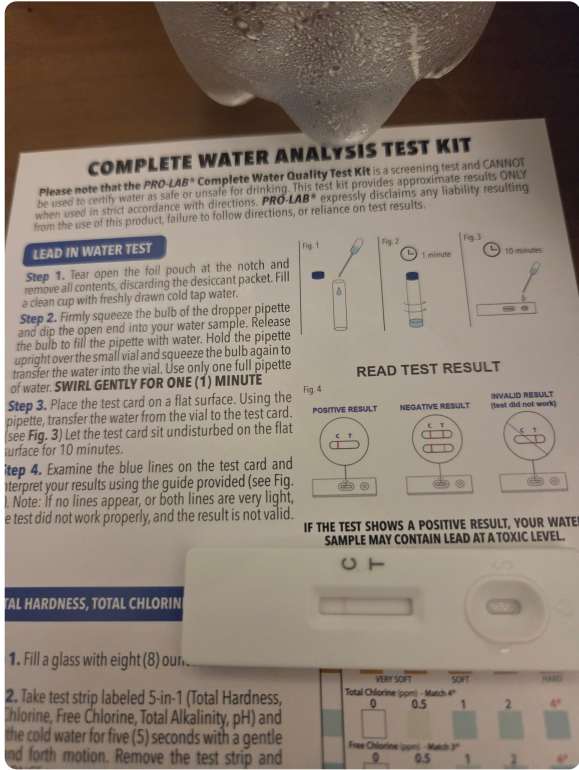


|          |                           |                                                 |                                                                                                                                               |
|----------|---------------------------|-------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------|
|          |                           | (+14434<br>699379)                              |                                                                                                                                               |
| Received | 08/07/2026 2:43:55<br>PM  | william<br>linebarg<br>er<br>(+14434<br>699379) | Yes                                                                                                                                           |
| Sent     | 08/07/2026 2:57:33<br>PM  | william<br>linebarg<br>er<br>(+14434<br>699379) | Thanks!                                                                                                                                       |
| Sent     | 08/09/2026 9:10:53<br>PM  | william<br>linebarg<br>er<br>(+14434<br>699379) | Hi, I'm going to need to stay home tomorrow morning too, would you mind coming Tuesday instead?                                               |
| Received | 08/09/2026 10:21:54<br>PM | william<br>linebarg<br>er<br>(+14434<br>699379) | I might be able to come over on Tuesday. If I can't, I will let you known, if not, I will come over another day this week that works for you. |
| Sent     | 08/09/2026 11:04:16<br>PM | william<br>linebarg<br>er<br>(+14434<br>699379) | Ok, thank you                                                                                                                                 |
| Received | 08/10/2026 7:01:17<br>PM  | william<br>linebarg<br>er<br>(+14434<br>699379) | I will be over tomorrow between 10 and 12.                                                                                                    |
| Sent     | 08/10/2026 11:38:33<br>PM | william<br>linebarg<br>er<br>(+14434<br>699379) | 👍                                                                                                                                             |

|          |                        |                                    |                                                                                                                                                                                                                                                                                                                                                             |
|----------|------------------------|------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Received | 08/11/2026 2:19:10 PM  | william linebarger (+14434 699379) | For some reason, I can not get the pilot light to work. I will have to replace the stove. I will do that one day next week. I repaired the wall, and I will paint it when I replace the stove. Let me know what days you will be working next week so I can replace the stove on one of those days.                                                         |
| Sent     | 08/11/2026 2:20:49 PM  | william linebarger (+14434 699379) | Ok, sounds good. Next week I have a normal schedule so any time during the day on Monday, Tuesday, Wednesday, or Friday should be fine (Thursday is my work from home day). Thanks!                                                                                                                                                                         |
| Received | 08/11/2026 2:21:45 PM  | william linebarger (+14434 699379) | OK, I will let you know what day I will be over.                                                                                                                                                                                                                                                                                                            |
| Sent     | 08/12/2026 10:09:50 AM | william linebarger (+14434 699379) |                                                                                                                                                                                                                                                                          |
| Sent     | 08/12/2026 10:09:57 AM | william linebarger (+14434 699379) | I've been suspicious of the water since I got here because of the strange smell/taste, and I finally got around to testing the water yesterday. I was very concerned to find that the water tested positive for lead. This is obviously unacceptable. You will need to provide a reverse-osmosis filter so that I can have clean, non-toxic drinking water. |

|          |                        |                                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|----------|------------------------|------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Sent     | 08/12/2026 10:12:17 AM | william linebarger (+14434 699379) | I did some research and found a few options that would be acceptable. Please purchase one of these options ASAP. If you choose one of the options that require installation, you'll need to make sure it is compatible with the setup you have now, because I'm not sure. <a href="https://www.amazon.com/Countertop-Purifiers-Exclusive-Technology-Installation/dp/B0BT4FYHFJ?tag=them0647-20&amp;th=1">https://www.amazon.com/Countertop-Purifiers-Exclusive-Technology-Installation/dp/B0BT4FYHFJ?tag=them0647-20&amp;th=1</a> <a href="https://www.amazon.com/iSpring-RCC7AKF3-Easy-Mount-Installation-Pre-Filters/dp/B0FZM654GG?tag=them0647-20&amp;th=1">https://www.amazon.com/iSpring-RCC7AKF3-Easy-Mount-Installation-Pre-Filters/dp/B0FZM654GG?tag=them0647-20&amp;th=1</a> <a href="https://homeofficeworld.com/best-water-filters/#APEC_Water_ROES-50_5-Stage_Under_Sink_Reverse_Osmosis_System">https://homeofficeworld.com/best-water-filters/#APEC_Water_ROES-50_5-Stage_Under_Sink_Reverse_Osmosis_System</a> |
| Sent     | 08/12/2026 10:13:56 AM | william linebarger (+14434 699379) | If for some reason you have an issue with the options I sent let me know. Only certain filters work for lead, so I want to make sure the option we go with will work. I will also be testing again after the filter is installed/delivered to make sure it works.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| Sent     | 08/12/2026 10:16:20 AM | william linebarger (+14434 699379) | here's the actual amazon link for the last one: <a href="https://www.amazon.com/APEC-WATER-Filtration-Impurities-Certified/dp/B00I0ZGOZM?tag=them0647-20">https://www.amazon.com/APEC-WATER-Filtration-Impurities-Certified/dp/B00I0ZGOZM?tag=them0647-20</a>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| Received | 08/12/2026 2:07:22 PM  | william linebarger (+14434 699379) | I will pick up some bottle water for you today and drop it off until I figure out the best option. All the pipes in the building were replaced years ago. So the lead is coming from the outside pipes.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| Sent     | 08/12/2026 2:33:06 PM  | william linebarger (+14434 699379) | Hmm ok, the city has an online tool where you can look up your address and see the materials your pipes are made of, and I looked it up and the utility service line says non-lead but the customer service line says lead. So to me it looks like it's the pipes                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| Sent     | 08/12/2026 2:33:54 PM  | william linebarger (+14434 699379) | I appreciate the bottled water but this is an urgent issue requiring immediate attention so please take action as soon as possible.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |