Service Request Summary Report
25-01067374
Printed Date: Dec 23, 2025 - 11:16:01 AM

Type:	HLTH-EV Odor	**SR #:**	25-01067374
Created By:	Stephanie Tabron	**Prority:**	Standard
Service Request Owner:	HLTH_EV	**Status:**	Closed
Method Received:	Phone	**Status Date:**	Dec 23, 2025 11:15:48 AM
SLA Detail:	20 Business Days	**Created Date:**	Dec 21, 2025 9:49:54 AM
		Overdue on:	Jan 16, 2026 9:49:54 AM
		Closed on:	Dec 23, 2025 11:15:48 AM
Location:	NORTHWOOD DR & THE ALAMEDA, Baltimore City, 21239		
Location Details:			
Description:	Chinquapin park footbridge area and oil or gas slick on surface of water under bridge		

Service Questions

Questions	Answers	
What type of odor?	Other	
Please describe:	gasoline	
What type of property?	Unknown	

Contact Information

Name	Address	Email	Phones/Extensions
Lauren Redding			+1 (434) 202-3581

Service Activities

Activity Name	Status	Assigned To	Outcome	Outcome Reason	Finish Date
Triage	Complete	Michael Crook	Triaged		12/22/2025 8:46 AM
Service Response	Complete	Michael Crook	Work referred to another agency (NOT BY SR TRANSFER)		12/22/2025 11:30 AM

Resolution Questions

Service Activity	Resolution Question	Resolution Answer

Comments

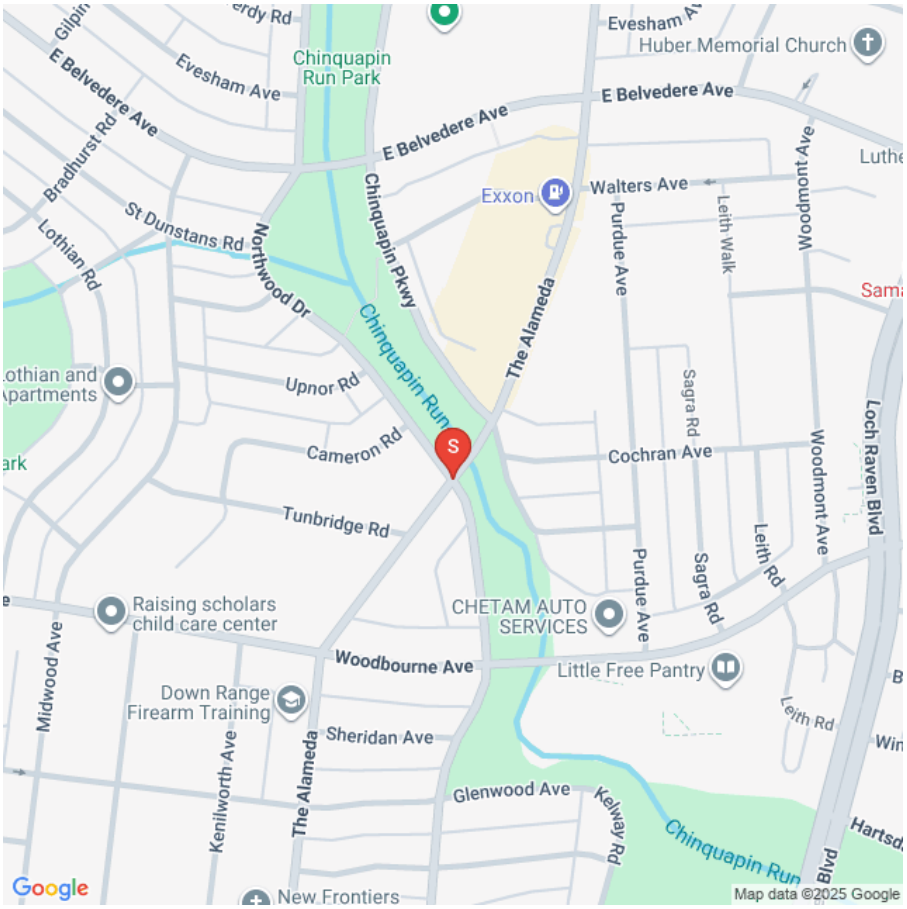
Comment	Comment By	Created Date	Visibility
Service Response : The odor complaint in Chinquapin Park stream was confirmed. The source of oil coming from a storm drain is unknown. Will refer to DPW.	Todd Ward	12/23/2025 11:15 AM	Private
Service Response : The odor complaint in Chinquapin Park stream was confirmed. The source of oil coming from a storm drain is unknown. Will refer to DPW.	Todd Ward	12/23/2025 11:15 AM	Public

Related Child Service Requests

Related Parent Service Requests

External Service Requests

System Id	Name



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