

Service Request Summary Report

26-00613664

Printed Date: Jul 2, 2026 - 8:08:56 AM

Type: SW-Mixed Refuse
Created By: Khadijah Lomax-Bey
Service Request Owner: SW_ROUTINE SERVICES
Method Received: Phone
SLA Detail: 1 Business Day

SR #: 26-00613664
Priority: Standard
Status: New
Status Date: Jul 02, 2026 7:22:05 AM
Created Date: Jul 02, 2026 7:22:00 AM
Overdue on: Jul 03, 2026 7:22:00 AM
Closed on:

Location: 1823 LYDONLEA WAY, Baltimore City,
21239

Location Details:

Description:

Service Questions

Questions	Answers
Is citizen insisting on SR after explanation of process?	Yes
Is your concern about a missed pick up today?	No
What time and day did you place your trash out for collection?	06/30/2026 9:00 PM
Has your neighbor's trash been collected?	Yes

Contact Information

Name	Address	Email	Phones/Extensions
Belinda Powell		bpowell@towson.edu	+1 (443) 764-1213

Service Activities

Activity Name	Status	Assigned To	Outcome	Outcome Reason	Finish Date
Investigate	Not Started				
Service Response	Not Started				

Resolution Questions

Service Activity	Resolution Question	Resolution Answer
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Comments

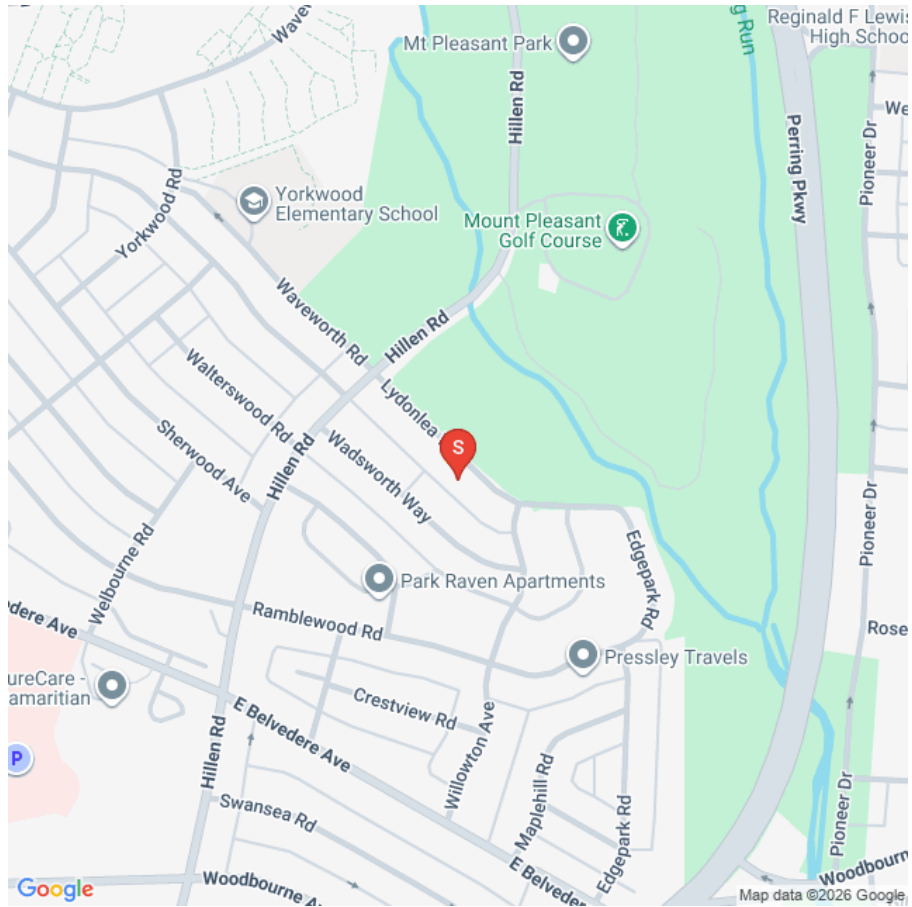
Comment	Comment By	Created Date	Visibility
Mixed Refuse Route : 2307	Khadijah Lomax-Bey	7/2/2026 7:22 AM	Private

Related Child Service Requests

Related Parent Service Requests

External Service Requests

System Id	Name
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