

Service Request Summary Report

26-00594645

Printed Date: Jun 26, 2026 - 12:22:29 PM

Type: SW-Mixed Refuse
Created By: Shaquontai David
Service Request Owner: SW_ROUTINE SERVICES
Method Received: Phone
SLA Detail: 1 Business Day

SR #: 26-00594645
Priority: Standard
Status: Open
Status Date: Jun 26, 2026 12:22:25 PM
Created Date: Jun 26, 2026 12:05:01 PM
Overdue on: Jun 29, 2026 12:05:01 PM
Closed on:

Location: 3904 MAINE AVE, Baltimore City,
21207

Location Details:

Description:

Service Questions

Questions	Answers
Is citizen insisting on SR after explanation of process?	Yes
Is your concern about a missed pick up today?	Yes
What time and day did you place your trash out for collection?	
Has your neighbor's trash been collected?	Yes

Contact Information

Name	Address	Email	Phones/Extensions
Massaty Toure		massatytoure@gmail.com	+1 (301) 254-6082

Service Activities

Activity Name	Status	Assigned To	Outcome	Outcome Reason	Finish Date
Investigate	Not Started				
Service Response	Not Started				

Resolution Questions

Service Activity	Resolution Question	Resolution Answer
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Comments

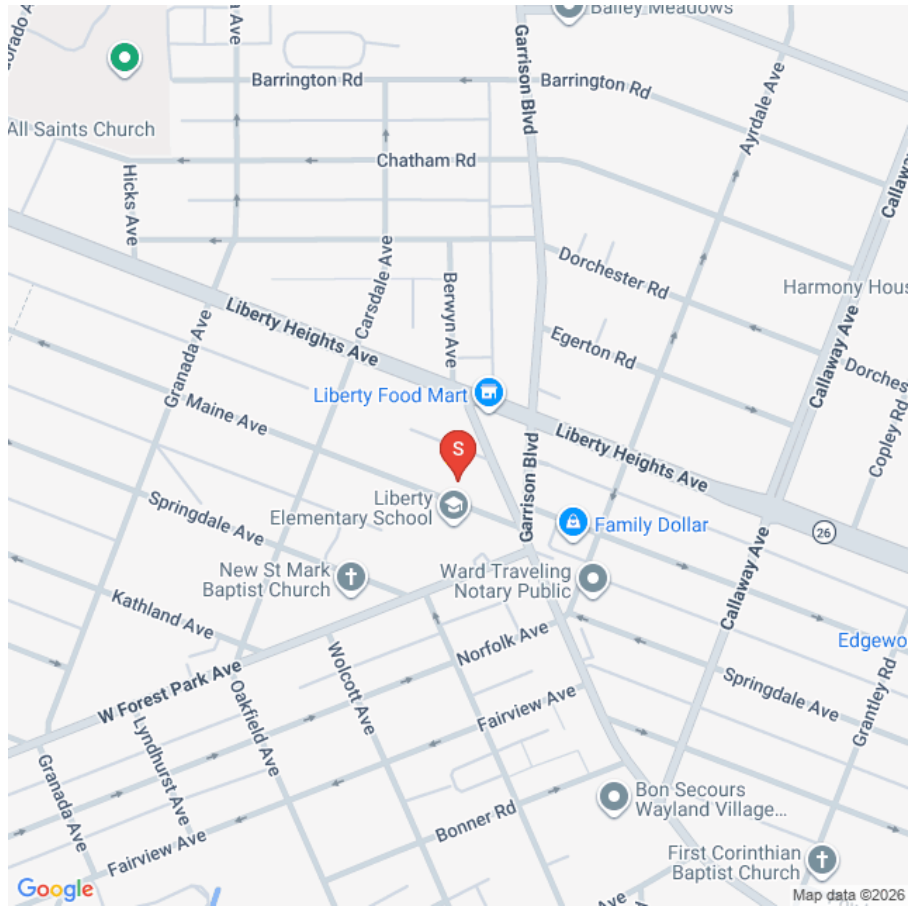
Comment	Comment By	Created Date	Visibility
Mixed Refuse Route : 1507	Shaquontai David	6/26/2026 12:05 PM	Private

Related Child Service Requests

Related Parent Service Requests

External Service Requests

System Id	Name
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