

与 Jordan Fee 和 Qingyu 的对话

在 2026 年 7 月 1 日 使用 iPhone 版 TextPort 生成的 PDF

2026 年 4 月 29 日 星期三

2026 年 4 月 29 日 01:32

Hey Jordan, sorry to bother you so late

2026 年 4 月 29 日 01:32

I just saw a mouse in my apartment

2026 年 4 月 29 日 01:32

Could you arrange pest control and have maintenance check for entry points as soon as possible? Thank you!

2026 年 4 月 29 日 09:04

Morning! Could you please let me know when pest control will be coming? Thanks

Jordan Fee · 2026 年 4 月 29 日 09:04

Hi 🙌 already on top of it. They are scheduled to come out to do another unit on Monday at 11am so I will make sure that we also treat your unit.

2026 年 4 月 29 日 09:04

Sounds good! I will try to be there during that time

Jordan Fee · 2026 年 4 月 29 日 09:04

Awesome thanks!

2026 年 5 月 4 日 星期一

2026 年 5 月 4 日 11:18

Hey Jordan, good morning! Is the pest control running late?

2026年5月7日 12:06

Hey Jordan, I'm still seeing signs of mouse activity in the apartment, and unfortunately the traps set up by pest control do not seem to be working at all. Besides the traps they placed, I have also set up around 30+ traps myself, but none of them have been effective so far 😭😭😭

2026年5月7日 12:06

At this point, I'm concerned that the current treatment is not enough. Could you please arrange for pest control to come again and perform a more thorough and effective treatment?

2026年5月7日 12:06

I have also identified several potential entry points that I believe need to be properly sealed, including:

- gaps around the floor vent/grate
- a huge opening around the pipes
- holes/gaps near the apartment door

Could maintenance please come and properly block/seal these areas as soon as possible?

Jordan Fee · 2026年5月7日 17:51

Please put in a ticket for all these as i don't handle maintenance directly, my boss relays that to our maintenance team. Also it might take a bit of time for them to work.

Jordan Fee · 2026年5月7日 17:51

I will ask Orkin about how long it should take but please put in the work order request through the portal

2026年5月7日 17:51

Thanks! I already did as I texted you

2026年5月7日 17:51

Do you potentially know when the pest control can come again to do a more thorough treatment?

2026年5月7日 17:51

guy running late? What's his ETA?

2026年5月7日 17:51

Yes I found Luis downstairs

2026年5月7日 17:51

He is now helping sealing the holes

2026年5月7日 17:51

Thanks

Jordan Fee · 2026年5月7日 17:51

Perfect

2026年5月18日 星期一

2026年5月18日 00:04

Hi Jordan,

I wanted to update you that while the previous sealing work on the second floor seems to have helped (I have not seen any new activity there for about a week), today I found a significant amount of mouse droppings on the first floor near the apartment entrance/storage area. There are still active entry points elsewhere in the unit/building structure.

I already reported it on the app. Could you please help arrange for maintenance to come back and thoroughly inspect/seal the first floor area, especially around the entrance, storage area, walls, pipes, and any structural gaps ASAP? Additional pest control treatment is also needed.

Thank you!

Jordan Fee · 2026年5月18日 08:50

Hi Yongxin, yes I have seen all of your emails and the work orders and will look into getting maintenance there ASAP, I'm hoping later today even but don't have a time yet for it. Will be in touch when I speak to my boss after our offices officially open for the morning.

Jordan Fee · 2026年5月18日 08:50

Also think it may warrant removing temporarily all items in the front hall closet so that we can better determine where they are entering from.

2026年5月18日 11:04

[Image of a hand-drawn diagram showing a door and potential entry points for mice]

2026年5月18日 11:04

Hey Jordan, not sure if you checked our unit yet, I drew this to show where the potential entry point is

2026年5月18日 11:04

The droppings I saw were all on the right side so I suspect they might came in through the right side of the door

Jordan Fee · 2026年5月18日 11:04

I saw your second email I do need to speak to your roommate before I can do anything so please have her call me

Qingyu · 2026年5月18日 11:04

just call me directly

Qingyu · 2026年5月18日 11:04

when you have a chance

Qingyu · 2026年5月18日 11:04

I called but missed you. Yongxin told me the situation and I am on the top of the emails

2026年5月18日 14:01

Hey Jordan, I hope you two got to catch up. When you have a chance, could you please provide a detailed timeline for all the measures the apartment is gonna take through email? Thanks.

2026年5月18日 15:46

Hey Jordan, since you and Qingyu will both be in the apartment tomorrow. Could we have maintenance guy and pest control people coming at the same time?

2026年5月18日 15:46

It would save time for everyone if we can get this done in one run

Jordan Fee · 2026年5月18日 15:46

That's not how the pest control guy works. He has to be scheduled way in advance as they have their appts scheduled in advance throughout the week.

2026年5月18日 15:46

Then how about the maintenance guy?

2026年5月18日 15:46

Also, do we have to collaborate with a specific pest control company? I'm sure there are other companies with availability. If needed I could find one to treat our unit, as long as Zahlco can pay for it.

Jordan Fee · 2026年5月18日 15:46

I've requested that the maintenance guy be there tomorrow at noon and I will be there as well

2026年5月18日 15:46

Sounds good, I unfortunately have our lab meeting that time and won't be there, but please keep me updated

2026年5月18日 15:46

And when the pest control guy can come? Is it fine if we contact other pest control companies to come and have Zahlco covered the cost?

Jordan Fee · 2026年5月18日 15:46

That is not how pest control works with us. We have a contract with Orkin. If you want to call an outside company then you would have to pay for that. We have a contract with them to handle things. Also there are steps to follow once we see the unit tomorrow, we will know more and can then email you more details and next steps. And when we can schedule Orkin to come out again.

2026年5月18日 15:46

Ok

2026年5月18日 15:46

Please include timepoints for all the future steps Zahlco will take

Qingyu · 2026年5月18日 22:21

[Image of a storage closet with shelves and items]

Qingyu · 2026年5月18日 22:21

let me know

Qingyu · 2026年5月18日 22:21

the woodboard in the storage is too heavy I can't carry it

Qingyu · 2026年5月18日 22:21

[Image of a small storage space under stairs with a yellow-lidded bin]

2026年5月19日 星期二

Qingyu · 2026年5月19日 12:03

I'm at home

Jordan Fee · 2026年5月19日 12:03

Thanks for sending these, my maintenance guy will be here in 15min I am sitting in the lounge until he arrives

Jordan Fee · 2026年5月19日 12:03

Or you could let me in, just knocked

2026年6月2日 星期二

Jordan Fee · 2026年6月2日 15:54

Hi ladies, I need you to sign your renewal ASAP

Jordan Fee · 2026年6月2日 15:54

Please give me a ring if you have changed your mind about renewing as I will need to list your apartment ASAP if you don't wish to live there after this lease is up

Jordan Fee · 2026年6月2日 15:54

We needed the renewal back last Sunday and I know you wanted to & planned on staying so please sign it and let me know if you have any questions. Thanks! Best, Jordan

2026年6月2日 15:54

Hi jordan I'm confused, both of us signed the renewal few months ago

2026年6月2日 15:54

I can see that in the App

2026年6月2日 15:54

I also have been getting emails for that renewal, but the new lease was already signed

2026年6月2日 15:54

[Image of a mobile app screen showing lease details and a signature from Yongxin Huang on 04/15/2026]

2026年6月2日 15:54

It was signed in April

Jordan Fee · 2026年6月2日 15:54

Your guarantor still needs to sign it

Jordan Fee · 2026年6月2日 15:54

I did send him a portal invitation

Jordan Fee · 2026年6月2日 15:54

Today in fact but he needs to sign it and I may have to add that addendum since when I sent it to you I didn't know where it should be added

2026年6月2日 15:54

I see, but I don't think we need a guarantor

2026年6月2日 15:54

Qingyu and I combined have a income more than 3x of the rent

2026年6月2日 15:54

Would you like us to provide any proof of income?

Jordan Fee · 2026年6月2日 15:54

Okay I will try and cancel the current lease and redraft it tomorrow when I am back in the office

2026年6月2日 15:54

Sounds good

2026年6月3日 星期三

2026年6月3日 11:27

Hey Jordan, is the lease updated? Please let us know when it's ready to sign

2026年6月24日 星期三

2026年6月24日 01:14

Hi Jordan, just wanted to update you on our mouse infestation. We did a deep cleaning and put everything into solid containers after your last inspection. We tried to be patient but so far the mouse issue is still not fixed. One of the traps I set myself just captured another mouse tonight. So I hope you could arrange a thorough pest control treatment for our apartment as soon as possible since we've met all the prerequisites you mentioned.

2026年6月24日 01:14

[Image of a mouse caught in an electronic trap on a wooden floor]

2026年6月24日 23:31

Hi Jordan, thanks for calling today. I was in the middle of an experiment and didn't have access to my phone. You mentioned that pest control people will visit this week. I could make myself available anytime as long as then can come. Please let me know the earliest time they could come.

2026年6月26日 星期五

Jordan Fee · 2026年6月26日 09:48

So Jared from Orkin was fully booked so we'll hopefully be able to schedule something for early next week.