



Tesla, Inc.  
9428 Reisterstown Road  
Owings Mills, MD, US 21117-4405  
Ph.: 410-415-1411

## Tax Invoice

**SERVICE DEPARTMENT HOURS**  
Mon-Fri 8:00 a.m. - 5:00 p.m  
Sat-Sun Saturday: By appointment  
only Sunday: closed

M.V.R.T.# 3550

| Invoice date         | Serial number        |
|----------------------|----------------------|
| 06-Feb-2026          | 3000S0015823131      |
| Due Date             | PO Number            |
| 06-Feb-2026          |                      |
| Date/Time Received   | Date/Time Promised   |
| 04-Feb-2026 09:51:02 | 05-Feb-2026 20:30:50 |
| Odometer In          | Odometer Out         |
| 89156 Miles          | 89157 Miles          |
| Ready Date           |                      |
| 05-Feb-2026 20:21:21 |                      |
| Service Advisor      |                      |
| Doug Adams           |                      |

**Paid**

| Bill To                                                                            |
|------------------------------------------------------------------------------------|
| Sabrina Thompson<br>2209 E Lombard St<br>Baltimore, MD 21231<br>Snthomps@gmail.com |

| Mobile Phone | Additional Phone |                      | Vehicle Identification Number |
|--------------|------------------|----------------------|-------------------------------|
|              |                  |                      | 5YJ3E1EB0JF115473             |
| Year         | Model            | License Plate Number | Colour                        |
| 2018         | MODEL 3          |                      | Pearl White Multi-Coat        |

| Job                                                                        | Description Of Work                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Amount (USD)                                                               |                    |                   |                   |                 |  |      |       |      |       |             |                 |                   |              |                   |                 |                                     |      |       |       |      |       |                                  |      |       |       |      |       |       |
|----------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|--------------------|-------------------|-------------------|-----------------|--|------|-------|------|-------|-------------|-----------------|-------------------|--------------|-------------------|-----------------|-------------------------------------|------|-------|-------|------|-------|----------------------------------|------|-------|-------|------|-------|-------|
| 1                                                                          | <p><b>Concern:</b> Check tire pressure and condition</p> <p><b>Repair Notes:</b> Technician performed an automated tire pressure check and made necessary adjustments to ensure proper inflation.</p> <p><b>Correction Automated Tire Pressure Check (Adjustment Needed)</b></p> <p>Pay Type: Goodwill-Internal</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | 0.00                                                                       |                    |                   |                   |                 |  |      |       |      |       |             |                 |                   |              |                   |                 |                                     |      |       |       |      |       |                                  |      |       |       |      |       |       |
| 2                                                                          | <p><b>Concern:</b> Customer states: Maintenance - Wiper Blades Replacement</p> <p><b>Repair Notes:</b> Our technician replaced the windshield wiper blades as requested during the maintenance service.</p> <table><tr><td><b>Correction Wiper Blades (Remove &amp; Replace) - Remove and Replace</b></td><td><b>Labor Hours</b></td><td><b>Price</b></td><td><b>Adjustment</b></td><td><b>Subtotal</b></td></tr><tr><td></td><td>0.06</td><td>13.20</td><td>0.00</td><td>13.20</td></tr></table> <p><b>Parts Replaced or Added</b></p> <table><tr><td><b>Part</b></td><td><b>Quantity</b></td><td><b>Unit Price</b></td><td><b>Price</b></td><td><b>Adjustment</b></td><td><b>Subtotal</b></td></tr><tr><td>WIPER BLADE PASSENGER(1076731-00-B)</td><td>1.00</td><td>25.00</td><td>25.00</td><td>0.00</td><td>25.00</td></tr><tr><td>WIPER BLADE DRIVER(1076730-00-C)</td><td>1.00</td><td>25.00</td><td>25.00</td><td>0.00</td><td>25.00</td></tr></table> <p><b>Parts Subtotal 50.00</b></p> <p>Pay Type: Customer Pay</p> <p><b>Total Parts Amount 50.00</b><br/><b>Total Labor Amount 13.20</b></p> | <b>Correction Wiper Blades (Remove &amp; Replace) - Remove and Replace</b> | <b>Labor Hours</b> | <b>Price</b>      | <b>Adjustment</b> | <b>Subtotal</b> |  | 0.06 | 13.20 | 0.00 | 13.20 | <b>Part</b> | <b>Quantity</b> | <b>Unit Price</b> | <b>Price</b> | <b>Adjustment</b> | <b>Subtotal</b> | WIPER BLADE PASSENGER(1076731-00-B) | 1.00 | 25.00 | 25.00 | 0.00 | 25.00 | WIPER BLADE DRIVER(1076730-00-C) | 1.00 | 25.00 | 25.00 | 0.00 | 25.00 | 63.20 |
| <b>Correction Wiper Blades (Remove &amp; Replace) - Remove and Replace</b> | <b>Labor Hours</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | <b>Price</b>                                                               | <b>Adjustment</b>  | <b>Subtotal</b>   |                   |                 |  |      |       |      |       |             |                 |                   |              |                   |                 |                                     |      |       |       |      |       |                                  |      |       |       |      |       |       |
|                                                                            | 0.06                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | 13.20                                                                      | 0.00               | 13.20             |                   |                 |  |      |       |      |       |             |                 |                   |              |                   |                 |                                     |      |       |       |      |       |                                  |      |       |       |      |       |       |
| <b>Part</b>                                                                | <b>Quantity</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | <b>Unit Price</b>                                                          | <b>Price</b>       | <b>Adjustment</b> | <b>Subtotal</b>   |                 |  |      |       |      |       |             |                 |                   |              |                   |                 |                                     |      |       |       |      |       |                                  |      |       |       |      |       |       |
| WIPER BLADE PASSENGER(1076731-00-B)                                        | 1.00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | 25.00                                                                      | 25.00              | 0.00              | 25.00             |                 |  |      |       |      |       |             |                 |                   |              |                   |                 |                                     |      |       |       |      |       |                                  |      |       |       |      |       |       |
| WIPER BLADE DRIVER(1076730-00-C)                                           | 1.00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | 25.00                                                                      | 25.00              | 0.00              | 25.00             |                 |  |      |       |      |       |             |                 |                   |              |                   |                 |                                     |      |       |       |      |       |                                  |      |       |       |      |       |       |

|                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                   |              |                   |                 |  |                                                                                         |                    |  |              |                   |                 |  |  |      |  |       |      |       |  |             |                 |                   |              |                   |                 |  |                                                    |      |        |        |      |        |  |               |
|-----------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|--------------|-------------------|-----------------|--|-----------------------------------------------------------------------------------------|--------------------|--|--------------|-------------------|-----------------|--|--|------|--|-------|------|-------|--|-------------|-----------------|-------------------|--------------|-------------------|-----------------|--|----------------------------------------------------|------|--------|--------|------|--------|--|---------------|
|                                                                                         | <b>Labor Hours</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | <b>0.06</b>       |              |                   |                 |  |                                                                                         |                    |  |              |                   |                 |  |  |      |  |       |      |       |  |             |                 |                   |              |                   |                 |  |                                                    |      |        |        |      |        |  |               |
| 3                                                                                       | <p><b>Concern:</b> Customer states: Maintenance - Cabin Air Filter Replacement</p> <p><b>Repair Notes:</b> Our technician replaced the cabin air filter as requested during the maintenance service.</p> <table><tr><td><b>Correction Filter - Cabin (Remove &amp; Replace) - Remove and Replace</b></td><td><b>Labor Hours</b></td><td></td><td><b>Price</b></td><td><b>Adjustment</b></td><td><b>Subtotal</b></td><td></td></tr><tr><td></td><td>0.18</td><td></td><td>39.60</td><td>0.00</td><td>39.60</td><td></td></tr></table> <p><b>Parts Replaced or Added</b></p> <table><tr><td><b>Part</b></td><td><b>Quantity</b></td><td><b>Unit Price</b></td><td><b>Price</b></td><td><b>Adjustment</b></td><td><b>Subtotal</b></td><td></td></tr><tr><td>HVAC - COMBINATION FILTER(1107681-00-C)</td><td>2.00</td><td>15.00</td><td>30.00</td><td>0.00</td><td>30.00</td><td></td></tr></table> <p><b>Parts Subtotal 30.00</b></p> <p>Pay Type: Customer Pay</p> <p><b>Total Parts Amount 30.00</b><br/><b>Total Labor Amount 39.60</b><br/><b>Labor Hours 0.18</b></p>                                                        |                   |              |                   |                 |  | <b>Correction Filter - Cabin (Remove &amp; Replace) - Remove and Replace</b>            | <b>Labor Hours</b> |  | <b>Price</b> | <b>Adjustment</b> | <b>Subtotal</b> |  |  | 0.18 |  | 39.60 | 0.00 | 39.60 |  | <b>Part</b> | <b>Quantity</b> | <b>Unit Price</b> | <b>Price</b> | <b>Adjustment</b> | <b>Subtotal</b> |  | HVAC - COMBINATION FILTER(1107681-00-C)            | 2.00 | 15.00  | 30.00  | 0.00 | 30.00  |  | <b>69.60</b>  |
| <b>Correction Filter - Cabin (Remove &amp; Replace) - Remove and Replace</b>            | <b>Labor Hours</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                   | <b>Price</b> | <b>Adjustment</b> | <b>Subtotal</b> |  |                                                                                         |                    |  |              |                   |                 |  |  |      |  |       |      |       |  |             |                 |                   |              |                   |                 |  |                                                    |      |        |        |      |        |  |               |
|                                                                                         | 0.18                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                   | 39.60        | 0.00              | 39.60           |  |                                                                                         |                    |  |              |                   |                 |  |  |      |  |       |      |       |  |             |                 |                   |              |                   |                 |  |                                                    |      |        |        |      |        |  |               |
| <b>Part</b>                                                                             | <b>Quantity</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <b>Unit Price</b> | <b>Price</b> | <b>Adjustment</b> | <b>Subtotal</b> |  |                                                                                         |                    |  |              |                   |                 |  |  |      |  |       |      |       |  |             |                 |                   |              |                   |                 |  |                                                    |      |        |        |      |        |  |               |
| HVAC - COMBINATION FILTER(1107681-00-C)                                                 | 2.00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | 15.00             | 30.00        | 0.00              | 30.00           |  |                                                                                         |                    |  |              |                   |                 |  |  |      |  |       |      |       |  |             |                 |                   |              |                   |                 |  |                                                    |      |        |        |      |        |  |               |
| 4                                                                                       | <p><b>Concern:</b> Customer states: Maintenance - Low Voltage Battery Replacement</p> <p><b>Repair Notes:</b> Our technician performed a proactive replacement of the low voltage battery to ensure optimal vehicle performance.</p> <table><tr><td><b>Correction Battery - 12V (Lead Acid) (Remove &amp; Replace) - Remove and Replace</b></td><td><b>Labor Hours</b></td><td></td><td><b>Price</b></td><td><b>Adjustment</b></td><td><b>Subtotal</b></td><td></td></tr><tr><td></td><td>0.18</td><td></td><td>39.60</td><td>0.00</td><td>39.60</td><td></td></tr></table> <p><b>Parts Replaced or Added</b></p> <table><tr><td><b>Part</b></td><td><b>Quantity</b></td><td><b>Unit Price</b></td><td><b>Price</b></td><td><b>Adjustment</b></td><td><b>Subtotal</b></td><td></td></tr><tr><td>ASSEMBLY - 12V BATTERY AND VENT PLUG(1129182-00-B)</td><td>1.00</td><td>125.00</td><td>125.00</td><td>0.00</td><td>125.00</td><td></td></tr></table> <p><b>Parts Subtotal 125.00</b></p> <p>Pay Type: Customer Pay</p> <p><b>Total Parts Amount 125.00</b><br/><b>Total Labor Amount 39.60</b><br/><b>Labor Hours 0.18</b></p> |                   |              |                   |                 |  | <b>Correction Battery - 12V (Lead Acid) (Remove &amp; Replace) - Remove and Replace</b> | <b>Labor Hours</b> |  | <b>Price</b> | <b>Adjustment</b> | <b>Subtotal</b> |  |  | 0.18 |  | 39.60 | 0.00 | 39.60 |  | <b>Part</b> | <b>Quantity</b> | <b>Unit Price</b> | <b>Price</b> | <b>Adjustment</b> | <b>Subtotal</b> |  | ASSEMBLY - 12V BATTERY AND VENT PLUG(1129182-00-B) | 1.00 | 125.00 | 125.00 | 0.00 | 125.00 |  | <b>164.60</b> |
| <b>Correction Battery - 12V (Lead Acid) (Remove &amp; Replace) - Remove and Replace</b> | <b>Labor Hours</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                   | <b>Price</b> | <b>Adjustment</b> | <b>Subtotal</b> |  |                                                                                         |                    |  |              |                   |                 |  |  |      |  |       |      |       |  |             |                 |                   |              |                   |                 |  |                                                    |      |        |        |      |        |  |               |
|                                                                                         | 0.18                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                   | 39.60        | 0.00              | 39.60           |  |                                                                                         |                    |  |              |                   |                 |  |  |      |  |       |      |       |  |             |                 |                   |              |                   |                 |  |                                                    |      |        |        |      |        |  |               |
| <b>Part</b>                                                                             | <b>Quantity</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <b>Unit Price</b> | <b>Price</b> | <b>Adjustment</b> | <b>Subtotal</b> |  |                                                                                         |                    |  |              |                   |                 |  |  |      |  |       |      |       |  |             |                 |                   |              |                   |                 |  |                                                    |      |        |        |      |        |  |               |
| ASSEMBLY - 12V BATTERY AND VENT PLUG(1129182-00-B)                                      | 1.00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | 125.00            | 125.00       | 0.00              | 125.00          |  |                                                                                         |                    |  |              |                   |                 |  |  |      |  |       |      |       |  |             |                 |                   |              |                   |                 |  |                                                    |      |        |        |      |        |  |               |
| 5                                                                                       | <p><b>Concern:</b> Customer states: Other - I've been noticing the care rides rougher than normal an the front driver-side tire is where I feel it most, especially when driving above 60mph. I have also started to hear a little squeaking from the front of the car when I drive, but not all of the time. Im not sure if I need tire rotation or new tires. I'm sure I don't need both but I chose them so you can look at the tires and determine which option is necessary. *** found all aftermarket components***</p> <p><b>Repair Notes:</b> Our technician inspected the vehicle and confirmed a rough ride and squeaking noise from the front, especially noticeable on the driver-side at higher speeds. The issue was traced to aftermarket components in the front suspension. To address this, we replaced the front upper control arms, lower compliance links, and lower lateral links. After the repairs, a thorough test</p>                                                                                                                                                                                |                   |              |                   |                 |  | <b>2,211.44</b>                                                                         |                    |  |              |                   |                 |  |  |      |  |       |      |       |  |             |                 |                   |              |                   |                 |  |                                                    |      |        |        |      |        |  |               |

drive was conducted to ensure the ride feels smooth and the noise is no longer present.

| Correction Front Suspension Noise Diagnosis | Labor Hours | Price  | Adjustment | Subtotal |
|---------------------------------------------|-------------|--------|------------|----------|
|                                             | 1.00        | 220.00 | 0.00       | 220.00   |

| Correction Control Arm - Upper - Front - Pair(Remove and Replace) - Remove and Replace | Labor Hours | Price  | Adjustment | Subtotal |
|----------------------------------------------------------------------------------------|-------------|--------|------------|----------|
|                                                                                        | 1.26        | 277.20 | 0.00       | 277.20   |

**Parts Replaced or Added**

| Part                                                        | Quantity | Unit Price | Price | Adjustment | Subtotal |
|-------------------------------------------------------------|----------|------------|-------|------------|----------|
| FRONT UPPER CONTROL ARM ASSEMBLY - RIGHT HAND(1188326-10-A) | 1.00     | 98.10      | 98.10 | 0.00       | 98.10    |
| FRONT UPPER CONTROL ARM ASSEMBLY - LEFT HAND(1188321-10-A)  | 1.00     | 98.10      | 98.10 | 0.00       | 98.10    |
| NUT,HF,M12-1.75, [10],ZNNI,PTP(1111543-00-A)                | 2.00     | 2.00       | 4.00  | 0.00       | 4.00     |
| NUT,HF,M10-1.5, [10],ZNNI,PTP(1111145-00-A)                 | 2.00     | 0.50       | 1.00  | 0.00       | 1.00     |

**Parts Subtotal 201.20**

| Correction Links - Compliance - Lower - Front - Pair (Remove and Replace) - Remove and Replace | Labor Hours | Price  | Adjustment | Subtotal |
|------------------------------------------------------------------------------------------------|-------------|--------|------------|----------|
|                                                                                                | 0.54        | 118.80 | 0.00       | 118.80   |

**Parts Replaced or Added**

| Part                                                            | Quantity | Unit Price | Price  | Adjustment | Subtotal |
|-----------------------------------------------------------------|----------|------------|--------|------------|----------|
| FRONT LOWER COMPLIANCE LINK ASSEMBLY - RIGHT HAND(2188359-10-B) | 2.00     | 306.91     | 613.82 | 0.00       | 613.82   |
| NUT&WSHR[SW],M14X1.5, [10],ZNFL,PTP(1109263-00-B)               | 2.00     | 5.00       | 10.00  | 0.00       | 10.00    |

**Parts Subtotal 623.82**

| Correction Links - Lateral - Lower - Front - Pair (Remove & Replace) - Remove and Replace | Labor Hours | Price  | Adjustment | Subtotal |
|-------------------------------------------------------------------------------------------|-------------|--------|------------|----------|
|                                                                                           | 0.66        | 145.20 | 0.00       | 145.20   |

**Parts Replaced or Added**

| Part                                              | Quantity | Unit Price | Price | Adjustment | Subtotal |
|---------------------------------------------------|----------|------------|-------|------------|----------|
| BOLT,HF,M14x65, [109],G0110,A02(2123635-00-A)     | 4.00     | 3.00       | 12.00 | 0.00       | 12.00    |
| NUT&WSHR[SW],M14X1.5, [10],ZNFL,PTP(1109263-00-B) | 2.00     | 5.00       | 10.00 | 0.00       | 10.00    |

|   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |             |            |            |            |          |          |
|---|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|------------|------------|------------|----------|----------|
|   | LOWER LATERAL LINK - FRONT(1044341-00-E)                                                                                                                                                                                                                                                                                                                                                                                                                                                           | 2.00        | 301.61     | 603.22     | 0.00       | 603.22   |          |
|   | Parts Subtotal 625.22                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |             |            |            |            |          |          |
|   | Pay Type: Customer Pay                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |             |            |            |            |          |          |
|   | Total Parts Amount                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | 1,450.24    |            |            |            |          |          |
|   | Total Labor Amount                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | 761.20      |            |            |            |          |          |
|   | Labor Hours                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | 3.46        |            |            |            |          |          |
|   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |             |            |            |            |          |          |
|   | <b>Concern:</b> Customer requests tire rotation                                                                                                                                                                                                                                                                                                                                                                                                                                                    |             |            |            |            |          |          |
|   | <b>Repair Notes:</b> customer requested a tire rotation, upon inspections found all tires low on thread. Replaced all four tires and completed a alignment to ensure proper handling. Tire serial numbers used are: DOT 1B9EL 086X 2925, DOT 1B9EL 086X 2725, DOT 1B9EL 086X 3325, DOT 1B9EL 086X 3325.                                                                                                                                                                                            |             |            |            |            |          |          |
|   | Correction Tires - Vehicle - Set                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Labor Hours | Price      | Adjustment | Subtotal   |          |          |
|   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 1.15        | 140.00     | 0.00       | 140.00     |          |          |
|   | Parts Replaced or Added                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |             |            |            |            |          |          |
|   | Part                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Quantity    | Unit Price | Price      | Adjustment | Subtotal |          |
|   | TIRE, 235/45R18 98W, ALL SEASON T1, MICHELIN, MXM4(1234215-00-B)                                                                                                                                                                                                                                                                                                                                                                                                                                   | 4.00        | 270.00     | 1,080.00   | 0.00       | 1,080.00 |          |
|   | TIRE DISPOSAL FEE(1025331-00-A)                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 4.00        | 6.00       | 24.00      | 0.00       | 24.00    |          |
|   | Parts Subtotal 1,104.00                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |             |            |            |            |          |          |
|   | Correction Four Wheel Alignment Check and Adjust                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Labor Hours | Price      | Adjustment | Subtotal   |          |          |
|   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 0.90        | 275.00     | (65.00)    | 210.00     |          |          |
|   | Pay Type: Customer Pay                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |             |            |            |            |          |          |
|   | Total Parts Amount                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | 1,104.00    |            |            |            |          |          |
|   | Total Labor Amount                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | 350.00      |            |            |            |          |          |
|   | Labor Hours                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | 2.05        |            |            |            |          |          |
|   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |             |            |            |            |          |          |
| 6 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |             |            |            |            |          | 1,454.00 |
|   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |             |            |            |            |          |          |
|   | <b>Concern:</b> coolant valve active alert                                                                                                                                                                                                                                                                                                                                                                                                                                                         |             |            |            |            |          |          |
|   | <b>Repair Notes:</b> Our technician inspected the vehicle and confirmed a coolant valve alert was active. The issue stemmed from a problem with the coolant valve calibration. We performed a cooling system check and fill, replaced the superbottle for dual motor, recovered and recharged the A/C refrigerant, and completed a vacuum refill of the cooling system. After these repairs, our team validated the fix by running a thermal test to ensure the coolant system operated correctly. |             |            |            |            |          |          |
|   | Correction Cooling System (Check and Fill)                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Labor Hours | Price      | Adjustment | Subtotal   |          |          |
|   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 0.00 *      | 0.00       | 0.00       | 0.00       |          |          |
|   | Correction Superbottle (Dual Motor) (Remove & Replace) - Remove and Replace                                                                                                                                                                                                                                                                                                                                                                                                                        | Labor Hours | Price      | Adjustment | Subtotal   |          |          |
|   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 2.76        | 607.20     | 0.00       | 607.20     |          |          |
|   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |             |            |            |            |          |          |
| 7 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |             |            |            |            |          | 1,344.83 |

| Parts Replaced or Added                                         |             |            |                        |            |          |
|-----------------------------------------------------------------|-------------|------------|------------------------|------------|----------|
| Part                                                            | Quantity    | Unit Price | Price                  | Adjustment | Subtotal |
| WASHER,3/4,STEEL<br>ZN,SEAL(1111740-00-A)                       | 1.00        | 2.00       | 2.00                   | 0.00       | 2.00     |
| WASHER, 3/8, STL ZN,<br>SEAL.(1111737-00-A)                     | 1.00        | 2.00       | 2.00                   | 0.00       | 2.00     |
| SUPERBOTTLE<br>ASY(1097015-00-M)                                | 1.00        | 467.43     | 467.43                 | 0.00       | 467.43   |
| COOLANT,ETHYLENE<br>GLYCOL,50/50 MIX -1<br>Gallon(1029320-00-A) | 2.00        | 28.60      | 57.20                  | 0.00       | 57.20    |
| Parts Subtotal 528.63                                           |             |            |                        |            |          |
| Correction A/C Refrigerant<br>(Recovery & Recharge)             | Labor Hours | Price      | Adjustment             | Subtotal   |          |
|                                                                 | 0.95        | 209.00     | 0.00                   | 209.00     |          |
| Correction Cooling System - Vacuum<br>Refill (Non-Heat Pump)    | Labor Hours | Price      | Adjustment             | Subtotal   |          |
|                                                                 | 0.00 *      | 0.00       | 0.00                   | 0.00       |          |
| *Labor Hours included in other correction                       |             |            | Pay Type: Customer Pay |            |          |
| Total Parts Amount 528.63                                       |             |            |                        |            |          |
| Total Labor Amount 816.20                                       |             |            |                        |            |          |
| Labor Hours 3.71                                                |             |            |                        |            |          |

Service Center hourly rate: USD 220

Notes: To assess your vehicle's Tire Wear and Condition, please see the Tire Care and Maintenance section from the digital Owner's Manual in your car.

All parts are new unless otherwise specified.

Accepted Payment Methods:Major Credit Cards (Visa, Mastercard, AMEX, etc.), Debit Card, Cashier's Check

You agree that:You are entitled to a price estimate for the repairs you have authorized. The repair price may be less than the estimate but shall not exceed (1) any price limited estimate or (2) any parts and labor estimate by more than 10%. Additional repairs may not be performed without your consent. This estimated price for authorized repairs will be honored if your vehicle is delivered to Tesla's facility within the time periodagreed to by you and Tesla. You may waive your right to a written estimate and require that you be notified if the price exceeds an amount you have specified. Tesla is not responsible for any personal items left in your vehicle; Tesla and its employees may access and operate your vehicle including on streets, highways, or public roadways for the sole purpose of testing and/or inspection of repairs; Tesla may update your vehicle's software in the course of a repair or as part of the standard vehicle maintenance process per your owner's manual and New Vehicle Limited Warranty; Tesla and its employees may access, download and use the information stored on your vehicle's data recorder to service and diagnose issues with your vehicle, and Tesla may store and aggregate such data for its own purposes; an express mechanic's lien is hereby acknowledged on your vehicle to secure the amount of repairs, storage and other applicable fees; the vehicle owner's insurance provides exclusive coverage for the vehicle while it is in Tesla's possession; and you may be charged storage fees of \$35/day from the fourth working day after you are notified that repairs on your vehicle are complete and that the vehicle is ready for pick up.

|                            |          |
|----------------------------|----------|
| Parts Taxable Amount (USD) | 3,287.87 |
| Labor Taxable Amount (USD) | 2,084.80 |
| Discount                   | (65.00)  |
| Total Taxable Amount (USD) | 5,307.67 |
| Tax Amount                 | 195.84   |
| Total Amount (USD)         | 5,503.51 |
| Payment Due Inc. GST (USD) | 0.00     |
| Total Paid Inc. GST (USD)  | 5,503.51 |

Service Center Representative:

I certify that this vehicle has been tested or test-driven as needed, and that the mechanic's work was performed satisfactorily.

Signature: Jason Slacum

Tesla disclaims all express or implied warranties with respect to any repairs or products used in repairs, except as may be set forth in your Tesla-issued New or Used Vehicle Limited Warranty, Tesla Parts, Body, and Paint Repair Limited Warranty or other extended service agreement. Tesla is not responsible for repairs not performed by, or components not installed by, Tesla. Any parts (including tires/wheels)

removed or replaced by Tesla during vehicle service will become the property of Tesla. However, at the time you authorize repairs, you may request to receive (subject to any applicable core charge, which you agree to pay) or inspect replaced parts (excluding inflatable restraint system components), except body shop repair parts and parts required to be returned to the manufacturer or a third party under a warranty, trade-in or exchange agreement, which will only be presented to you for examination and not returned.

**Customer's Rights:**

- You may request a written estimate for repairs which cost in excess of \$50.
- You may not be charged any amount ten percent in excess of the written estimate without your consent.
- Any parts (including tires/wheels) removed or replaced by Tesla during vehicle service will become the property of Tesla. However, at the time you authorize repairs, you may request to receive (subject to any applicable core charge) or inspect replaced parts (excluding inflatable restraint system components), except body shop repair parts and parts required to be returned to the manufacturer or a third party under a warranty or exchange agreement, which will only be presented to you for examination and not returned.
- Repairs not originally authorized by you may not be charged to you without your consent.

I have read the foregoing and authorize the repair work, including parts, materials and labor, on my vehicle to be done pursuant to the terms and conditions as set forth in this service agreement document.

**Signature:**

**Date:**

**FullName:**

Tesla disclaims all express or implied warranties with respect to any repairs or products used in repairs, except as may be set forth in your Tesla-issued New or Used Vehicle Limited Warranty, Tesla Parts, Body, and Paint Repair Limited Warranty or other extended service agreement. Tesla is not responsible for repairs not performed by, or components not installed by, Tesla. While your vehicle is on the premises of a Tesla facility, Tesla may not be responsible for damage to the your vehicle under certain circumstances. You should ask a Tesla representative about the extent of Tesla's responsibility, including the extent of Tesla's insurance coverage for its facility. Any parts (including tires/wheels) removed or replaced by Tesla during vehicle service will become the property of Tesla. However, at the time you authorize repairs, you may request to receive (subject to any applicable core charge, which you agree to pay) or inspect replaced parts (excluding inflatable restraint system components), except body shop repair parts and parts required to be returned to the manufacturer or a third party under a warranty, trade-in or exchange agreement, which will only be presented to you for examination and not returned.

You further agree and acknowledge that:

- You have the right to inspect your vehicle on Tesla premises prior to payment.
- Tesla is not responsible for loss or damage to the vehicle or any articles left in the vehicle in case of fire, theft, hail, wind, or any other causes beyond its control;
- Tesla personnel will turn off any photo or video capturing devices, such as dashboard cameras, once they receive the vehicle in preparation for service and your vehicle's Tesla dash cam will be enabled when you pick up your Tesla from this Service visit;
- Labor charges are not based solely on actual service personnel's time but are aggregate prices for specific services or repairs, which may include flat rates based on industry manuals and vehicle condition;
- Waste storage and disposal fees are charged separately when applicable to specific services or repairs, and represent costs and profits to Tesla which are calculated based on average annualized costs across Tesla service facilities;
- Items purchased over the counter or online directly from Tesla may be returned within 30 days with a proof of purchase and must be in their original and uninstalled condition with factory labeling attached and in factory packaging (if supplied);
- Tesla-branded parts purchased directly from Tesla over-the-counter, online or purchased and installed by Tesla Service are covered under the Tesla Parts, Body, and Paint Repair Limited Warranty for a period of 12 months subject to the applicable terms, conditions and exclusions and available at <https://www.tesla.com/support/vehicle-warranty>;
- All charges for repairs, including labor, parts and materials furnished, are due and payable simultaneously with the return of your vehicle or prior to return upon the expiration of three (3) working days after notice has been sent by Tesla that the vehicle is ready;
- If applicable, you have the right to choose the licensed repair shop where the damage to your vehicle will be repaired;
- All crash parts supplied meet the standards used in manufacturing the original equipment replaced;
- If any repair, storage and other applicable fees remain unpaid for thirty (30) days after a request for payment, Tesla may pursue collection and you will be responsible for paying all reasonable attorney's fees and costs for such collection;
- If provided a loaner or rental vehicle, the vehicle must be returned within 24 hours of such notification or a daily usage rate of up to \$100 USD and applicable fees will be charged until the return of such loaner vehicle;
- The repair work may not be completed prior to the date and time noted under Date/Time Promised and Tesla may adjust the estimated completion date upon notification to you and is not responsible for any delays caused by the unavailability of parts or parts shipments; and
- Tesla (and any of its subsidiaries) may contact you via emails, calls, SMS or other messages including through the Tesla app (collectively, "messages") to obtain authorization and provide updates regarding this Service visit and your vehicle. Standard SMS

message and data rates may apply. You can withdraw your consent to receive automated SMS messages at any time by replying "STOP" or providing written notification to Tesla's customer representative.

#### **Manufacturer Special Policy Adjustment Programs**

Federal law requires manufacturers to furnish the National Highway Traffic Safety Administration (N.H.T.S.A.) with bulletins describing any defects in their vehicles. You may obtain copies of these bulletins from either the manufacturer or N.H.T.S.A. In addition, certain consumer publications or organizations publish this information, which may be available for a fee or for free.