall not be held responsible for damage caused to the client's property , as a result of obtaining access to existing plumbing and drainage systems.
3. shall not be held responsible for any additional plumbing or heating work beyond which is specifically written in this contract, including, but not limited to, that which may be required because of preexisting plumbing code violations and or additional work revealed to be necessary as a result of performing the specified work.
4. shall not be held responsible for any repairs, installation, removal, or replacement of non-plumbing or heating items or activities.
5. shall not be held responsible for damage caused to client's plumbing system , by sewer and drain cleaning equipment or other necessary tools, such as, but not limited to;
  - a. sewer cables stuck in sewer or drain line.
  - b. pipes or other systems broken while attempting to make a repair or replacement, when such is caused by existing weak or improperly installed plumbing system.
6. any other repairs necessary as a result of, but not limited to, the unforeseen nature to the extent of work proposed.

All excavation work, unless specifically stated otherwise, in writing, by a representative of the company, is limited to the following;

1. the yard to be finished to a rough grade only. Rough grade as specified in this contract, is described as the following;
  - a. a mound of soil. Soil type, weather and existing conditions will determine the size of the mound.
  - b. No hauling away of or bringing dirt to the site. No seeding or sod.
  - c. Not responsible for the site removal of rocks, which are prohibited by code, from going back into the trench.
2. Not responsible for the disturbance to site soil, lawn, trees, bushes, flowerbeds, concrete, steps, asphalt, sidewalks,

porches, yard or driveway.

3. Not responsible for unmarked, underground lines such as, but not limited to, waterlines, rain leader lines, gas and/or electric lines, phone or cable lines.

4. Customer is responsible for reconditioning any disturbed areas.

5 All work to be performed as specified on this contract, is to comply with local plumbing regulations.

6. Not responsible for any inside plumbing violations.

#### LIMITED SERVICE WARRANTY

Len the Plumber warrants, to the extent stated herein, the plumbing repair service, heating repair service, and/or drain cleaning services furnished by it. The stated period of warranty, written on the reverse side of this contract, commences upon installation or repair. The client understands and fully understands and fully accepts that the liability under this warranty is limited to, at the sole discretion of the company, the repair, replacement, re-cleaning or refund of purchaser money, of the work performed, as specified on this contract, and does not extend to property damage resulting from a manufacturer's defect of installed equipment, drains which become clogged or obstructed and/or from plumbing work which fails during an agreed upon warranty period.

CHECK POLICY: By using a check for payment, you agree to the following terms:

In the event your check is dishonored or returned for any reason, you authorize us to electronically (or by paper draft) re-present the check to your bank for collection of the amount of the check, plus any applicable fees as permitted by state law.



Sign here

Date 11/16/2025

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#### CUSTOMER ACKNOWLEDGEMENT

I, the undersigned, am owner / authorized representative / tenant of the premises at which the work stated is to be completed. As such, I agree to the LTP TERMS & CONDITIONS and authorize this work to be completed as stated.



Sign here

Date 11/16/2025

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I authorize Len the Plumber Heating & Air to charge the agreed amount to my credit card provided herein. I agree that I will pay for this purchase in accordance with the issuing bank cardholder agreement.



Sign here

Date 11/16/2025

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