



Ken &lt;ken.patterson.me@gmail.com&gt;

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**Urgent - Contaminated Furniture in Common Area - 2018 N. Monroe St.**

5 messages

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**Ken** <ken.patterson.me@gmail.com>

Mon, Aug 3, 2026 at 10:52 AM

To: Akeba Gittens &lt;akeba@desentiagroup.com&gt;, Leasing Dept &lt;leasing@desentiagroup.com&gt;, info@desentiagroup.com

Cc: kayladevaughn@gmail.com

Hi,

The furniture that was recently placed in the common area appears to be used and is in unsanitary condition. There is visible debris, animal hair, possible pest presence, and mold or mildew on multiple surfaces (see attached photos).

Due to health and safety concerns, this furniture should not remain in the house.

Please arrange to have it removed as soon as possible.

Thank you.

Ken

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**6 attachments****2018 - 3.jpg**  
295K**2018 - 2.jpg**  
186K



**2018 - 6.jpg**  
291K



**2018 - 1.jpg**  
289K



**2018 - 4.jpg**  
311K



**2018 - 5.jpg**  
368K

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**Leasing Dept** <leasing@desentiagroup.com>

Mon, Aug 3, 2026 at 11:01 AM

To: Ken <ken.patterson.me@gmail.com>, Akeba Gittens <akeba@desentiagroup.com>

Cc: "kayladevaughn@gmail.com" <kayladevaughn@gmail.com>

Hi Ken & Kayla,

I hope this message finds you well.

Thank you for bringing this to our attention. We have received your message and the attached photos. I will forward this to our manager and maintenance team for review and appropriate action.

We appreciate you letting us know. Thank you, and have a great day!

Best,

Jhena

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## Leasing Dept



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**From:** Ken <[ken.patterson.me@gmail.com](mailto:ken.patterson.me@gmail.com)>

**Sent:** Monday, August 3, 2026 10:52 AM

**To:** Akeba Gittens <[akeba@desentiagroup.com](mailto:akeba@desentiagroup.com)>; Leasing Dept <[leasing@desentiagroup.com](mailto:leasing@desentiagroup.com)>;  
Leasing Dept <[leasing@desentiagroup.com](mailto:leasing@desentiagroup.com)>

**Cc:** [kayladevaughn@gmail.com](mailto:kayladevaughn@gmail.com) <[kayladevaughn@gmail.com](mailto:kayladevaughn@gmail.com)>

**Subject:** Urgent - Contaminated Furniture in Common Area - 2018 N. Monroe St.

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**Leasing Dept** <[leasing@desentiagroup.com](mailto:leasing@desentiagroup.com)>

Mon, Aug 3, 2026 at 11:49 AM

To: Ken <[ken.patterson.me@gmail.com](mailto:ken.patterson.me@gmail.com)>, Akeba Gittens <[akeba@desentiagroup.com](mailto:akeba@desentiagroup.com)>

Cc: "kayladevaughn@gmail.com" <[kayladevaughn@gmail.com](mailto:kayladevaughn@gmail.com)>

Hello Ken,

Could you please submit a maintenance request regarding the issue you reported? Once we receive it, I'll forward it to the vendor for review and scheduling.

Thank you!

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## Leasing Dept



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**From:** Leasing Dept <[leasing@desentiagroup.com](mailto:leasing@desentiagroup.com)>  
**Sent:** Monday, August 3, 2026 11:01 AM  
**To:** Ken <[ken.patterson.me@gmail.com](mailto:ken.patterson.me@gmail.com)>; Akeba Gittens <[akeba@desentiagroup.com](mailto:akeba@desentiagroup.com)>  
**Cc:** [kayladevaughn@gmail.com](mailto:kayladevaughn@gmail.com) <[kayladevaughn@gmail.com](mailto:kayladevaughn@gmail.com)>  
**Subject:** Re: Urgent - Contaminated Furniture in Common Area - 2018 N. Monroe St.

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**Leasing Dept** <[leasing@desentiagroup.com](mailto:leasing@desentiagroup.com)>  
To: Ken <[ken.patterson.me@gmail.com](mailto:ken.patterson.me@gmail.com)>, Akeba Gittens <[akeba@desentiagroup.com](mailto:akeba@desentiagroup.com)>  
Cc: "[kayladevaughn@gmail.com](mailto:kayladevaughn@gmail.com)" <[kayladevaughn@gmail.com](mailto:kayladevaughn@gmail.com)>

Mon, Aug 3, 2026 at 12:14 PM

Hello Ken,

I hope this messaged finds you well.

Thank you for bringing your concerns to our attention. We discussed the matter with management, and they have confirmed that there is nothing wrong with the furniture and that it is safe to remain in the common area.

We appreciate you taking the time to let us know. Please don't hesitate to reach out if you have any other concerns.

Thank you!

Best,  
Jhena

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**Leasing Dept**



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**From:** Leasing Dept <[leasing@desentiagroup.com](mailto:leasing@desentiagroup.com)>  
**Sent:** Monday, August 3, 2026 11:49 AM

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**Ken** <[ken.patterson.me@gmail.com](mailto:ken.patterson.me@gmail.com)>

Tue, Aug 4, 2026 at 12:32 PM

To: Leasing Dept <leasing@desentiagroup.com>

Cc: Akeba Gittens <akeba@desentiagroup.com>, "kayladevaughn@gmail.com" <kayladevaughn@gmail.com>

Hi,

Thank you for the response.

I want to note for the record that the condition of the furniture — including visible contamination and debris shown in the photos — raises ongoing health and sanitation concerns from my perspective.

I understand your position, but **I do not agree** that the condition is appropriate for a shared living environment.

I will proceed accordingly.

Thank you.

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