



Service Request Summary

SERVICE REQUEST #: 507657

SERVICE DESCRIPTION: Sidewalk

Date: 7/28/2026 1:57:11 PM

Subdivision: 6

Initiated By: Citysourced, Admin

Schedule: 641

Dispatched To: Atwell, John

District:

Status: COMPLETE

Supervisor:

Locate Information

Ticket No.:

Address: **8729 LOCH BEND DR**

Location: 8729 LOCH BEND DR, PARKVILLE, MD, 21234

Details: Created By: Alisha Bennett
Description: caller states that fire hydrant was repaired back in 07/21/26 and now the sidewalk concrete needs to be repaired please send someone to evaluate

CALLER INFORMATION

First Name: LORI

Email: LQUARANTA@HILLMGT.COM

Last Name: QUARANTA

Phone:

Call Time: 7/28/2026 1:57:34 PM

Cell Phone: 4105601000

Caller Type:

ADDITIONAL INFORMATION

Comments

Related Work Order No(s):

No related work orders



Service Request Summary

SERVICE REQUEST #: 507657

SERVICE DESCRIPTION: Sidewalk

7/28/2026 1:58:05 PM

Description: caller states that fire hydrant was repaired back in 07/21/26 and now the sidewalk concrete needs to be repaired please send someone to evaluate

OneView Id: 305102

Device Type: Console

Device Model: Unknown

Approximate Address: 8729 LOCH BEND DR, PARKVILLE, MD, 21234

Lat/Lng Coordinates: 39.3981492, -76.5631737

OriginationIpAddress: 172.71.194.131

OneViewIsRequestTypeIntegrated: True

OneViewDynamicsCreateJobCompleted: True

OneViewIntegrationId: 2

OneViewPostReport: SOAP Url=https://baltimorecountymd-oneview.rocksolid.com/XRMServices/2011/Organization.svc

OneViewTicketDisplay: CAS-4973541-Y5V6G5

OneViewTicketId: 80b410c7-ad8a-f111-a8a7-000d3a0f8a39

InitialBoundaryName: Baltimore County, MD

InitialBoundaryName: Council District 5

InitialBoundaryName: Texas Highway District

InitialBoundaryName: Solid Waste Non Dwelling

7/28/2026 2:01:43 PM

Highways has a utility cut on this and will complet in 60-90 days

7/28/2026 2:58:30 PM

PUBLIC: Thank you for contacting Baltimore County Bureau of Highways with your concern. We are pleased to inform you that a utility cut will be completed in this area by our highways crews within the next 60-90 days.

9/15/2026 6:39:48 AM

This work was completed on 6-30-26 Baltimore county highways got the cut ticket in the mounth of august of 2026

9/15/2026 7:07:32 AM

PUBLIC: Thank you for contacting Baltimore County Bureau of Highways with your concern. We are pleased to inform you that this work has been completed as of 6/30/2026. Bureau of Highways received the utility cut recently in August.

9/15/2026 8:47:32 AM

Naira, this is actively still leaking. Can you please send this back to city water to have them repair before I do a permanent repair?

9/15/2026 10:46:47 AM

PUBLIC: Thank you for contacting Baltimore County Bureau of Highways with your concern. Due to there still being an active water leak in this area, your concern has been forwarded to Baltimore City Water to repair the leak. This request will remain open, as Highways Crews will do a permanent repair once this leak has been fixed.