



City of Baltimore
Department of Public Works
Bureau of Solid Waste



Missing Trash Can or Recycling Cart Replacement Request

Every single-family household is entitled to receive one trash can or recycling cart replacement at no charge. If the can or cart assigned to your household is missing, lost, or stolen, please complete and return this form within five (5) business days of receipt to dpw.trashcans@baltimorecity.gov or mail to Baltimore City Department of Public Works, Attn: Municipal Trash Can Program, 3311 Eastbourne Ave, Baltimore, MD, 21224. Failure to provide a completed Replacement Request form within five (5) business days will result in the closure of your service request.

Please note: Trash cans and recycling carts belong to the City of Baltimore and are associated with a specific address. Both cans and carts are to remain at the assigned address, even if the homeowner moves.

Customer Information

Date: 9/19/26
Applicant Name: Shanda Packard
Service Address: 700 S Clinton St - Baltimore MD 21224
Email Address: shandapackard@gmail.com Phone Number: 270-792-0010
Special delivery instructions: Please leave it behind the garage, alley on Foster between Clinton and Bouldin

Missing Trash Can or Recycling Cart Information

311 Service Request #: _____ Cart Serial #: unknown
Cart Type: ☒ Trash Can (Green Can) ☐ Recycling Cart (Blue Cart)
Cart Size: ☐ 35-gallon ☒ 65-gallon

Please note any details, such as date cart was last seen or used, whether you looked along your street for your cart, etc.

The trash can disappeared after our last trash pickup on 9/15. I've looked all around the neighborhood and couldn't find it.

I hereby declare that the trash can or recycling cart assigned to the above service address and owned by the City of Baltimore has been stolen or is missing from my property. To the best of my knowledge, the details I provided are true and accurate, and if found to be false will result in forfeiture of a City of Baltimore owned and issued trash can and/or recycling cart.

Shanda Packard

Applicant Signature

9/19/26

Date