

Claim # SELFPAY

**Roto-Rooter Services Company**

Water Cleanup Service Work Order/Invoice

6500 KANE WAY, SUITE B

ELKRIDGE, MD 21075

(410) 799-8844

Institute of Inspection, Cleaning and Restoration Certified (IICRC)

SEE BINDING TERMS IN WATER MITIGATION AGREEMENT

DATE OF SERVICE	LOCATION
08/13/2025	ELKRIDGE
INVOICE NO.	
13	24593779

Federal ID # 42 0499300

Customer Name FRANKLIN PINA	Service Address 939 OLDHAM ST	City, State ZIP BALTIMORE, MD 21224-4508
Phone 410-814-9873	Billing Address (if different from service address) 939 OLDHAM ST	City, State ZIP BALTIMORE

Roto-Rooter hereby proposes to furnish all materials and labor necessary for the completion of:

(Include make and model of materials and description of labor and state anticipated contingencies that would materially alter the estimated completion date.)

The approximate starting date is 08/13/2025 and the approximate completion date is 08/20/2025. Neither date is guaranteed.

Unexpected conditions or problems could cause delays. A definite completion date is not of the essence. Subject to the Water Mitigation Agreement, we will perform the following tasks in affected areas where needed. We may not perform all tasks in all rooms. Affected rooms and tasks include:

AFFECTED ROOMS	Basement Family Room	1st Bathroom		
	Bedroom 1			

Move furniture so that work can be performed.

Block and tab furniture.

Provide protection to prevent cross contamination.

Extract water, apply antimicrobial, pressure clean the floor, remove affected drywall and baseboards, provide

Dehumidifiers and air movers, possibly test for asbestos, move clean and dispose of contents,

Roto-Rooter will perform the work described above and supply all required materials. The scope of work may vary depending on what we encounter, including longer drying times and moisture that cannot be detected initially. If the scope expands, we will specify the changes for your approval below. Unless a dollar amount is specified, our charges will be based on the

"Xactimate" software pricing system applied to the work we actually perform. We estimate the total price we charge

will be between \$ 5000 and \$ 10000, but the actual price will be based on our actual work and could exceed that estimate.

Customer will make payment as follows:

● % of the cost (\$) upon completion of the first day of work. [] Cash [] Credit Card [] Check # [] Financing ● % of the cost (\$) upon completion of Roto-Rooter's work. [] Cash [] Credit Card [] Check # [] Financing

● As described in the Water Mitigation Agreement, if Customer has insurance coverage and intends to make a claim to its carrier, any additional amounts owed to Roto-Rooter will be due upon the earlier of Customer's receipt of the insurance settlement payment or 30 days after final completion of Roto-Rooter's work.

● In the event Customer's check is returned, Customer is responsible for all related bank fees.

You, the buyer, may cancel this transaction at any time prior to midnight of the fifth business day after the date of this transaction or, if the buyer is at least 65 years old, midnight of the seventh business day after the date of this transaction. See attached Notice of Cancellation form for an explanation of this right.

I have been provided oral notice that I have the right to cancel this transaction, without any penalty or obligation, within 5 business days from the date of the transaction specified on the "Notice of Cancellation", or, if I am at least 65 years old, within 7 business days from the date of the transaction specified on the "Notice of Cancellation."

WORK ORDER AUTHORIZATION Customer authorizes the services described above and agrees to pay the amounts indicated. The parties have signed a separate Water Mitigation Agreement, and they agree that this Work Order/Invoice is governed by the terms of that agreement.

Signed by: 	FRANKLIN PINA	08/28/2025
Buyer's Signature	Printed Name	Date
Signed by: 	Jacob Roach	2295
Estimator's Signature	Printed Name	Tech Number

Changes in scope of work, if applicable.

CHANGE ORDER AUTHORIZATION Customer authorizes the additional work described above and agrees to pay the amounts indicated.**REVISED TOTAL \$ Per Xactimate**

Signed by: 	FRANKLIN PINA	08/28/2025
Customer Signature	Printed Name	Date
Signed by: 	Larry Daily	2553
Estimator Signature	Printed Name	Tech Number

INITIAL WORK ACKNOWLEDGEMENT

Customer acknowledges that Roto-Rooter performed water mitigation services as necessary and removed damaged property from the premises.

 Customer acknowledges that Roto-Rooter performed water mitigation services as necessary and **did not** remove damaged property from the premises.

Customer confirms that Roto-Rooter performed the work indicated above to the customer's satisfaction.

Signed by: 	FRANKLIN PINA	08/28/2025
Customer Signature	Printed Name	Date