



Service Request Summary

SERVICE REQUEST #: 513292	SERVICE DESCRIPTION: Tree
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Date: 9/22/2026 9:02:17 AM	Subdivision: 6	<u>Locate Information</u> Ticket No.:
Initiated By: Citysourced, Admin	Schedule: 639	
Dispatched To: Atwell, John	District:	
Status: COMPLETE	Supervisor: Atwell, John	

Address: 802 Gleneagles Ct
Location: 802 Gleneagles Ct, Towson, MD 21286

Details: Description: brown water erupting from curb flooding street

CALLER INFORMATION

First Name: LOUIS	Email: PAINEVIEIRA@GMAIL.COM
Last Name: VIEIRA	Phone:
Call Time: 9/22/2026 9:02:50 AM	Cell Phone: 3012337258
Caller Type:	

ADDITIONAL INFORMATION

Tree Type	
Tree Size	

Comments

Related Work Order No(s):

No related work orders



Service Request Summary

SERVICE REQUEST #: 513292

SERVICE DESCRIPTION: Tree

9/22/2026 9:03:14 AM

Description: brown water erupting from curb flooding street
OneView Id: 312521
Device Type: Apple
Device Model: iPhone 12 Pro
Approximate Address: 802 Gleneagles Ct, Towson, MD 21286
Lat/Lng Coordinates: 39.4019873, -76.573531
OriginationIpAddress: 104.22.105.36
OneViewIsRequestTypeIntegrated: True
OneViewDynamicsCreateJobCompleted: True
OneViewIntegrationId: 2
OneViewPostReport: SOAP Url=https://baltimorecountymd-oneview.rocksolid.com/XRMServices/2011/Organization.svc
OneViewTicketDisplay: CAS-4991969-W3L7P9
OneViewTicketId: 9f3ffce0-85b6-f111-a8a7-000d3a0f8a39

9/22/2026 9:32:35 AM

This is a water main break please have them call Baltimore city to fix or could you send to them thank you

9/22/2026 9:32:46 AM

This is not a tree issue