

Service Request Summary Report

26-00031289

Printed Date: Jan 13, 2026 - 8:09:02 AM

Type: SW-Recycling
Created By: Stacey Jackson
Service Request Owner: SW_ROUTINE SERVICES
Method Received: Phone
SLA Detail: 1 Business Day

SR #: 26-00031289
Priority: Standard
Status: New
Status Date: Jan 13, 2026 7:21:38 AM
Created Date: Jan 13, 2026 7:21:35 AM
Overdue on: Jan 14, 2026 7:21:34 AM
Closed on:

Location: 2878 W BALTIMORE ST, Baltimore City, 21223

Location Details:

Description: caller insist items were missed 2 weeks in a row

Service Questions

Questions	Answers
Is citizen insisting on SR after explanation of process?	Yes
Is your concern about a missed pick up today?	Yes
Is it before or after 4:30 PM?	After
What time and day did you place your items out for collection?	01/12/2026 5:00 PM
Has your neighbor's recycling been collected?	Yes

Contact Information

Name	Address	Email	Phones/Extensions
lanera wilson		lanorawilson58@gmail.com	+1 (443) 827-6722

Service Activities

Activity Name	Status	Assigned To	Outcome	Outcome Reason	Finish Date
Investigate	Not Started				
Service Response	Not Started				

Resolution Questions

Service Activity	Resolution Question	Resolution Answer
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Comments

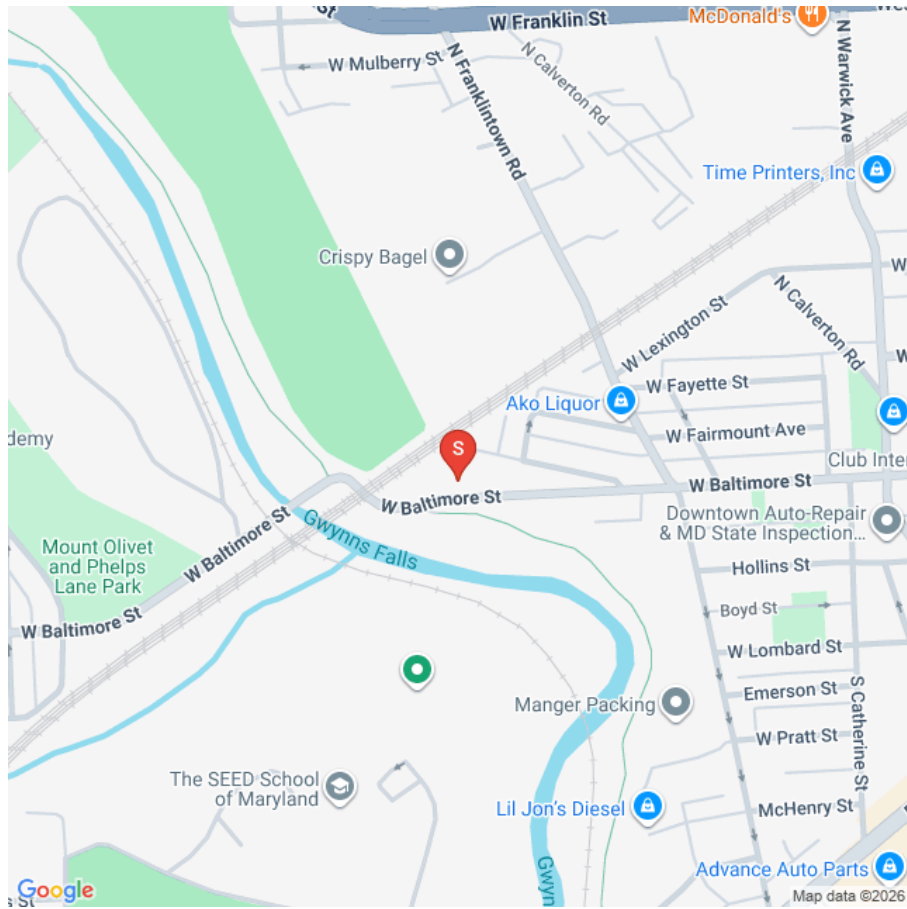
Comment	Comment By	Created Date	Visibility
Recycle Route: 32005	Stacey Jackson	1/13/2026 7:21 AM	Private

Related Child Service Requests

Related Parent Service Requests

External Service Requests

System Id	Name
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