

All accounts



Home



CREATE REQUEST

[Back to Requests](#)

CREATE REQUEST

[Request input](#)

Summary

Create request

Subject

Account

11000274562

Subject

Billing Dispute

Request input

Do you already have an open bill dispute?

No

Did you get a decision letter from a recent dispute or leak adjustment?

No

Please select the category for your dispute.

High bill, Infrastructure, or Late Fee

If you have any additional information you would like to provide please do so below.

Billing from 11/17/25-12/16/25 shows water usage on two consecutive days exceeding 8,651 gallons. During this period, it shows around 240 gallons of water was used per hour. Use spanning these two days alone represents nearly two months of historical usage and records use during hours when

water use is typically zero, between 12am - 6am. House has been checked and shows no leaks or dripping fixtures. Use before and after this timeframe appears normal.

Please upload any documentation that supports your bill dispute

5504 Hamlet Ave Water Use 111725-121625.pdf

Please click "Summary" and "Create Request" to submit your request. Please allow 7–10 business days for your request to be processed.

-

Step 3 of 3

Subject

Request input

Summary