



Honest Abe Home Services

11438 Cronridge Drive, Suite H
Owings Mills, MD 21117

(410) 358-5041
office@honestabemplumbing.com

BILL TO

Brendan Crowley
114 Upnor Road
Baltimore, MD 21212 USA

MD Master Plumbing License # 70433
MD Master HVAC License #65498
MHIC #134359

INVOICE
184796031

INVOICE DATE
Sep 08, 2026

JOB ADDRESS

Brendan Crowley
114 Upnor Road
Baltimore, MD 21212 USA

Completed Date: 9/8/2026
Payment Term: Due Upon Receipt
Due Date: 9/8/2026

DESCRIPTION OF WORK

Client called stating sewage back up in basement bathroom.

Came out and flushed basement toilet multiple times, found toilet backing up and water leaking around base. Flushed upstairs toilet and found bubbling inside toilet.

Checked outside cleanout and found no water. Back up is in between front cleanout and house connection. Gave client quote to pull up basement toilet and run large cable through line. Client approved Work

Pulled out basement toilet and ran large cable through toilet line ran approximately 75 feet of cable before hitting stoppage. Pulled back cable and found nothing on the end.

Ran fixtures in home and found flowing properly with no backup in basement bathroom. Checked outside, clean outs and found both cleanouts dry with no water sound.

Went over findings with client and client wants to camera the sewer line. Ran camera down sewer line and found entire sewer line is cast-iron found root intrusion by the street..

Outside ran camera down front cleanout and found line is terra-cotta and this is for the downspout and not the sewer line.

Client to attempt to find the outside, clean out that is buried. If any questions please give us a call.

Reset basement bathroom toilet , and flush multiple times

TASK	DESCRIPTION	QTY	PRICE	TOTAL
60	Main Line Stoppage: Toilet Access: <u>Proposal To Attempt To Clear Main Line Stoppage From Basement</u> <u>Or First Floor Toilet Access:</u>	1.00	\$1,127.00	\$1,127.00

Note To Homeowner: Please Read & Sign Drain Line Addendum Below!

Our Service Includes:

- We will lay down floor protection before work is performed
- We will turn water off to existing toilet and vacuum water out of bowl and tank
- We will remove toilet and set aside to be reinstalled later
- We will utilize K-1500 Sewer machine and attempt to clear stoppage using cable and cutter heads
- We will clean area once drain cleaning has been performed
- We will install new wax seal, closet bolts and supply line and reinstall existing toilet*
- We will restore water back to toilet when done and flush to check for leaks and function

No Warranty On Drain Line Cleanings without Camera Service
Warranty On Drain Line Cleaning With Camera Service**: 30 Days
Absolutely No Warranty On Existing Toilet

Note: Please Read Carefully:

1. Honest Abe Home Services is not liable for the condition of the existing toilet
2. Client understands that if valve for toilet is not functional or flange is found to be broken, corroded or below the floor level; Homeowner will be responsible for additional cost to perform additional repairs to make toilet installation safe for operation.
3. If client has sewer line camera after sewer cleaning and sewer is found to be in good condition; We will extend a 30 day warranty on your main line. This does not acts of negligence, such as flushing wipes, feminine Hygiene Products, etc.

NOTE: PLEASE READ: CLEANING ATTEMPT:

- Client understands that we will attempt to clear the drain line for a reasonable amount of time deemed by the technician
- If the technician is unable to clear the stoppage, Honest Abe Home Services charges half the cost of the drain clearing price.
- Furthermore, Honest Abe Home Services will credit back any costs associated with the drain cleaning towards replacement of the drain line

HOMEOWNER MUST READ AND SIGN BEFORE WORK BEGINS:

Homeowner-Please Read-

I, the undersigned, am the owner or authorized representative/tenant of the premises at which the drain cleaning service will be performed and grant Honest Abe Home Services permission to perform drain cleaning in my home.

I understand that the outcome of the drain cleaning varies depending on the conditions of the existing piping in my home, and that Honest Abe Home Services does not guarantee to successfully unclog the problematic drain.

Honest Abe Home Services will attempt to unclog any one drain for the duration of time that the plumber deems appropriate.

If the plumber suspects that the clog will cause damage to the pipe or the plumbing equipment, he may decide not to further attempt to unclogging the drain.

In any of the above scenarios, full price for the attempt will be charged and no refund will be issued.

I agree not to hold responsible Honest Abe Home Services and any of its employee's for damage caused to my drain lines during the normal performance of attempting to unclog a drain with a sewer machine, Jetter machine or closet auger. I understand that sewer machines and Jetter's are meant for unclogging of sewer and waste lines that are in good to fair condition. Piping may break or become damaged from the sewer machine due to age, acid damage, root damage or improper previous installation of the pipe and is not the fault of the plumber. In the event that a line becomes damaged or leaks during this drain cleaning, or a cable, Jetter hose or Jetter head from the drain cleaning machine/Jetter system detaches or becomes entangled in the pipe, I understand additional costs will be charged for the repair of the broken pipe. I also understand that any water damaged sustained during or following a drain cleaning is to no fault of Honest Abe Plumbing and its employees. Honest Abe Plumbing also does not warrant any drain cleaning due to the many contributing external factors that cause blockages, and will not credit or discount future drain cleanings performed. I hereby agree to these above conditions.

MEMDISPLUM	MEMBERSHIP DISCOUNT: PLUMBING:	1.00	-\$169.00	-\$169.00
	HONEST ABE ONE MEMBERSHIP BENEFITS DISCOUNTS:			

- DISCOUNT ON PLUMBING SERVICES: 15% OFF (MAX \$500 OFF)
- CAN BE COMBINED WITH MULTI TASK DISCOUNTS

NOTE: CLIENT MUST HAVE PURCHASED HONEST ABE PLUMBING MEMBERSHIP PLAN TO RECEIVE 15% DISCOUNT
NOTE: MAX DISCOUNT OF \$500 PER JOB/TASK

Camera	Sewer Camera:	1.00	\$450.00	\$450.00
	<u>Proposal To Camera Main Sewer Line: Clean-Out Access:</u>			

Our Service Includes:

- We will put down drop clothes and furniture pads to protect flooring in clients home
- We will access main sewer line through clean-out in basement or first floor of home
- We will utilize special sewer camera to view inside of sewer line from home to street connection

- We will locate stoppage/break points in line using locator on camera to identify location and depth of problems
- We will provide recorded video upon clients request of sewer line
- We will clean area when done and provide any additional proposal if indeed

No warranty on camera work

Note:

In most cases, Camera cost will be deducted off of larger repair proposal unless otherwise stated here

DISPLUM	Discount - Plumbing: Plumbing Discount	1.00	-\$250.00	-\$250.00
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PAID ON	TYPE	MEMO	AMOUNT
9/8/2026	Credit Card		\$1,158.00

SUB-TOTAL	\$1,158.00
TAX	\$0.00
TOTAL DUE	\$1,158.00
PAYMENT	\$1,158.00

BALANCE DUE **\$0.00**

Thank you for using Honest Abe Home Services. We greatly value your patronage and look forward to helping with any of your future HVAC, Plumbing, Chimney or Home Improvement needs.

If we provided outstanding services, please review us on google!

Thank You!

- The Honest Abe Family

CUSTOMER AUTHORIZATION

I, the undersigned, am owner/authorized representative/tenant of the premises at which the work stated above is to be done. As such, I have read and agreed to the above work and have authorized this work to be completed. I have also read the terms and conditions.

Brendan Crowley

\$1,158.00

Terms and Conditions

Sign here

Date 9/8/2026

CUSTOMER ACKNOWLEDGEMENT

I acknowledge that all work has been completed to my utmost satisfaction.
114 Upnor Road, Baltimore, MD 21212 USA
\$1,158.00

Sign here 

Date 9/8/2026

I authorize HONEST ABE HOME SERVICES, LLC to charge the agreed amount to my credit card provided herein. I agree that I will pay for this purchase in accordance with the issuing bank cardholder agreement.

Sign here 

Date 9/8/2026

Terms and Conditions

Responsibilities of Customer:

Customer represents that, except as described in the request for service, all plumbing and drain systems, Boiler and Boiler Infrastructure, HVAC Systems, Including but not limited to Duct work, low and high voltage wiring, Line sets, etc. , Chimney and Chimney Structure, Dryer Vents and Vent Lines, are in good repair and condition and holds Honest Abe Home Services harmless for the discovery of defective conditions, including, but not limited to the following:

1. Improper or faulty plumbing
2. Rusted or defective pipes
3. Acids in the drain system
4. Existing illegal conditions
5. Defective roofing
6. Electrical defects
7. lines that are settled or broken
8. Existing vent conditions
9. Existing flue conditions
10. Tree root infiltration
11. Existing ceramic tile work
12. Any water damage or rotten walls or flooring
13. Existing Air Flow Conditions
14. Existing chimney or liner conditions

Responsibilities of Company- Conditions and Limitations:

Company shall do all work in a competent, workmanlike manner. The company is not liable for any conditions over which it has no control, such as the inability to do the work in a timely manner due to acts of weather conditions and any other conditions beyond the Company's direct control. Company is not responsible for any existing illegal conditions. If additional unforeseen repairs are identified by the company, Company's only liability is to inform the customer of the problem. If additional work is needed and parties agree to such, the company shall advise the customer of the additional charge prior to beginning any additional work. The charge for additional work shall be agreed upon in writing before the company begins the work.

Limited Warranty:

Company warrants its work to be free from defects in material and workmanship for the warranty period of three hundred and sixty-five (365) days from the completion unless otherwise stated in writing on the face hereof. All drain stoppages are warranted for a period of thirty (30) days from completion unless otherwise stated in writing on the face hereof. All warranties are void if payment is not made when due. Warranties extend only to the customer and are not transferable. If a defect in materials or workmanship covered by this warranty occurs, company will, with reasonable promptness during normal business hours, remedy the defect. All warranties shall be void if the customer or any third party has done any work on the parts or equipment installed by the company. In no event shall company be liable for water or other damage caused by any delay in remedying a defect. Materials are supply warranted to manufacturer's terms and conditions unless otherwise state on face hereof.

Exclusions and Limitations:

Customer right to repair and replacement are the exclusive remedies and company shall not be liable for incidental or consequential damages resulting from the materials provided for in this contract:

Company is not responsible for the following which are excluded from the coverage of this limited warranty.

1. Defective conditions listed under the above "Responsibilities of Customer"
2. Work performed by, or materials installed by other not in this agreement.
3. Defective and failures from mistreatment or neglect.
4. Customer provided material

Protection of Customer's Property:

Customer agrees to remove or protect any personal property, inside and out, including, but not limited to carpets, rugs, shrubs and planting, and company shall not be responsible for said items. Nor shall company be held responsible for the natural consequences of company's work which may cause damage to improvements to real property including, but not limited to curbs, sidewalks, driveways, garages, patios, lawns, shrubs, sprinkler systems, wallpaper, drywall, stucco, tile, cabinets and other appurtenances to the residence or other real property. Company shall not be held responsible for damage to personal property, real property, or and improvements to real property caused by persons delivering materials or equipment or keeping gates and doors closed for children and animals.

Proposal Limitations:

All proposals/Estimates furnished by Company are Valid for Sixty (60) Days at time of proposal being submitted. Customer understands that company will need to reevaluate any proposals older than Sixty (60) days due to increase in materials and labor costs. Company is not bound or obligated to honor proposals older than Sixty (60) days or where the work scope has changed from the original proposal.

Entire Agreement:

Company will not provide an itemized breakdown of materials and labor for flat rate priced work. If any part of this agreement is adjudged invalid, the remainder will not thereby be invalidated. This writing contains the full, final, and exclusive statement of the agreement of the parties. The parties are not bound by any oral expression or representation by any agent purporting to act for or on behalf, or by any commitment, or arrangement not set forth herein. The agreement binds jointly and severally all signing as customer, their heirs, representatives, successors and assigns. When used herein, the singular may also refer to the plural, and vice versa; and the use of any gender shall be applicable to all genders. This agreement shall be governed by the laws of the state of Maryland.