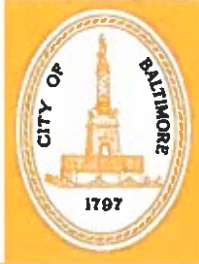


CITY OF BALTIMORE

BRANDON M. SCOTT, Mayor



DEPARTMENT OF TRANSPORTATION
CORREN JOHNSON, Director

414 N. Calvert Street
Baltimore, Maryland 21202

December 26, 2023

Ms. Robin Pasdiora
3016 Royston Avenue
Baltimore, MD 21214

Email: rpasdiora@gmail.com

Dear Ms. Pasdiora:

The Traffic Division of Baltimore City Department of Transportation has received your 311-service request regarding the installation of speed humps in the 3000 block of Royston Avenue. We thank you for bringing these matters to our attention. The following request will be fully investigated, and an official letter will be mailed to you with the outcome of investigation.

The Department of Transportation goal is resolving all 311-service request within 160 days, starting from created date on the request. The investigation process is thorough because we are committed to providing you with the highest level of customer satisfaction.

Safety and mobility are the top priorities of the Baltimore City Department of Transportation. If you have any additional questions and or concerns, please feel free to e-mail Mr. Andre' Smith, Traffic Division at andre.smith@baltimorecity.gov or call 443 984-2175. Please be sure to have your reference number when you call.

Sincerely,

Robert Staten, General Superintendent
Plans & Inspections
DOT Traffic Division

RS/AKS:sld

cc: Ms. Corren Johnson
Mr. Damonnen Taylor
Mr. Andre K. Smith
File: CW23 979800/ID23 00864410