Service Request Summary

SERVICE REQUEST #: 516459 **SERVICE DESCRIPTION:** Drainage

Date:	10/28/2026 8:11:29 AM	**Subdivision:**	6
Initiated By:	Citysourced, Admin	**Schedule:**	640
Dispatched To:	Atwell, John	**District:**	
Status:	COMPLETE	**Supervisor:**	

Locate Information

Ticket No.:

Address: **1800 TAYLOR AVE**

Location: 1800 TAYLOR AVE, PARKVILLE, MD, 21234

Details: Description: constant standing water from unknown source. area iced up in winter. has been a problem for a long time, but water is getting worse.

CALLER INFORMATION

First Name:	JEFFREY	**Email:**	JNSOULE@MSN.COM
Last Name:	SOULE	**Phone:**	
Call Time:	10/28/2026 8:12:20 AM	**Cell Phone:**	4107467553
Caller Type:			

ADDITIONAL INFORMATION

Comments

Related Work Order No(s):

No related work orders

Service Request Summary

SERVICE REQUEST #: 516459 **SERVICE DESCRIPTION:** Drainage

10/28/2026 8:12:41 AM

Description: constant standing water from unknown source. area iced up in winter. has been a problem for a long time, but water is getting worse.
OneView Id: 316170
Device Type: Apple
Device Model: iPhone 6s
Approximate Address: 1800 TAYLOR AVE, PARKVILLE, MD, 21234
Lat/Lng Coordinates: 39.3812113, -76.5587389
OriginationIpAddress: 104.22.93.84
OneViewIsRequestTypeIntegrated: True
OneViewDynamicsCreateJobCompleted: True
OneViewIntegrationId: 2
OneViewPostReport: SOAP Url=https://baltimorecountymd-oneview.rocksolid.com/XRMServices/2011/Organization.svc
OneViewTicketDisplay: CAS-5002422-D7H6B8
OneViewTicketId: 3bdf27bc-c8d2-f111-a8a9-000d3a0f8a39

10/28/2026 8:13:47 AM

This issue is not a tree as labeled.

10/28/2026 8:48:04 AM

Naira, this is a water main break at the intersection of Oakley and Taylor. This has been reported to city water. Can you re-report that please so that the city can come out and fix the water main break?