

Dear 311,

I am requesting investigation of a possible sewer infrastructure issue related to a major water/steam intrusion event at 300 N Charles St, Unit A. (note the premises is located on ground level, entry on W Saratoga st)

The property owner informed us that the incident may have been caused by a malfunction involving a nearby city manhole or sewer system, resulting in steam and moisture entering the building. Following the incident, the premises experienced significant water intrusion, persistent sewage-like odors, and conditions severe enough to force our business to cease operations.

I understand that interior plumbing issues may fall under the property owner's responsibility. However, I am requesting that the City determine whether any public sewer, manhole, or related infrastructure issue may have contributed to this event.

Any inspection, findings, or documentation would be greatly appreciated.

Best,

Huitong Yang