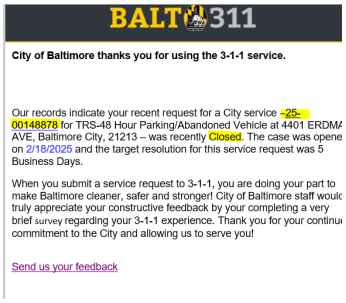
Follow up to phoned-in Request # **816738**, 311 online Request # **898545** (escalation)
Please direct questions to cfo@clendeninbrothers.com or call 410-843-3944.

1/26/2026 - Vehicles remain abandoned on roadside. Snow plow crews unable to clear street as a result of these vehicles. PLEASE REMOVE this safety hazard.

2/24/2025 – UNRESOLVED - ALL abandoned trucks STILL remain curbside. How can you close case?

25-001488-78 –Vehicles still illegally parked and requested signs not installed.



BALT 311

City of Baltimore thanks you for using the 3-1-1 service.

Our records indicate your recent request for a City service -25-00148878 for TRS-48 Hour Parking/Abandoned Vehicle at 4401 ERDMA AVE, Baltimore City, 21213 – was recently Closed. The case was opene on 2/18/2025 and the target resolution for this service request was 5 Business Days.

When you submit a service request to 3-1-1, you are doing your part to make Baltimore cleaner, safer and stronger! City of Baltimore staff would truly appreciate your constructive feedback by your completing a very brief survey regarding your 3-1-1 experience. Thank you for your continu commitment to the City and allowing us to serve you!

Send us your feedback

These signs are needed from 4311 thru 4401 Erdman Ave stopping at 4501 Erdman (Carroll Fuels gas station).





Please tow these vehicles to another location – 2 box trucks, 1 camper, & 1 cab.

Follow up to phoned-in Request # **816738**, 311 online Request # **898545** (escalation)
Please direct questions to cfo@clendeninbrothers.com or call 410-843-3944.





2/18/2025 – UNRESOLVED - ALL abandoned trucks STILL remain.

This is a **SAFETY CONCERN** for vehicles pulling out of 4401 Erdman Avenue parking lot.

Two requests –

- Install additional signs in front of 4401 Erdman Avenue (see yellow highlighted walkway in 2nd photo below).
- Tow abandoned trucks away ASAP.

11/6/2024: UPDATE to partially resolved Request #816738

Thank you for installing the 4 "No Tractor Trailer Parking" signs in front of 4311 Erdman Avenue. This will deter trucks from parking on the curb in front of this building.

Unfortunately, the signs do not affect the abandoned trucks parked in front of 4401 Erdman Ave, the focus of the original request. Please place additional signs in front of 4401 Erdman Ave, and have these abandoned vehicles towed away. For the safety of workers in these buildings the signs should really extend to Carroll Fuel station at 4501 Erdman Ave.

Follow up to phoned-in Request # **816738**, 311 online Request # **898545** (escalation)
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Signs are needed in front of white building, 4401 Erdman Ave. The line above shows where signs are needed.







10/16/2024 – this issue was escalated Request # 898545

City of Baltimore 3-1-1 Service Request Confirmation - 24-00898545

Reply | Reply All | Forward

Balt311.Admin <balt311.admin@baltimorecity.gov>
To Matt Stromberg
Wed 10/16/2024 4:58 PM

Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

This is an automated E-mail notification from the City of Baltimore 3-1-1 contact center – PLEASE DO NOT REPLY.

Thank you for your recent request for a City service. Your service request for **Escalation** has been added to our tracking system and assigned the unique service request number 24-00898545. The target resolution for this service request is **2 Business Days**. Please use this number in the future to query the status of your service request either by calling 3-1-1 directly or via the Web Portal.

Please use this link to check the status of the Service Request

Service Request Link

Thank you again for contacting the City of Baltimore.

Follow up to phoned-in Request # **816738**, 311 online Request # **898545** (escalation)
Please direct questions to cfo@clendeninbrothers.com or call 410-843-3944.
INITIAL REQUEST

10/2/2024: 311 ISSUE–ILLEGAL PARKING – Request #816738

Location: Erdman Avenue in front of 4401 Erdman Avenue, Baltimore, MD 21213

In front of our property, located at 4401 Erdman Avenue, multiple large trucks and camper vehicle are parked illegally. The physical presence of these vehicles reduces visibility for those exiting our premises and creates a dangerous situation for those individuals and motorists traveling southbound on Erdman Avenue.

We have asked on numerous occasions to have these parked and abandoned vehicles removed. Sometimes they are temporarily removed, but they always return. They remain parked illegally for extended periods of time until we submit another request for removal.

There should be no big trucks parked from 4309-4401 Erdman Avenue. Currently there are 5 vehicles along the curbs. For everyone's safety, please remove these vehicles ASAP.





Follow up to phoned-in Request # **816738**, 311 online Request # **898545** (escalation)
Please direct questions to cfo@clendeninbrothers.com or call 410-843-3944.





