
Re: Re: Water and Sewer Adjustment Request Form {93845524} 606 W Conway

From Jetta Day <jetta@thedominiongroup.com>

Date Fri 2026-02-13 2:56 PM

To support@dpwbaltocssd.jitbit.com <support@dpwbaltocssd.jitbit.com>

Cc publicworks@baltimorecity.gov <publicworks@baltimorecity.gov>

This is beyond frustrating- two different emails with no response for sometime.



From: Jetta Day <jetta@thedominiongroup.com>

Sent: Thursday, February 05, 2026 11:21 AM

To: support@dpwbaltocssd.jitbit.com <support@dpwbaltocssd.jitbit.com>

Cc: publicworks@baltimorecity.gov <publicworks@baltimorecity.gov>; Ashley Ward <ashleyw@thedominiongroup.com>

Subject: Re: Re: Water and Sewer Adjustment Request Form {93845524} 606 W Conway

I'm once again requesting a status on the request submitted 12/17/2025- please advise.



JETTA DAY
*MD Real Estate Agent
Notary Public
Acquisitions Coordinator*
410-648-7807
jetta@thedominiongroup.com
1029 N. Calvert St. Baltimore, MD 21202
DominionBuysHouses.com

From: Jetta Day <jetta@thedominiongroup.com>
Sent: Wednesday, January 28, 2026 3:21 PM
To: support@dpwbaltocssd.jitbit.com <support@dpwbaltocssd.jitbit.com>
Cc: publicworks@baltimorecity.gov <publicworks@baltimorecity.gov>
Subject: Re: Re: Water and Sewer Adjustment Request Form {93845524}

Please advise where we are with this request-



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1029 N. Calvert St. Baltimore, MD 21202
DominionBuysHouses.com

From: Jetta Day <jetta@thedominiongroup.com>
Sent: Monday, January 19, 2026 11:25 AM
To: support@dpwbaltocssd.jitbit.com <support@dpwbaltocssd.jitbit.com>
Subject: Re: Re: Water and Sewer Adjustment Request Form {93845524}

Following up on this request- please advise. We have received a new bill-



JETTA DAY
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Acquisitions Coordinator
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jetta@thedominiogroup.com
1029 N. Calvert St. Baltimore, MD 21202
DominionBuysHouses.com

From: DPW Support Team <support@dpwbaltocssd.jitbit.com>
Sent: Wednesday, December 17, 2025 4:47 PM
To: Jetta Day <jetta@thedominiogroup.com>
Subject: RE: Re: Water and Sewer Adjustment Request Form {93845524}

--reply above this line--

Thank you for submitting your request to Baltimore City Department of Public Works. Your request is a priority to us and we will work hard to provide you with stellar customer service in resolving your request in a timely and sufficient manner. Please allow 10 business day, for one of our highly trained technicians to review your request and provide you with a response.
Thank you for your patience.

Customer Support and Services Division
Correspondence Team

Brandon M. Scott
Mayor

*"To be a strong proponent and protector of our
environment and the health and vitality of our
communities" – DPW Vision Statement*

Matthew W. Garbark
Acting Director

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Please be aware that this message was received from outside the Dominion Group Organization
