

Debris Removal Required - Water Main Aftermath 6416 - 6411 Rosemont Ave 21206 08.20.26.docx

Pictures are from August 20, 2026, and September 1, 2026

A call was made to the 311 Services on Friday, 8/28/26 – 12:24 PM.

City of Baltimore 3-1-1 Service Request Confirmation - 26-00813059 Inbox x

Balt311.Admin <balt311.admin@baltimorecity.gov>
to me ▾

 Convert to PDF 

Fri, Aug 28, 12:38 PM (4 days ago)



This is an automated E-mail notification from the City of Baltimore 3-1-1 contact center – PLEASE DO NOT REPLY.

Thank you for your recent request for a City service. Your service request for Water/Sewer Repair Debris Removal has been added to our tracking system and assigned the unique service request number [26-00813059](#). The target resolution for this service request is 4 Calendar Days. Please use this number in the future to query the status of your service request either by calling 3-1-1 directly or via the [Web Portal](#).

Please use this link to check the status of the Service Request

[Service Request Link](#)

Thank you again for contacting the City of Baltimore.

The following information was found online.

Responsibility for Mud, Silt, and Debris: How to Force a Cleanup Action

Because mud and silt are frequently left behind long after the pipe is buried, you must actively track and report it to get it cleared:

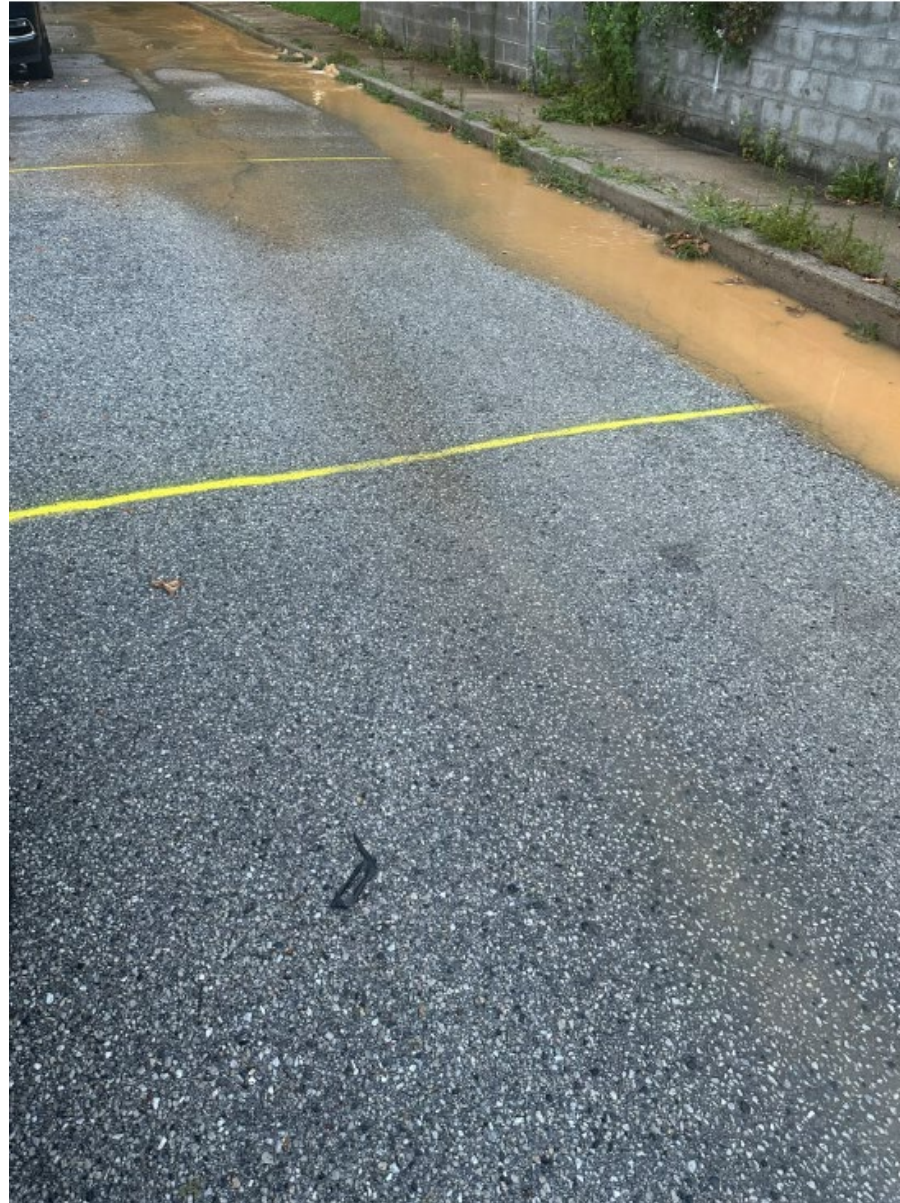
1. **Check Repair Status:** View the [Baltimore City DPW Interactive Map](#) to see if the city has marked the specific water main break ticket as "Closed" or "Pending Restoration." "You can use the map to: Search for locations... Click on map symbols to open a box with information about a specific water main repair".

2. **File a Street Cleaning Request:** If the main is fixed but the street is covered in silt, call **311** or use the [Baltimore City 311 Portal](#) "You can use Baltimore's 311 system to: ... Report a water main break ...". Do not report it as a water leak; instead, open a specific ticket for "**Street Sweeping**" or "**Debris Removal Required - Water Main Aftermath**" so it routes to the cleaning crews rather than the pipe repair crews.

- On **August 20, 2026**, at approximately 6:15 AM, water began visibly spouting from the sidewalk and curb at 6411 Rosemont Avenue, 21206. Within one hour, a similar incident was observed in front of 6416 Rosemont Avenue. The Department of Public Works (DPW) inspected the affected area the same day and repaired a water main break; corresponding photographs with date and time stamps are provided below for reference.
- On **August 28, 2026**, I contacted 311 Services, which resulted in service request number 26-00813059. I subsequently followed up on **September 1, 2026**, to obtain an update. During this communication, I was informed that the original service request had been documented inaccurately and required a new request. This document pertains to that newly created request.

Street Sweeping" or "Debris Removal Required - Water Main Aftermath

August 20, 2026 at 6:39 AM
23,701 of 23,811



Street Sweeping" or "Debris Removal Required - Water Main Aftermath

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Pictures are from August 20, 2026, and September 1, 2026

August 20, 2026 at 1:38 PM
23,718 of 23,811



Street Sweeping" or "Debris Removal Required - Water Main Aftermath

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Pictures are from August 20, 2026, and September 1, 2026

August 20, 2026 at 1:38 PM

23,719 of 23,811



August 20, 2026 at 11:36 AM

23,717 of 23,811



Debris Removal Required - Water Main Aftermath 6416 - 6411 Rosemont Ave 21206 08.20.26.docx

Pictures are from August 20, 2026, and September 1, 2026

September 1, 2026 at 5:56 PM

23,800 of 23,811



Street Sweeping" or "Debris Removal Required - Water Main Aftermath

Debris Removal Required - Water Main Aftermath 6416 - 6411 Rosemont Ave 21206 08.20.26.docx

Pictures are from August 20, 2026, and September 1, 2026

September 1, 2026 at 5:57 PM

23,801 of 23,811



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Pictures are from August 20, 2026, and September 1, 2026

September 1, 2026 at 5:57 PM

23,802 of 23,811



Debris Removal Required - Water Main Aftermath 6416 - 6411 Rosemont Ave 21206 08.20.26.docx

Pictures are from August 20, 2026, and September 1, 2026

September 1, 2026 at 5:58 PM

23,803 of 23,811



Street Sweeping or Debris Removal Required - water Main Aftermath

Debris Removal Required - Water Main Aftermath 6416 - 6411 Rosemont Ave 21206 08.20.26.docx

Pictures are from August 20, 2026, and September 1, 2026

September 1, 2026 at 5:59 PM

23,804 of 23,811



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Pictures are from August 20, 2026, and September 1, 2026

September 1, 2026 at 5:59 PM

23,805 of 23,811



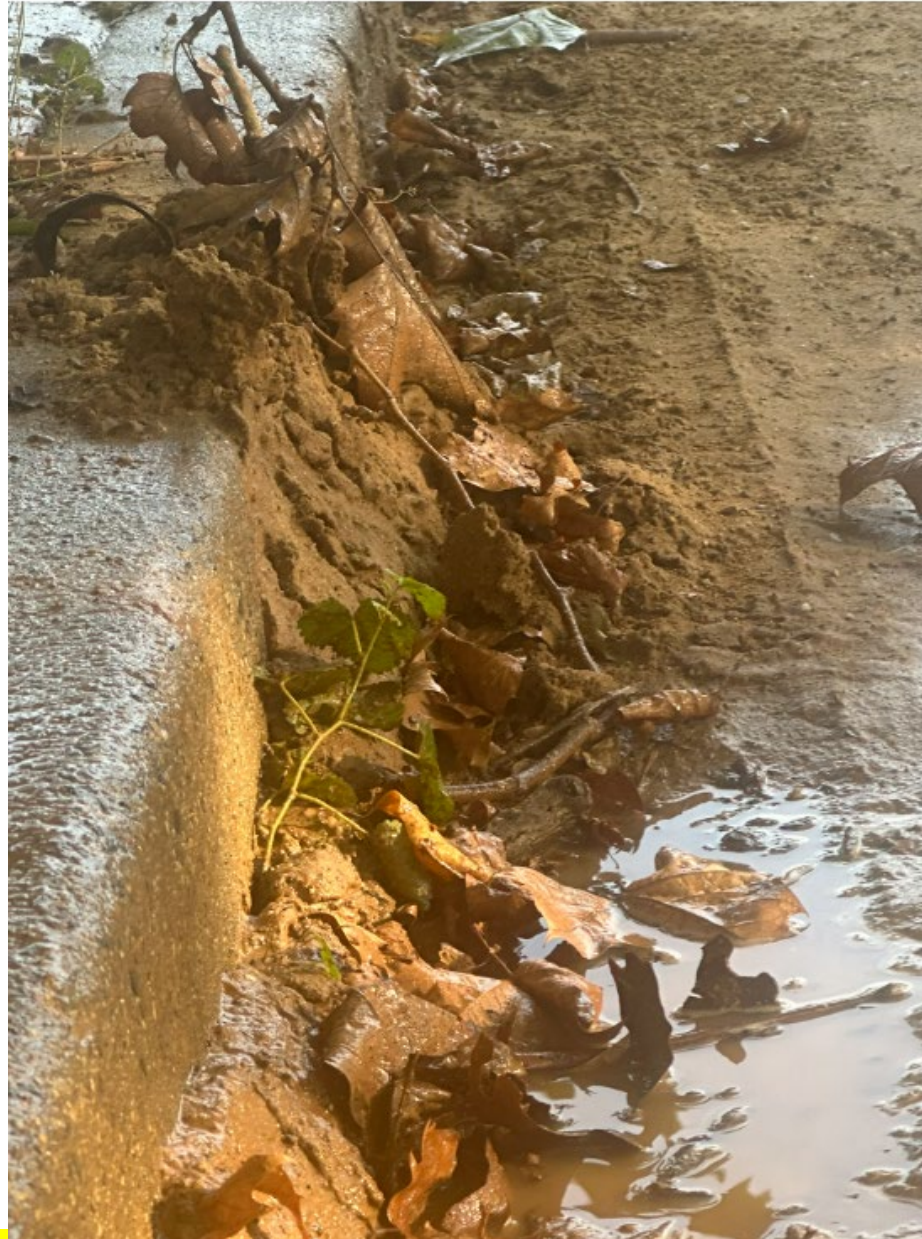
September 1, 2026 at 5:59 PM

23,806 of 23,811



September 1, 2026 at 5:59 PM

23,807 of 23,811



Street Sweeping or Debris Removal Required - water main Aftermath

Debris Removal Required - Water Main Aftermath 6416 - 6411 Rosemont Ave 21206 08.20.26.docx

Pictures are from August 20, 2026, and September 1, 2026

September 1, 2026 at 6:00 PM

23,808 of 23,811



Street Sweeping" or "Debris Removal Required - Water Main Aftermath

September 1, 2026 at 6:01 PM

23,809 of 23,811



Debris Removal Required - Water Main Aftermath 6416 - 6411 Rosemont Ave 21206 08.20.26.docx

Pictures are from August 20, 2026, and September 1, 2026

September 1, 2026 at 6:01 PM

23,810 of 23,811

