

WO# 21014586
Already in system

Inspections: Damaged Pole Report

Service Request: 26-00528438 Sector: _____ Gateway: _____ Primary: _____
Location on Service Request: 5511 Roland Ave
Grid : 1050 220 UIC: 7044

Descriptive Location and Comments:

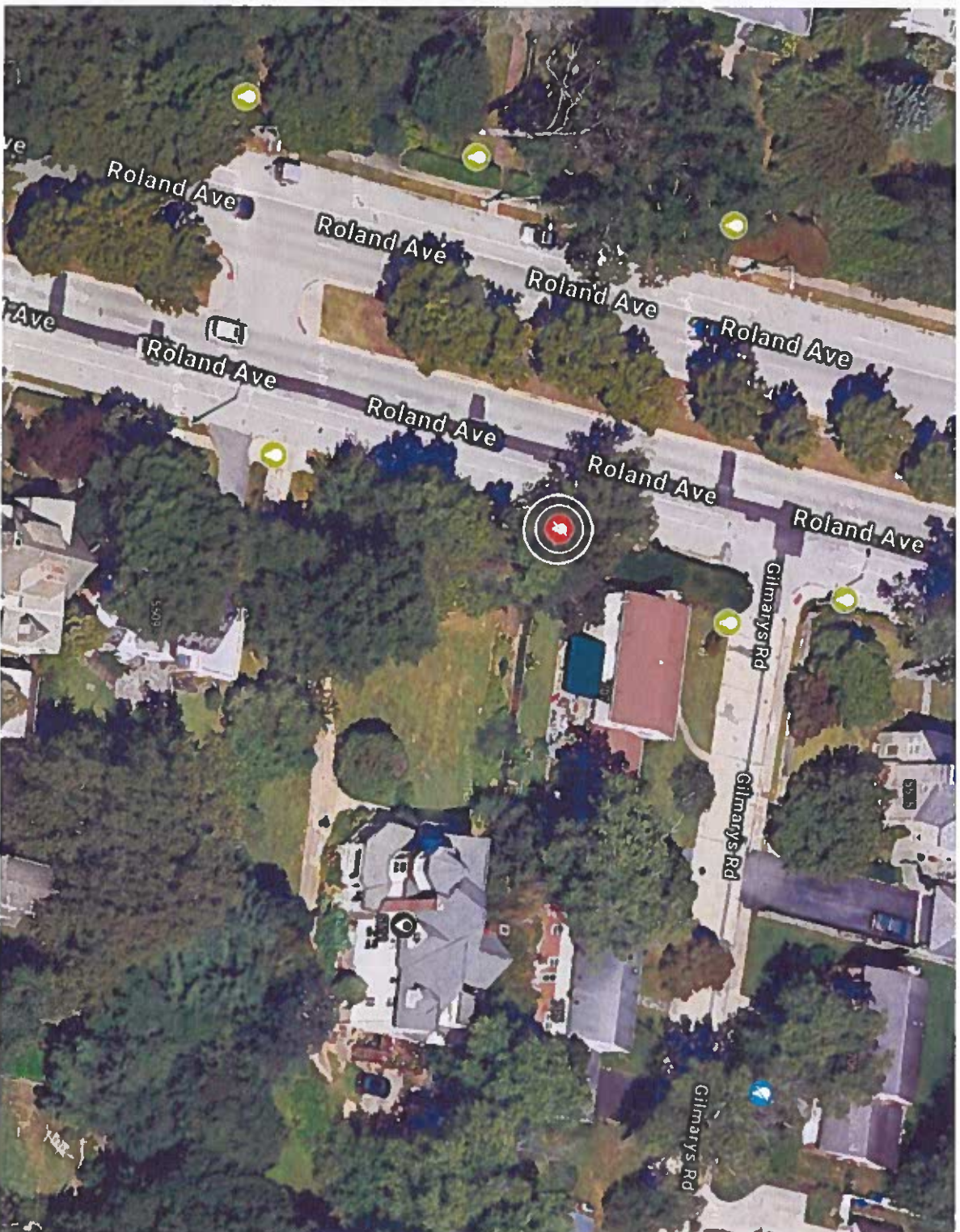
Street: Roland Ave
Side of Street: N/S _____ E/S ☒ S/S _____ W/S _____
Pole location: 1st ☒ 2nd _____ 3rd _____ 4th _____ 5th _____ 6th _____ Other _____
Direction : N/O _____ E/O _____ S/O _____ W/O _____
Street or Landmark: Helmkamp St

<u>Condition of Pole:</u>	<u>Pole Size :</u>	<u>Type of Pole:</u>
Deteriorated ☐	11'6" _____	Aluminum ☒
Missing ☒	12' _____	Steel _____
Damaged _____	25' _____	Galvanized Steel _____
Arm/Fixture Missing _____	30' ☒	Fiberglass _____
Other _____	40' _____	Bolton Hill _____
	Other _____	Otterbein _____
		Homeland _____
		Wooden _____
		Other _____

<u>Fixture Type:</u>	<u>Lamp Type:</u>	<u>Wattage:</u>	<u>Arm:</u>	<u>Arm Condition:</u>
Cobra Head ☒	HPS Vapor _____	100 _____	6' ☒	Damaged _____
PMA _____	Mercury Vapor _____	150 _____	10' _____	Missing _____
Otterbein _____	Metal Halide ☒	175 _____	15' _____	
Homeland _____	LED _____	200 _____	20' _____	
Bolton Hill _____	Other _____	250 _____	Other _____	
Victorian Acorn _____		400 ☒		
Other _____		1000 _____		

<u>Pedestal Base:</u>	<u>Base Condition:</u>	<u>Good</u>	<u>Bad:</u>	<u>Base Type:</u>
Yes ☒	Bolts ☒	☒	_____	Metal ☒
No ☒	Wires ☒	☒	_____	Concrete ☒
	Conduit ☒	☒	_____	

Date: 6/18/2026 Inspector's Signature: G. Crowder 8512



We are aware of a problem on this streetlight.

Status:

Pending Repair

Pole Number:

10502207044

Order Number:

21014586

Date Reported:

6/3/2026 2:36 PM EDT

Estimated Time of Repair:

06/28/2026

DOWNED POLE & EXPOSED WIRES

If you discover a downed streetlight pole, exposed electrical wires or any other hazardous situation, please call us immediately at **1-800-685-0123** with the closest address, intersection or landmark.

NEVER TOUCH EXPOSED WIRES!

Subscribe to Incident Alerts

Enter your email. For multiple emails, separate with semicolon (;).

Service Request Summary Report
26-00528438
Printed Date: Jun 9, 2026 - 4:14:20 PM

Type: BGE-StLight Pole Installation
Created By: citizen Site Guest User
Service Request Owner: BGE
Method Received: API
SLA Detail: 45 Business Days

SR #: 26-00528438
Priority: Urgent
Status: Pending
Status Date: Jun 09, 2026 4:09:26 PM
Created Date: Jun 08, 2026 7:29:04 AM
Overdue on: Aug 10, 2026 3:59:24 PM
Closed on:

Location: 5511 ROLAND AVE, Baltimore City, 21210
Location Details:
Description: It's been laying on the ground for around two weeks now

Service Questions

Questions	Answers
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Contact Information

Name	Address	Email	Phones/Extensions
Anaya F		anayaf2002@gmail.com	+1 (301) 768-3557

Service Activities

Activity Name	Status	Assigned To	Outcome	Outcome Reason	Finish Date
Assign inspector	Not Started				
Service Response	Not Started				

Resolution Questions

Service Activity	Resolution Question	Resolution Answer
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Comments

Comment	Comment By	Created Date	Visibility
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Related Child Service Requests

Related Parent Service Requests

Transfer Parent Service Requests

TRM-StLight Damaged/Knocked Down/Rusted 26-00531865 Closed (Transferred) 707 GILMARYS RD, Baltimore City, 21210

Questions	Answers
Is the pole wooden or metal?	Metal
What is the problem with the street light pole?	Damaged
Where is the exact location of the pole?	Front of address
Did you witness how the pole was damaged?	No