BALTIMORE CITY 311 SERVICE REQUEST

Subject: Neighborhood Street Parking Enforcement & Informational Outreach — Southdene Avenue, Baltimore, MD 21230

To Baltimore City 311 Services,

I am writing to formally request assistance and neighborhood outreach regarding an ongoing parking issue along Southdene Avenue. While most households on our street have off-street parking or backyard driveways, street parking is heavily utilized. Unfortunately, a recurring practice has developed where the majority of the neighbors on the street place cones, chairs, and other household items directly on the public street to reserve and block public parking spaces on a daily basis.

While local custom and courtesy generally respect saving a street spot after someone has manually shoveled deep snow during winter storms, reserving public parking spaces with furniture and cones day in and day out—regardless of the season—creates significant frustration and unnecessary parking shortages for everyone else trying to return home. Furthermore, seeing chairs, cones, and various items constantly sitting all along the side of the street makes the entire block look unkempt and trashy.

> **Community Impact:** Because the majority of residents are participating in this practice, available public street spaces are constantly blocked off by personal items. This creates unnecessary obstacles, parking shortages, and detracts from the overall appearance of the neighborhood.

I have previously contacted 311 regarding this matter, and while I appreciate enforcement officers occasionally coming out to remove items, the issue immediately repeats itself. Previous phone agents noted that comprehensive neighborhood communication is difficult, but I am formally requesting that the city issue an informational notice or letter to residents along Southdene Avenue.

Given the diverse demographics of our neighborhood—with a significant portion of our residents speaking Spanish—would it be possible for the city to distribute an informational flyer or letter in both English and Spanish? A polite, clear notice reminding residents that public street spaces cannot be permanently blocked with personal property would go a long way toward resolving this amicably, ensuring fair access for all neighbors without unnecessary friction.

Thank you very much for your time, consideration, and dedication to keeping our neighborhood streets accessible, clean, and orderly for everyone.

Sincerely,
Ashley Zion
Southdene Avenue
Baltimore, MD 21230