

Wo# 21117570

Inspections: Damaged Pole Report

Service Request: 26-00720712 Sector: _____ Gateway: _____ Primary: _____
 Location on Service Request: 340 N. Hilton St on median
 Grid : 3010420 LLC: 7037

Descriptive Location and Comments:

Street: Hilton Pkwy
 Side of Street: N/S _____ E/S _____ S/S ☒ W/S _____
 Pole location: 1st ☒ 2nd _____ 3rd _____ 4th _____ 5th _____ 6th _____ Other _____
 Direction : N/O _____ E/O ☒ S/O _____ W/O _____
 Street or Landmark: Mulberry St

Condition of Pole:

Pole Size :

Type of Pole:

Deteriorated _____ 11'6" _____
 Missing ☒ 12' _____
 Damaged _____ 25' _____
 Arm/Fixture Missing _____ 30' ☒
 Other _____ 40' _____
 Other _____

Aluminum ☒
 Steel _____
 Galvanized Steel _____
 Fiberglass _____
 Bolton Hill _____
 Otterbein _____
 Homeland _____
 Wooden _____
 Other _____

Need new Pedestal Base

Fixture Type:

Lamp Type:

Wattage:

Arm:

Arm Condition:

Cobra Head ☒	HPS Vapor _____	100 _____	6' ☒	Damaged _____
PMA _____	Mercury Vapor _____	150 _____	10' _____	Missing _____
Otterbein _____	Metal Halide _____	175 _____	15' _____	
Homeland _____	LED ☒	200 _____	20' _____	
Bolton Hill _____	Other _____	250 _____	Other _____	
Victorian Acorn _____		400 ☒		
Other _____		1000 _____		

Pedestal Base:

Base Condition:

Good

Bad:

Base Type:

Yes ☒ Bolts ☒ Metal ☒
 No _____ Wires ☒ Concrete ☒
 Conduit ☒

Date: 8/31/2026 Inspector's Signature: J. Crowder - 8512

We are aware of a problem on this streetlight.

Status:

Awaiting Diagnosis

Pole Number:

30104207037

Order Number:

Not available at this time

Date Reported:

8/11/2026 2:10 PM EDT

Estimated Time of Repair:

We typically respond to "light out" reports within 72 hours. In some instances, the actual repairs may take up to 45 days. Longer repair times may be due to damage to underground wiring, the need to special order parts or if the entire pole and fixture must be replaced. Streetlight repairs may also be delayed during storms or significant weather events. If the repairs have not been completed within 45 days, please notify us at 1-800-685-0123.

DOWNED POLE & EXPOSED WIRES

If you discover a downed streetlight pole, exposed electrical wires or any other hazardous situation, please call us immediately at **1-800-685-**



Service Request Summary Report
26-00720712
Printed Date: Aug 11, 2026 - 9:59:39 AM

Type: BGE-StLight Pole Installation
Created By: Ashley Sabb
Service Request Owner: BGE
Method Received: Phone
SLA Detail: 45 Business Days

SR #: 26-00720712
Priority: Standard
Status: Pending
Status Date: Aug 11, 2026 9:58:09 AM
Created Date: Aug 03, 2026 7:44:45 AM
Overdue on: Oct 13, 2026 9:56:13 AM
Closed on:

Location: 300 N HILTON ST, Baltimore City,
21229
Location Details:
Description:

Service Questions

Questions	Answers
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Contact Information

Name	Address	Email	Phones/Extensions
IDA FLIGGINS	324 N HILTON ST, BALTIMORE, MD, 21229		+1 (410) 945-3574

Service Activities

Activity Name	Status	Assigned To	Outcome	Outcome Reason	Finish Date
Assign inspector	Complete	Gregory Crowder	Assigned		8/11/2026 9:58 AM
Service Response	Not Started				

Resolution Questions

Service Activity	Resolution Question	Resolution Answer
Assign inspector	GRID #	3010420
Assign inspector	LLC / POLE #	7037
Assign inspector	BGE AS8 Work Order Number	
Assign inspector	BCRL #	
Assign inspector	BCRL Created date	
Assign inspector	Pole type	30 ft Aluminum Pole
Assign inspector	Type of Fixture	Cobrahead
Assign inspector	Wattage of the Fixture	400 Watts
Assign inspector	Base type	Pedestal

Comments

Comment	Comment By	Created Date	Visibility
Assign inspector : missing pole report created by G Crowder8-3-26	Gregory Crowder	8/11/2026 9:59 AM	Private