

- I submitted the maintenance **COMPLETED** request through the portal as requested, but it has now been two days without any follow-up or scheduling update.

The mouse issue is going way worse, and despite extensive trapping efforts, the problem has not been resolved. I'm really concerned because there are multiple likely entry points that remain unsealed, including:

- * large gaps around the floor vent/grate
- * a large opening around the pipes
- * gaps/holes near the apartment entrance

I have been seeing mouse poops around these potential entry points. At this point, I believe the issue requires more urgent treatment than simple trap placement. Can you have someone come seal these structural entry points as soon as possible?

Requested by You on 05/09/26

Maintenance Request #14237-1

This request was completed on 05/11/2026

- I'm still seeing signs of

COMPLETED