

Service Request Summary Report

26-00031342

Printed Date: Jan 13, 2026 - 8:09:33 AM

Type: SW-Recycling
Created By: Ashley Sabb
Service Request Owner: SW_ROUTINE SERVICES
Method Received: Phone
SLA Detail: 1 Business Day

SR #: 26-00031342
Priority: Standard
Status: New
Status Date: Jan 13, 2026 7:46:58 AM
Created Date: Jan 13, 2026 7:46:47 AM
Overdue on: Jan 14, 2026 7:46:47 AM
Closed on:

Location: 35 GORMAN AVE, Baltimore City,
21223

Location Details:

Description: citizen hasn't gotten a pickup in 2 weeks. can is in the rear of the location

Service Questions

Questions	Answers
Is citizen insisting on SR after explanation of process?	Not applicable
Is your concern about a missed pick up today?	Yes
Is it before or after 4:30 PM?	
What time and day did you place your items out for collection?	
Has your neighbor's recycling been collected?	Yes

Contact Information

Name	Address	Email	Phones/Extensions
troy williams			+1 (443) 525-2064

Service Activities

Activity Name	Status	Assigned To	Outcome	Outcome Reason	Finish Date
Investigate	Not Started				
Service Response	Not Started				

Resolution Questions

Service Activity	Resolution Question	Resolution Answer
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Comments

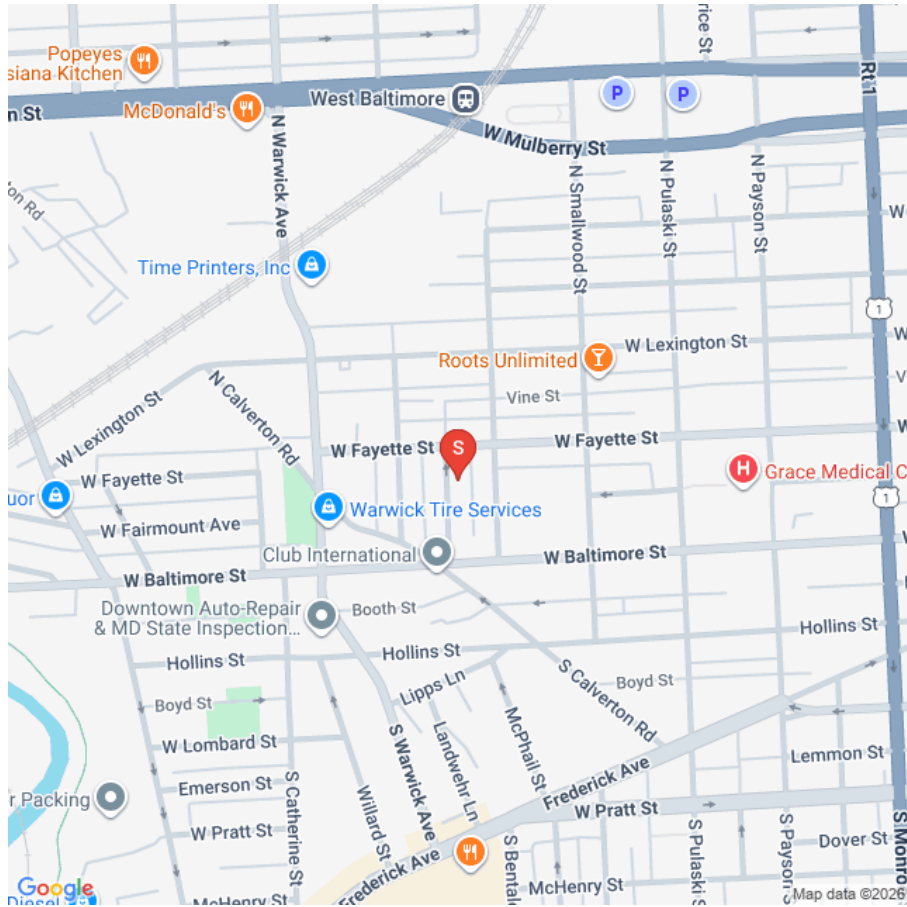
Comment	Comment By	Created Date	Visibility
Recycle Route: 32008	Ashley Sabb	1/13/2026 7:46 AM	Private

Related Child Service Requests

Related Parent Service Requests

External Service Requests

System Id	Name
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