DPW Support Team <support@dpwbaltocssd.jitbit.com> May 18, 2026, 2:09 PM

to me

-- reply above this line --

Good day,

I hope all is well. I am following up regarding the meter investigation for this property. The investigation was completed on 5/6/2026, and technicians noted that the meter needs to be replaced. Our crew will need to return to the property to complete that work. I will continue to follow up with you once the replacement has been completed.

Charles Smith
Pronouns: (He/Him)
Customer Care Analyst II
Baltimore City Department of Public Works
Customer Support & Services Division
City of Baltimore Department of Public Works (COB DPW)
200 Holliday Street, 4th floor, Baltimore, MD 21202

Brandon M. Scott
Mayor
Matthew W. Garbark
Acting Director