



City of Baltimore
Department of Public Works
Bureau of Solid Waste



Missing Trash Can or Recycling Cart Replacement Request

Every single-family household is entitled to receive one trash can or recycling cart replacement at no charge. If the can or cart assigned to your household is missing, lost, or stolen, please complete and return this form within five (5) business days of receipt to dpw.trashcans@baltimorecity.gov or mail to Baltimore City Department of Public Works, Attn: Municipal Trash Can Program, 3311 Eastbourne Ave, Baltimore, MD, 21224. Failure to provide a completed Replacement Request form within five (5) business days will result in the closure of your service request.

Please note: Trash cans and recycling carts belong to the City of Baltimore and are associated with a specific address. Both cans and carts are to remain at the assigned address, even if the homeowner moves.

Customer Information

Date: 4/22/2026

Applicant Name: Matthew Bird

Service Address: 3034 E Baltimore St, Baltimore MD 21224

Email Address: matthewdbird2@gmail.com Phone Number: 703-489-8855

Special delivery instructions: Please call or leave a message before dropping off bin. New trash bin may be left in front of the house.

Missing Trash Can or Recycling Cart Information

311 Service Request #: 26-00370978 Cart Serial #: Unknown

Cart Type: ☒ Trash Can (Green Can) ☐ Recycling Cart (Blue Cart)

Cart Size: ☐ 35-gallon ☒ 65-gallon

Please note any details, such as date cart was last seen or used, whether you looked along your street for your cart, etc.

Trash can was last seen around April 2nd. Our trash had been collected earlier in the day, but when I went to retrieve the bin in the evening it was no longer there. I've checked the other houses' recycling bins on our block to see if it got mixed in with someone else's but couldn't identify it. I waited several weeks after I couldn't find it hoping that it might be brought back from where it may have been misplaced to but with no luck.

I hereby declare that the trash can or recycling cart assigned to the above service address and owned by the City of Baltimore has been stolen or is missing from my property. To the best of my knowledge, the details I provided are true and accurate, and if found to be false will result in forfeiture of a City of Baltimore owned and issued trash can and/or recycling cart.

Matthew Bird

Applicant Signature

4/22/2026

Date