

Inspections: Damaged Pole Report

Service Request: 26-00817755 Sector: _____ Gateway: _____ Primary: _____
 Location on Service Request: Cathedral Mt & W. Franklin St
 Grid : 3010120 LLC: 6388

Descriptive Location and Comments:

Street: W. Franklin St
 Side of Street: N/S _____ E/S _____ S/S ☒ W/S _____
 Pole location: 1st _____ 2nd ☒ 3rd _____ 4th _____ 5th _____ 6th _____ Other _____
 Direction : N/O _____ E/O _____ S/O _____ W/O ☒
 Street or Landmark: Cathedral Mt

Condition of Pole:

Deteriorated _____
 Missing ☒
 Damaged _____
 Arm/Fixture Missing _____
 Other _____

Pole Size :

11'6" _____
 12' ☒
 25' _____
 30' _____
 40' _____
 Other _____

Type of Pole:

Aluminum _____
 Steel _____
 Galvanized Steel _____
 Fiberglass _____
 Bolton Hill _____
 Otterbein ☒
 Homeland _____
 Wooden _____
 Other _____

Fixture Type:

Cobra Head _____
 PMA _____
 Otterbein _____
 Homeland _____
 Bolton Hill _____
 Victorian Acorn ☒
 Other _____

Lamp Type:

HPS Vapor _____
 Mercury Vapor _____
 Metal Halide _____
 LED _____
 Other _____

Wattage:

100 _____
 150 ☒
 175 _____
 200 _____
 250 _____
 400 _____
 1000 _____

Arm:

6' _____
 10' _____
 15' _____
 20' _____
 Other _____

Arm Condition:

Damaged _____
 Missing _____

Pedestal Base:

Yes _____
 No ☒

Base Condition:

Bolts ☒
 Wires ☒
 Conduit ☒

Good

☒
☒
☒

Bad:

Base Type:

Metal ☒
 Concrete _____

Date: 9/1/2026 Inspector's Signature: J. Crowder - 8512

We are aware of a problem on this streetlight.

Status:

Pending Underground Cable Repair

Pole Number:

30101277480

Order Number:

Date Reported:

06/20/26 11:44 AM EDT

Estimated Time of Repair:

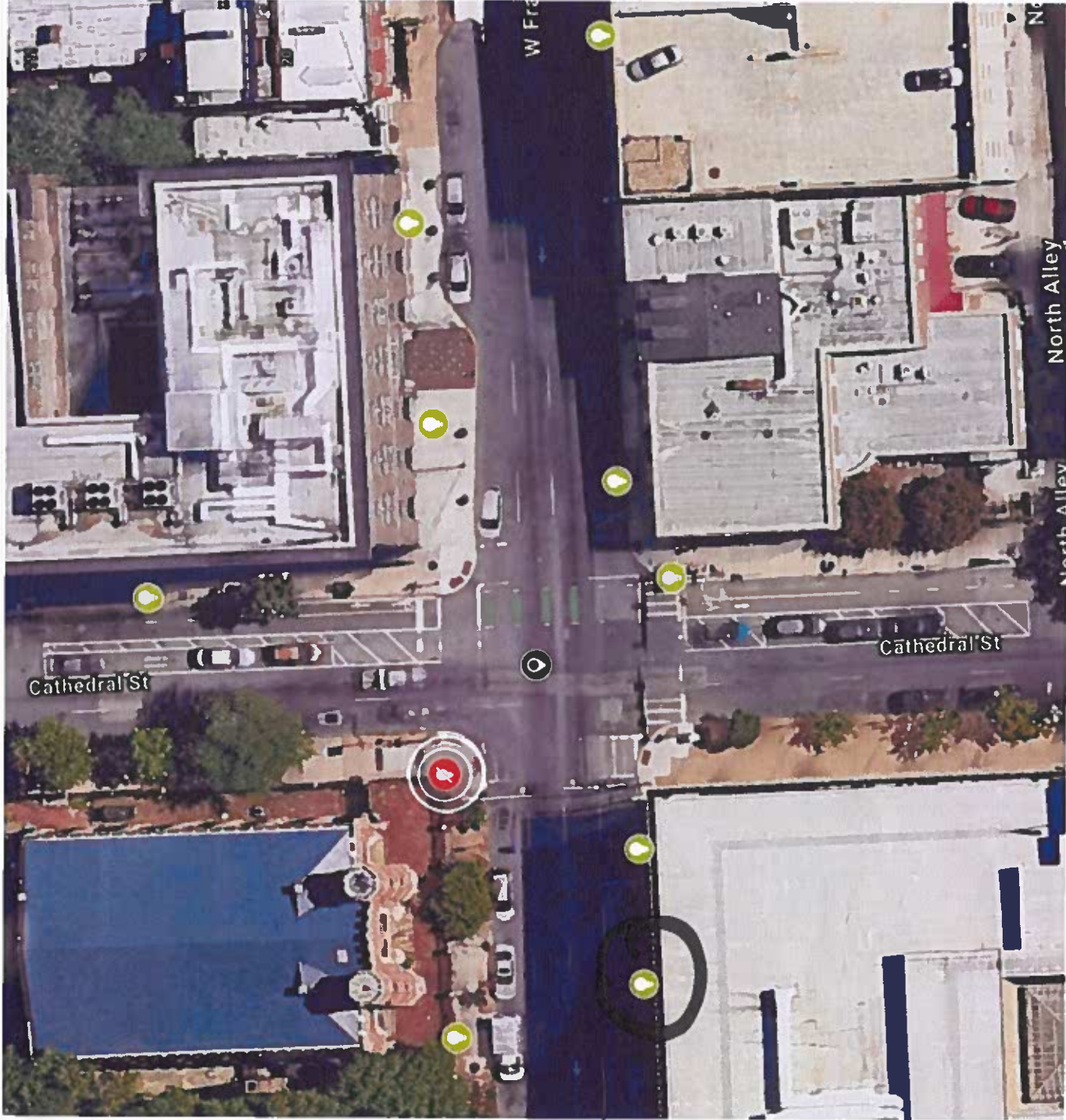
DOWNED POLE & EXPOSED WIRES

If you discover a downed streetlight pole, exposed electrical wires or any other hazardous situation, please call us immediately at **1-800-685-0123** with the closest address, intersection or landmark.

NEVER TOUCH EXPOSED WIRES!

Subscribe to Incident Alerts

Enter your email. For multiple emails, separate with semicolon (;).



Service Request Summary Report
26-00817755
Printed Date: Aug 31, 2026 - 6:42:09 PM

Type: BGE-StLight Pole Installation
Created By: Leslie Williams
Service Request Owner: BGE
Method Received: Phone
SLA Detail: 45 Business Days

SR #: 26-00817755
Priority: Urgent
Status: New
Status Date: Aug 31, 2026 3:47:55 PM
Created Date: Aug 29, 2026 6:07:50 PM
Overdue on: Nov 02, 2026 2:47:51 PM
Closed on:

Location: CATHEDRAL ST & W FRANKLIN ST, Baltimore City, 21201

Location Details:
Description: CAD #10013

Service Questions

Questions	Answers
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Contact Information

Name	Address	Email	Phones/Extensions
MR MARCUS			+1 (771) 474-4235

Service Activities

Activity Name	Status	Assigned To	Outcome	Outcome Reason	Finish Date
Assign inspector	Not Started				
Service Response	Not Started				

Resolution Questions

Service Activity	Resolution Question	Resolution Answer
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Comments

Comment	Comment By	Created Date	Visibility
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Related Child Service Requests

Related Parent Service Requests

Transfer Parent Service Requests

TRM-StLight Damaged/Knocked Down/Rusted 26-00823180 Closed (Transferred) CATHEDRAL ST & W FRANKLIN ST, Baltimore City, 21201

Questions	Answers
Is the pole wooden or metal?	Metal
What is the problem with the street light pole?	Down
Where is the exact location of the pole?	Other
Please describe:	ON CORNER
Did you witness how the pole was damaged?	Yes