

Inspections: Damaged Pole Report

Service Request: 26-00555967 Sector: _____ Gateway: _____ Primary: _____

Location on Service Request: 2400 Shryms Falls Pk

Grid : 1020340 LLC: 7063

Descriptive Location and Comments:

Street: Shryms Falls Pk

Side of Street: N/S _____ E/S _____ S/S _____ W/S _____

Pole location: 1st _____ 2nd ☒ 3rd _____ 4th _____ 5th _____ 6th _____ Other _____

Direction : N/O _____ E/O _____ S/O _____ W/O _____

Street or Landmark: N. Warwick Ave

Condition of Pole:	Pole Size :	Type of Pole:
Deteriorated _____	11'6" _____	Aluminum ☒
Missing ☒	12' _____	Steel _____
Damaged _____	25' _____	Galvanized Steel _____
Arm/Fixture Missing _____	30' ☒	Fiberglass _____
Other _____	40' _____	Bolton Hill _____
	Other _____	Otterbein _____
		Homeland _____
		Wooden _____
		Other _____

Need new base
(Pedestal)

Fixture Type:	Lamp Type:	Wattage:	Arm:	Arm Condition:
Cobra Head ☒	HPS Vapor _____	100 _____	6' ☒	Damaged _____
PMA _____	Mercury Vapor _____	150 _____	10' _____	Missing _____
Otterbein _____	Metal Halide _____	175 _____	15' _____	
Homeland _____	LED ☒	200 _____	20' _____	
Bolton Hill _____	Other _____	250 _____	Other _____	
Victorian Acorn _____		400 ☒		
Other _____		1000 _____		

Pedestal Base:	Base Condition:	Good	Bad:	Base Type:
Yes ☒	Bolts	☒	_____	Metal
No _____	Wires	☒	_____	Concrete ☒
	Conduit	☒	_____	

Date: 6/18/2026 Inspector's Signature: G. Crowder 8512



2400 Gwynns Falls Pkwy

Service Request Summary Report
26-00555967

Printed Date: Jun 18, 2026 - 7:24:43 AM

Type: BGE-StLight Pole Installation
Created By: Luzelenya Ramos
Service Request Owner: BGE
Method Received: Phone
SLA Detail: 45 Business Days

SR #: 26-00555967
Priority: Urgent
Status: Open
Status Date: Jun 18, 2026 7:24:33 AM
Created Date: Jun 15, 2026 1:43:43 PM
Overdue on: Aug 18, 2026 3:49:52 PM
Closed on:

Location: 2400 BLK GWYNNS FALLS PKWY, Baltimore City, 21215

Location Details:

Description: it's located at the intersection of Warwick but on the Gwynns Falls side on the grass

Service Questions

Questions	Answers
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Contact Information

Name	Address	Email	Phones/Extensions
Chaquetta Wallace		chaquetta.wallace@baltimorecity.g	

Service Activities

Activity Name	Status	Assigned To	Outcome	Outcome Reason	Finish Date
Assign inspector	Not Started				
Service Response	Not Started				

Resolution Questions

Service Activity	Resolution Question	Resolution Answer
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Comments

Comment	Comment By	Created Date	Visibility
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Related Child Service Requests

Related Parent Service Requests

Transfer Parent Service Requests

TRM-StLight Damaged/Knocked Down/Rusted 26-00561518 Closed (Transferred) 2400 BLK GWYNNS FALLS PKWY, Baltimore City, 21215

Questions	Answers
Is the pole wooden or metal?	Metal
What is the problem with the street light pole?	Down
Where is the exact location of the pole?	Side of address
Did you witness how the pole was damaged?	No
Is this BGE or City maintained?	City