Prime Plumbing LLC
7617 Baltimore Annapolis Blvd.
Glen Burnie, MD 21060
(443) 774-1122

Invoice 104421
Invoice Date 8/31/2026
Completed Date 8/31/2026
Customer PO
Payment Term Due on Receipt

Billing Address
Taylor Walker
4307 Cedar Garden Road
Baltimore, MD 21229 USA

Job Address
Taylor Walker
4307 Cedar Garden Road
Baltimore, MD 21229 USA

Description of work

Camera found roots in line off property

Task #	Description	Quantity	Price	Total
Bid Estimate Only	Estimate Only	1.00	$0.00	$0.00

Potential Savings	$0.00
Sub-Total	$0.00
Tax	$0.00
Total Due	$0.00
Payment	$0.00
Balance Due	$0.00

Thank you for choosing Prime Plumbing

The undersigned is the customer or an authorized agent for the customer and warrants the he/she has authority to execute on behalf of the customer. The undersigned further states that he/she has read, understands, and agrees to the terms and conditions set forth in this document.

8/31/2026
I find and agree that all work performed by Prime Plumbing LLC has been completed in a satisfactory and workmanlike manner. I have been given the opportunity to address concerns and/or discrepancies in the work provided, and I either have no such concerns or have found no discrepancies or they have been addressed to my satisfaction. My signature here signifies my full and final acceptance of all work performed by Prime Plumbing LLC.

8/31/2026

1. Definitions. "*Agreement*" means this Customer Agreement, in conjunction with any Estimate and Invoice as referenced herein, between Prime Plumbing and Customer as it relates to the Services Prime Plumbing has agreed to provide to Customer in exchange for payment by Customer. "*Cost for Services"* means the amount due pursuant to an Invoice(s) issued by Prime Plumbing to Customer in association with the Services. "*Customer*" means the party that has entered into this Agreement with Prime Plumbing. "*Estimate*" means the estimate executed by Customer which identifies the scope of the services agreed to be performed by Prime Plumbing. "*Prime Plumbing*" means Prime Plumbing, LLC. "Invoice" means an invoice issued by Prime Plumbing to Customer for work performed by Prime Plumbing. "*Services*" means the plumbing services identified in an Estimate, plus any changes or modifications thereto, that have been agreed to in writing by Prime Plumbing and Customer, which Prime Plumbing has agreed to perform.

2. Scope of Work. The scope of work to be performed by Prime Plumbing is limited to the Services set forth in the Estimate, subject to any changes or modifications thereto which have been agreed upon by the parties in writing as referenced herein.

3. Warranty. Prime Plumbing warrants that the Services shall be performed in a workmanlike manner and that the materials provided to Customer by Prime Plumbing in performance of the Services be free from defects. Within a reasonable amount of time after written notice has been provided by Customer to Prime Plumbing regarding a potential warranty claim, Prime Plumbing agrees to evaluate said claim, and if it is determined by Prime Plumbing to be one which falls within the warranty provided herein, Prime Plumbing shall take reasonable steps towards resolving the issue in a reasonably and timely manner. **THIS WARRANTY EXPIRES ONE (1) YEAR AFTER THE SERVICES ARE COMPLETED BY PRIME PLUMBING UNLESS OTHERWISE NOTED ON ESTIMATE.** This warranty shall be void if Customer (1) fails to pay the total Invoice amount in accordance with the Agreement; (2) fails to provide prompt notice of a warranty claim (within 30 days, or, in case of an emergency, as soon as possible) and a reasonable opportunity for Prime Plumbing to address the issue; or (3) permits any person or company other than Prime Plumbing to perform any work related to Customer's alleged warranty claim. Exclusions to this warranty include, but are not limited to, damage caused by the misuse or negligence committed by Customer or a third party, clogged drains, frozen pipes, materials provided to Customer by a party other than Prime Plumbing, or any system failure. Prime Plumbing does not warrant any aspect of the Customer's existing plumbing, or any aspect of Customer's heating, mechanical, or electrical systems. Prime Plumbing does not warrant, and will not accept liability for, the cost of repairing or replacing parts of Customer's existing property systems which may develop faults following completion of the Services. The terms of any manufacturer warranty shall not be performed by Prime Plumbing.

4. Limitations & Exclusions of Liability. Prime Plumbing shall not be held responsible for any damage that may occur during the performance of the Services, or that may otherwise be necessary to complete the Services, including but not limited to any damage to drywall, tile, flooring, or fixtures. Prime Plumbing shall not be held responsible for damages related to pre-existing asbestos or any disturbance thereof in the completion of the Services. Prime Plumbing is not responsible for any damage related to the Customer's heating, mechanical, or electrical systems, or any portion of the Customer's plumbing system, unless otherwise stated herein. Prime Plumbing shall not be held responsible for any damage caused, directly or indirectly, by lightning, hurricane, tornado, hail, windstorm, unusual movement or settlement of a structure or ground, acts of God, war, pandemic, labor strikes, unavailability of materials, mold, fires, floods, or other hazards typically covered by insurance that occur on the Customer's property.Prime Plumbing shall not be responsible for incidental, indirect, special, or consequential damages incurred by Customer in association with Prime Plumbing's performance of the Services.

5. Cost of Services & Payment. Customer acknowledges that the date upon which Prime Plumbing estimates completion of the Services is not guaranteed and that the timing of completion of the Services shall not impact Customer's payment obligations to Prime Plumbing. Customer acknowledges that the Cost of Services may increase due to an unforeseen increase in the cost of materials or unforeseen service which arises between the date of the Estimate and performance of Services. The Cost of Services is the amount identified in each Invoice. Unless otherwise agreed upon in writing, the entire Invoice amount shall be paid in full on the day the Services are completed. If payment is remitted via credit card, Customer warrants that the information it provides to process said payment is lawful and correct. In the event any payment by Customer is denied by a credit card company or bank, for any reason, Customer shall immediately be in breach of the Agreement for nonpayment. Customer will remain liable for full payment of the Invoice plus all additional late fees, interest, attorney fees, and other costs incurred by Prime Plumbing in association with the collection of payment from Commercial Customer. Any objection related to an Invoice shall be made by Customer within seven (7) days from the date of the invoice. If no such objection is made, the Invoice shall be deemed valid. **CUSTOMER AGREES TO CONSEQUENCES FOR NONPAYMENT**. If the Invoice is not paid in full by Customer within fifteen (15) days from the date payment is due, Customer shall be liable for interest at the maximum rate permitted under Maryland law, and a late fee of 1.5% per month of the payment amount that is past due. Customer is liable for all reasonable costs and attorney's fees incurred directly or indirectly by Prime Plumbing in association with Customer's nonpayment. In the event partial payments are made by Customer to an outstanding balance, said payment shall be applied (i) first, to the outstanding principal balance; (ii) second, to any late fees; (iii) third, to any interest; (iv) fourth, to attorney's fees; and (v) fifth, to all other remaining monies due to Prime Plumbing in accordance with the Agreement.

6. Termination. If Customer requests that Prime Plumbing cease work at any time after Prime Plumbing has commenced the Services, Customer shall remain liable for the total Cost for Services and shall otherwise remain subject to the obligations set forth in the Agreement.

7. Indemnification. Customer shall defend, indemnify and hold Prime Plumbing harmless from any and all claims, penalties, or assessments arising from Customer's breach of any covenant, representation or warranty herein, or from any act, omission, or misrepresentation made by the Customer and/or the Customer's employees, agents or representatives, to Prime Plumbing.

8. Legal Proceedings. Any legal action related to the Agreement shall be pursued in the courts of Maryland and shall be governed by Maryland law. In any such action where Prime Plumbing prevails, Customer shall be liable for the payment of the reasonable attorney's fees and related costs incurred by Prime Plumbing in association with such action.

9. Entire Agreement. The Agreement shall constitute the final and entire Agreement between Prime Plumbing and Customer, and neither they nor their agents shall be bound by any terms, conditions, statements, warranties, or representations, oral or written, not therein contained. The Agreement can only be changed by a document executed by Prime Plumbing and Customer. If any provision of this Agreement or its application is held invalid, the invalidity does not affect other provisions or applications of this title which can be given effect without the invalid provision or application, and to this end the provisions of this Agreement are severable.

10. Recording: All communications phone calls, text messages, and in person visits are recorded through use of our CRM, Service Titan for the purposes of training, quality assurance and other aspects related to the business.