

Inspections: Damaged Pole Report

Service Request: 26-007122888 Sector: _____ Gateway: _____ Primary: _____
 Location on Service Request: 3300 Auchentoroly Terr
 Grid : 1020230 LLC: 7383

Descriptive Location and Comments:

Street: Dwynas Falls Pkwy
 Side of Street: N/S _____ E/S _____ S/S ☒ W/S _____
 Pole location: 1st ☒ 2nd _____ 3rd _____ 4th _____ 5th _____ 6th _____ Other _____
 Direction : N/O _____ E/O _____ S/O _____ W/O ☒
 Street or Landmark: McCulloh St

Condition of Pole:

Pole Size :

Type of Pole:

Deteriorated _____

11'6" _____

Aluminum ☒

Missing ☒

12' _____

Steel _____

Damaged _____

25' _____

Galvanized Steel _____

Arm/Fixture Missing _____

30' ☒

Fiberglass _____

Other _____

40' _____

Bolton Hill _____

Other _____

Otterbein _____

Homeland _____

Wooden _____

Other _____

Fixture Type:

Lamp Type:

Wattage:

Arm:

Arm Condition:

Cobra Head ☒

HPS Vapor _____

100 _____

6' ☒

Damaged _____

PMA _____

Mercury Vapor _____

150 _____

10' _____

Missing _____

Otterbein _____

Metal Halide _____

175 _____

15' _____

Homeland _____

LED ☒

200 _____

20' _____

Bolton Hill _____

Other _____

250 _____

Other _____

Victorian Acorn _____

400 ☒

Other _____

1000 _____

Pedestal Base:

Base Condition:

Good

Bad:

Base Type:

Yes ☒
No _____

Bolts ☒
Wires ☒
Conduit ☒

Metal ☒
Concrete ☒

Date: 8/3/2026 Inspector's Signature: G. Crowder - 8512

We are aware of a problem on this streetlight.

Status:

Awaiting Diagnosis

Pole Number:

10202307383

Order Number:

21072297

Date Reported:

7/5/2026 3:53 AM EDT

Estimated Time of Repair:

07/08/2026

DOWNED POLE & EXPOSED WIRES

If you discover a downed streetlight pole, exposed electrical wires or any other hazardous situation, please call us immediately at **1-800-685-0123** with the closest address, intersection or landmark.

NEVER TOUCH EXPOSED WIRES!

Subscribe to Incident Alerts

Enter your email. For multiple emails, separate with semicolon (;).



Service Request Summary Report
26-00712888
Printed Date: Aug 3, 2026 - 7:55:29 AM

Type: BGE-StLight Pole Installation
Created By: Nichelle Little
Service Request Owner: BGE
Method Received: Phone
SLA Detail: 45 Business Days

SR #: 26-00712888
Priority: Urgent
Status: Open
Status Date: Aug 03, 2026 7:55:19 AM
Created Date: Jul 30, 2026 3:45:32 PM
Overdue on: Oct 02, 2026 3:39:49 PM
Closed on:

Location: 3300 AUCHENTOROLY TERR, Baltimore City, 21217

Location Details:
Description: in the median

Service Questions

Questions	Answers
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Contact Information

Name	Address	Email	Phones/Extensions
Concerned Resident			

Service Activities

Activity Name	Status	Assigned To	Outcome	Outcome Reason	Finish Date
Assign inspector	Not Started				
Service Response	Not Started				

Resolution Questions

Service Activity	Resolution Question	Resolution Answer
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Comments

Comment	Comment By	Created Date	Visibility
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Related Child Service Requests

Related Parent Service Requests

Transfer Parent Service Requests

TRM-StLight Damaged/Knocked Down/Rusted 26-00716809 Closed (Transferred) 3300 AUCHENTOROLY TERR, Baltimore City, 21217

Questions	Answers
Is the pole wooden or metal?	Metal
What is the problem with the street light pole?	Down
Where is the exact location of the pole?	
Did you witness how the pole was damaged?	No
Is this BGE or City maintained?	