

Service Request Summary Report
26-00224477
Printed Date: Mar 7, 2026 - 10:06:09 AM

Type: SW-Recycling
Created By: Andrea Lewis
Service Request Owner: SW_ROUTINE SERVICES
Method Received: Phone
SLA Detail: 1 Business Day

SR #: 26-00224477
Priority: Standard
Status: New
Status Date: Mar 07, 2026 9:53:43 AM
Created Date: Mar 07, 2026 9:53:32 AM
Overdue on: Mar 09, 2026 10:53:32 AM
Closed on:

Location: 3116 E MONUMENT ST, Baltimore City,
21205

Location Details:
Description:

Service Questions

Questions	Answers
Is citizen insisting on SR after explanation of process?	Yes
Is your concern about a missed pick up today?	No
What time and day did you place your items out for collection?	03/03/2026 5:00 PM
Has your neighbor's recycling been collected?	No

Contact Information

Name	Address	Email	Phones/Extensions
terrie white			+1 (410) 938-1960

Service Activities

Activity Name	Status	Assigned To	Outcome	Outcome Reason	Finish Date
Investigate	Not Started				
Service Response	Not Started				

Resolution Questions

Service Activity	Resolution Question	Resolution Answer
------------------	---------------------	-------------------

Comments

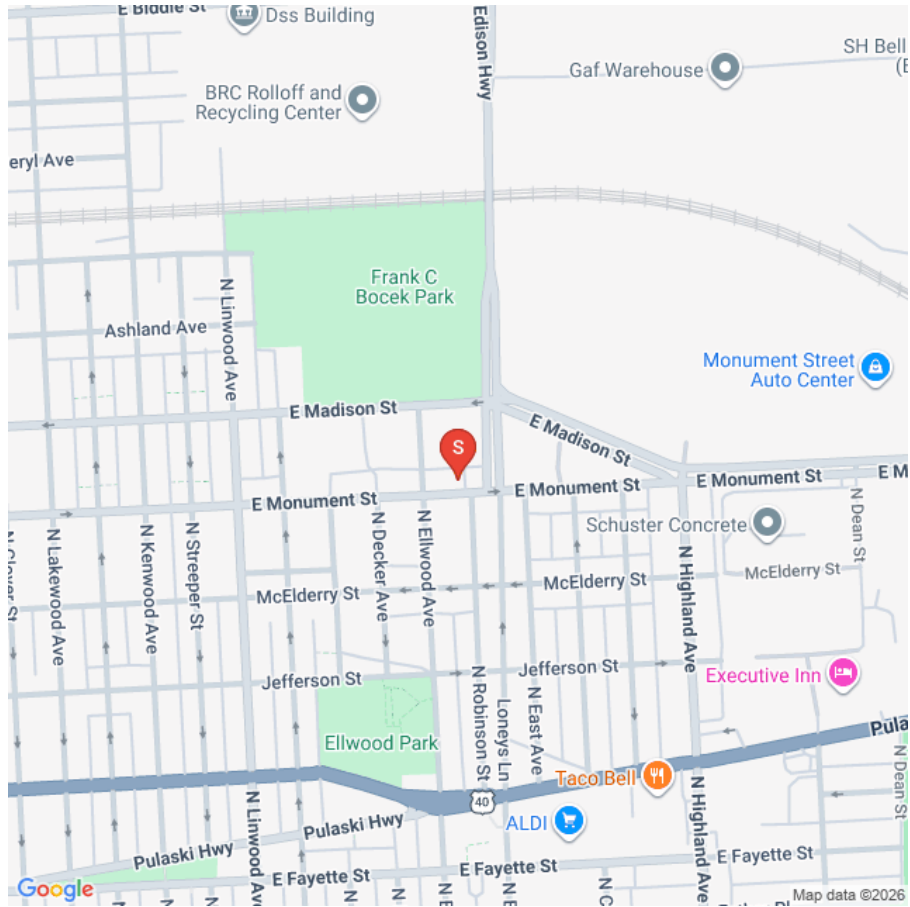
Comment	Comment By	Created Date	Visibility
Recycle Route: 43001	Andrea Lewis	3/7/2026 9:53 AM	Private

Related Child Service Requests

Related Parent Service Requests

External Service Requests

System Id	Name
-----------	------



Report Date: Mar 7, 2026 - 10:06:09 AM