



WELCOME LETTER

Department of Public Works
Division of Customer Support
200 Holliday St. #404
Baltimore, MD 21202

Account Summary

Account Number	11000296561
Property Owner	BATTS-THOMAS, CHARLENE
Service Address	3302 MONDAWMIN AVE
Property ID	3059A025
Print Date	01/22/2024

Customer Service (M-F): (410) 396-5398 (8:30 AM – 4:30 PM)
DPW.Billing@baltimorecity.gov
<http://publicworks.baltimorecity.gov/>
Emergency Service: (410) 396-5352 (24 hrs.)

Dear Valued Customer,

Welcome to Baltimore! The Baltimore City Department of Public Works (DPW), known for award-winning water, is pleased to confirm your new water service at 3302 MONDAWMIN AVE.

Now that your account is active, you should be aware that:

- You will be billed monthly;
- You have the option sign up for electronic, paperless billing;
- You may request that another party receive your water bill, but the financial responsibility of the bill does remain with the property owner;
- Payments can be made online at <https://cityservices.baltimorecity.gov/water/> in addition to mail or in-person at the City's Municipal building located at 200 Holliday St. Baltimore, MD 21202;
- You will be billed for the amount of water you use in CCFs (One hundred cubic feet). For reference, 1 CCF = 748 gallons;
- Your sewer charges are based on the amount of water you use.

Your monthly bill will show:

- The amount of billed water and sewer service;
- The infrastructure charge, which is based on the service / meter size at your location; and
- Information about your account including your historical usage, meter size, and any critical alerts.

A secure customer service web portal allows you to:

- Obtain account information, including billing and payment history;
- View copies of previous bills;
- Perform updates to your account; and
- Review your water consumption.
- Sign up for the electronic billing option.



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Account Number	11000296561
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Service address: 3302 MONDAWMIN AVE

BATTS-THOMAS, CHARLENE
3302 MONDAWMIN AVE
BALTIMORE, MD 21216-2319

Cardinal Financial Company, Limited Partnership
1 Corporate Drive, Suite 360
Lake Zurich, IL 60047-8945



February 12, 2024

+ 2131096 000000141 2070



Charlene Batts Thomas
3302 Mondawmin Ave
Baltimore MD 21216-2319

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Loan Number: 1507383717
FHA Number: 244-3278610

Attached is a statement of activity in your escrow account from December 01, 2023 through February 12, 2024. Last year's projections are next to the actual activity transaction.

An asterisk (*) indicates a difference from a previous estimate either by date or the amount.

Your monthly mortgage payment for the past year was \$ 2,221.50 of which \$ 545.83 went into your escrow account.

If you want further explanation, please call our Customer Service Department at 1-877-604-7294, Monday through Friday, 8:00am and 5:00pm EST.

Sincerely,



Customer Service Department

February 12, 2024

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Starting Balance..... Required.00 Actual.00

MO	PROJ ESCROW DEPOSIT	ACTUAL ESCROW DEPOSIT	PROJ ESCROW PAYMENTS	DESCRIPTION	ACTUAL ESCROW PAYMENTS	PROJ ESCROW BALANCE	ACTUAL ESCROW BALANCE
12		857.34 *				.00	857.34
01		547.11 *		MISC ESCROW	1.28*	.00	1403.17
01				FHA INS	118.81*	.00	1284.36
01				TRANSFER BAL	1284.36*	.00	.00

XR002/CPI