



Upon arrival, was there any visible water damage in the home?	No
Upon arrival, were there any pre-existing holes/exposed areas in sheetrock, flooring or substrate?	No
Upon arrival, water services to the home were:	On

Domestic Water System Testing:

Performed pressure test?	Yes
Connected gauge at the:	Hose Bib

Pressure Test - Image(s):



What was the pressure of the system (psi)?

0

Results of Pressure Test:

Test Failed. Tested for 20 minutes or less with total pressure loss.

Performed complete electronic leak detection of the domestic hot/cold water system. The following type of leak was located.

Service Line

Origin of Leak:

In Front Yard

Track and profiled lines in the vicinity of the leak location?

No

Pipe Material:

Galvanized

QUEST PIPE NOTICE- Quest pipe had a Class Action Lawsuit and has been recalled by the manufacturer. Most cities will not allow this pipe. If the leaking line is found to be Quest pipe, we can complete a spot repair(s) that comes with NO WARRANTY due to the type of pipe, or we can complete a service replacement which comes with a FULL WARRANTY.

BLACK POLYETHYLENE PIPE NOTICE - Due to the age of Black poly pipe there are no longer Plumbing Code approved fittings to allow for spot repair(s). If leaking line is found to be Black poly. we can complete a spot repair(s) that comes with NO WARRANTY due to the

type of pipe, or we can complete a service replacement which comes with a FULL WARRANTY.

GALVANIZED PIPE NOTICE- Due to the age of Galvanized pipe there are no longer Plumbing Code approved fittings to allow for spot repair(s). If leaking line is found to be Galvanized pipe, we can complete a spot repair(s) that comes with NO WARRANTY due to the type of pipe, or we can complete a service replacement which comes with a FULL WARRANTY.

Was the use of helium/dielectric required?

No

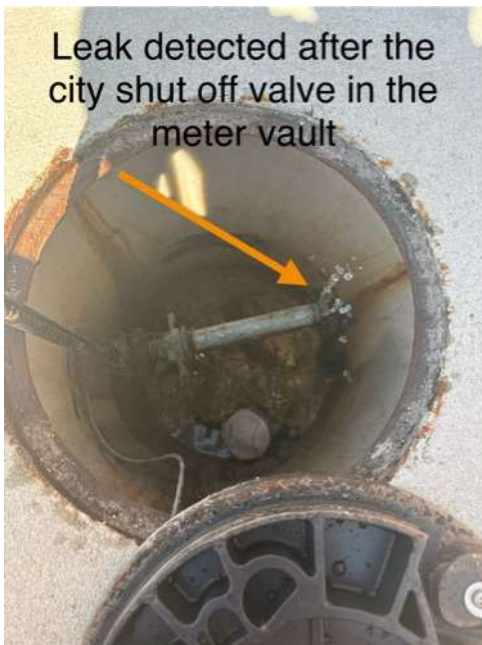
Is leak location marked?

No

Additional Details About Leak:

Leak located inside the better vault after the city main shut off valve

Marked leak location - Image(s):





Is there additional leak(s) on Domestic Water or Irrigation/Sprinkler Systems at this time?

No

StreamLabs:

Is this property a candidate for StreamLabs?

No

Departure

Was a bid provided for the pressure reducing valve (PRV)?

Not needed

Upon departure, water services to the home were left:

Off. Cold - Meter

Technician Departure Notes:

The technician met on site with the homeowner, James Stovall, stating that he had recently experienced a leak that's been increasing his water bill.

The technician started by conducting a pressure test on the home pressure plumbing system. The domestic cold-water line does not hold pressure, confirming a leak does exist. A visual inspection was performed in the meter vault. A leak was detected after the city shut off main valve. No other leaks were detected within the 15-minutes of testing. Ending today's

testing.

In conclusion, the technician recommends consulting with a plumber for any future repairs. Insured was advised on today's findings.

Recommendation(s) if any:

N/A

Disclaimer

With any repair option, (1) if piping is found to be rotten or corroded beyond the point of sustaining repair, additional excavation footage may be necessary and additional charges will apply, (2) if an additional slab penetration is needed, an additional fee will be assessed, (3) all pricing is granted that during the excavation excessive rocks or other obstructions are not encountered, should this occur, you will be notified immediately of any change in the cost (4) if leak or line is found to be encased inside of a foundation grade beam, technician will need to access through concrete at an additional rate; this rate will be billed on an hourly basis. All bids exclude the cost of any cosmetic repairs to flooring, drywall patch, paint, carpentry, landscaping etc. (5) additional charges may be incurred if removal of water heater or cabinets is required to effect repair for re-route. (6) If repair is not performed by American Leak Detection, a service charge plus mileage and tax if applicable, will apply to re-test the repair and/or system. If it is determined that isolation is required due to a new leak or failed repair, isolation will be performed at an hourly rate per hour, plus mileage and tax if applicable.

For Repair(s), the first half of Payment is due before the work is started, the last half of repair(s) is due upon completion of repair(s). For Leak Detection(s), Payment is due in full upon completion of detection. American Leak Detection is not responsible for determining policy coverage, fiscal liabilities or personal responsibility between insured, insurance carrier and/or third parties. It is the responsibility of the homeowner/insured/customer to pay all charges and/or fees associated with any repair and/or service which may not be covered under the homeowners policy, agreements between homeowner/insured/customer and third parties as it relates to any repairs and/or services performed by, or at the request of, American Leak Detection, to include but not limited to: detection fees, pipe charges, deductibles, additional work and/or services performed outside of the original scope of work, such as installation of new commodes, fixtures, clearing of drain lines, sinks, temporary epoxy patches, drain cover replacement etc. Payment terms for pipe charges, deductibles, and/or any services performed that are not covered by homeowners policy, agreements between homeowner/insured/customer and third parties, or which are paid directly to homeowner/insured/customer by insurance carrier and/or third parties are owed to American Leak Detection, Cash on Delivery (COD). Payment for services rendered must be received in full by American Leak Detection in order to maintain warranties for repairs and/or services. American Leak Detection reserves the right to void all warranties for repairs and/or services if homeowner/insured/customer fails to pay any balances owed upon completion of repairs and/or services.