

# BALTIMORE CITY 311 SERVICE REQUEST

**Subject:** Urgent Alley Cleanup, Bulk Trash Removal & Severe Rodent Hazard — Southdene Avenue Alley, Baltimore, MD 21230

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To Baltimore City 311 Services,

I am writing to formally request a major, coordinated alley cleanup and bulk trash removal project for our alley behind Southdene Avenue. Ever since I moved into the area two years ago, this alley has continuously been treated by individuals as a neighborhood dumping ground, where people discard unwanted furniture, bulk items, and household debris.

I recently submitted a service request regarding this illegal dumping. While city workers came out and took a before-and-after photo of a single dresser they removed, they left the remainder of the bulk trash, furniture, and accumulated debris behind. Removing one single item while leaving piles of accumulated trash does not resolve the crisis.

## Severe Public Health & Safety Hazards:

- **Illegal Dumping Ground:** Continuous dumping of furniture and odds and ends makes the alley look completely neglected and nasty.
- **Children & Play Areas:** It is highly unsafe for my children and neighboring kids to run and play due to the constant worry of them falling into sharp broken glass and debris scattered throughout the alley.
- **Rats & Property Damage:** The massive trash piles have fueled an extreme rat infestation. At night, the rats are so bold and numerous that they terrify both myself and my dog. The rodent infestation has already caused severe vehicle damage—including chewing through wiring underneath my car, requiring expensive repairs. Due to repeated vehicle damage and flat tires from debris, I no longer even drive down our alley to park in my backyard.

This alley requires substantial manpower and a comprehensive bulk cleanup project rather than piecemeal spot-removals. The combination of rampant illegal dumping, broken glass, and extreme rodent activity poses a severe health and safety risk to everyone living here.

I respectfully urge Baltimore City to deploy a dedicated crew with the necessary equipment to completely clear out all dumped bulk trash, furniture, broken glass, and debris from our alley, and to assess ongoing measures to deter illegal dumping. Thank you very much for your urgent attention to this critical neighborhood issue.