

Inspections: Damaged Pole Report

Service Request: 26-00593391 Sector: _____ Gateway: _____ Primary: _____
 Location on Service Request: 1643 Penturn Rd
 Grid: 2040 240 LLC: 7020

Descriptive Location and Comments:

Street: Heller Rd
 Side of Street: N/S _____ E/S _____ S/S _____ W/S ☒
 Pole location: 1st ☒ 2nd _____ 3rd _____ 4th _____ 5th _____ 6th _____ Other _____
 Direction: N/O _____ E/O _____ S/O ☒ W/O _____
 Street or Landmark: Penturn Rd

Condition of Pole:	Pole Size:	Type of Pole:
Deteriorated _____	11'6" _____	Aluminum ☒
Missing ☒	12' _____	Steel _____
Damaged _____	25' _____	Galvanized Steel _____
Arm/Fixture Missing _____	30' ☒	Fiberglass _____
Other _____	40' _____	Bolton Hill _____
	Other _____	Otterbein _____
		Homeland _____
		Wooden _____
		Other _____

Fixture Type:	Lamp Type:	Wattage:	Arm:	Arm Condition:
Cobra Head ☒	HPS Vapor _____	100 _____	6' ☒	Damaged _____
PMA _____	Mercury Vapor _____	150 _____	10' _____	Missing _____
Otterbein _____	Metal Halide _____	175 _____	15' _____	
Homeland _____	LED ☒	200 _____	20' _____	
Bolton Hill _____	Other _____	250 _____	Other _____	
Victorian Acorn _____		400 ☒		
Other _____		1000 _____		

Pedestal Base:	Base Condition:	Good	Bad:	Base Type:
Yes ☒	Bolts	☒		Metal
No _____	Wires	☒		Concrete ☒
	Conduit	☒		

Date: 6/30/2026 Inspector's Signature: G. Crowder 8512

Need New
Pedestal Base



Service Request Summary Report
26-00593391
Printed Date: Jul 1, 2026 - 2:00:59 PM

Type: BGE-StLight Pole Installation
Created By: citizen Site Guest User
Service Request Owner: BGE
Method Received: API
SLA Detail: 45 Business Days

SR #: 26-00593391
Priority: Standard
Status: Pending
Status Date: Jul 01, 2026 1:53:42 PM
Created Date: Jun 26, 2026 9:09:27 AM
Overdue on: Aug 31, 2026 4:52:53 PM
Closed on:

Location: 1643 PENTWOOD RD, Baltimore City, 21239
Location Details: Hillen Road
Description: The two missing light poles are actually on the corner of 1643 Pentwood Road and Hillen Road. Directly across from Morgan State. It gets pretty dark and we have a lot of elderly neighbors in the neighborhood.

Service Questions

Questions	Answers
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Contact Information

Name	Address	Email	Phones/Extensions
Natasha Morton		nmorton31@comcast.net	+1 (443) 865-4310

Service Activities

Activity Name	Status	Assigned To	Outcome	Outcome Reason	Finish Date
Assign inspector	Complete	Gregory Crowder	Assigned		7/1/2026 1:59 PM
Service Response	Not Started				

Resolution Questions

Service Activity	Resolution Question	Resolution Answer
Assign inspector	GRID #	2020240
Assign inspector	LLC / POLE #	7020
Assign inspector	BGE AS8 Work Order Number	
Assign inspector	BCRL #	
Assign inspector	BCRL Created date	
Assign inspector	Pole type	30 ft Aluminum Pole
Assign inspector	Type of Fixture	Cobrahead
Assign inspector	Wattage of the Fixture	400 Watts
Assign inspector	Base type	Pedestal

Comments

Comment	Comment By	Created Date	Visibility
Service Response : New Comment was added in	citizen Site Guest User	6/29/2026 4:44 PM	Private