BALTIMORE CITY
DEPARTMENT OF PUBLIC WORKS

Customer Service (M-F):
410-396-5398 (8:30am-4:30pm)
410-396-5352 (24 hr Emergency Service)
DPW.Billing@baltimorecity.gov

WATER BILL

Amount Due	$808.42
Due Date	11/17/2026
Bill Date	10/28/2026

PAST DUE Bill ID: B026482511

Account Number: 11000240531
Property ID: 5559 040
Service Address: 3016 E NORTHERN PKWY
Property Owner: CHARLES DUBIN

Your account has a past-due balance. Please pay the past-due balance to avoid collection action.

Message Center

- Set up your online account using your activation code: UBVPHA5Z. Visit waterbillportal.baltimorecity.gov.
- Would you like to receive your bill electronically? Visit waterbillportal.baltimorecity.gov to sign up.
- You are enrolled in a PromisePay Payment Plan. Consult the PromisePay website for more information.
- Become a member of the Baltimore City Department of Public Works team! View currently available DPW positions: baltimorecity.wd1.myworkdayjobs.com/external.

Account Summary

Previous Amount Due	$453.55
Payments Received	-$32.26
Past-Due Balance	$421.29
Service Charges	$387.13
Other Activities	$0.00
Amount Due	**$808.42**

Ways to Pay

For more information, please visit pay.baltimorecity.gov.

AutoPay
Register now for AutoPay at https://ipn.paymentus.com/cp/bcgp

Online
Pay online.

Mail
Send your payment to:
Revenue Collections
PO Box 17535
Baltimore, MD 21297-1535

Phone
Pay your bill on the phone.
Please call
866-377-0765

In-Person
At Walmart, CVS & Walgreens, any business that accepts Moneygram, and on 200 Holliday Street. (8:30am-4:30pm, M-F)

Please detach and return this portion with your mailed payment.

Department of Finance
Bureau of Revenue Collections
200 Holliday Street
Baltimore, MD 21202

You may view and manage your account online via the CSS Portal at waterbillportal.baltimorecity.gov.

Account Number	11000240531
Amount Due Now	$808.42
Amount Enclosed	$

Service Address: 3016 E NORTHERN PKWY

PLEASE MAKE CHECKS PAYABLE TO: Director of Finance, Baltimore City

CHARLES DUBIN
3016 E NORTHERN PKWY
BALTIMORE, MD 21214-1418

Revenue Collections
PO Box 17535
Baltimore, MD 21297-1535

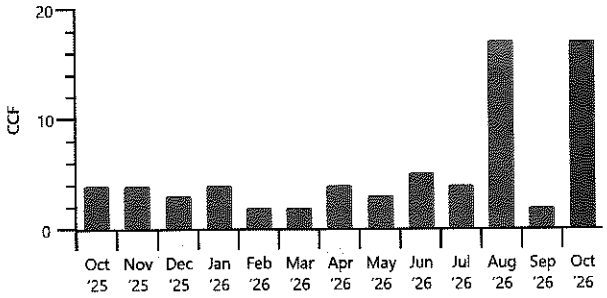
4020000080842000000000000000000011000240531000000000000000000000000009

Usage Profile

Water Usage

Meter Number: 12354246

Begin Date:	Begin Read:	End Date:	End Read:	CCF	GAL
09/17/26	2	10/17/26	19	17	12716



Current Usage (30 days) **17 CCF**

Daily Avg CCF **0.567 CCF**

Daily Avg GAL **424 GAL**

DPW's most recent Water Quality Report is available online at publicworks.baltimorecity.gov/waterreport.
Please call 311 to have a report mailed to you.

Details of Current Charges

Service Charges

Account Management Fee		$5.79
Infrastructure Charge		$34.03
Bay Restoration Fee		$5.00
Stormwater Fee		$15.40
Sewer Consumption Charge	17 CCF @14.370	$244.29
Water Consumption Charge	17 CCF @4.860	$82.62
Total Service Charges		**$387.13**

Attention

The City of Baltimore offers financial assistance programs to qualifying water customers:

- **Water4All Water Discount Program:** Contact water4all@baltimorecity.gov or 410-396-9500.
- **PromisePay Payment Plans:** Contact: 410-779-9808 or visit baltimore.promise-pay.com.

Understanding Fees on Your Water Bill:

- **Stormwater Remediation Fee:** Funding from this fee is used to improve the City's stormwater management system, including its watershed protection and restoration program. For more information, visit publicworks.baltimorecity.gov/stormwater-fee.
- **Chesapeake Bay Restoration Fee:** Direct inquiries to the Maryland Department of the Environment, mde.state.md.us/programs/water/bayrestorationfund.

WARNING: These charges could possibly create a lien on the property identified if allowed by current regulations. Failure to timely pay these charges could possibly lead to sale of the lien at auction and/or possible foreclosure of the property identified.

Visit our Customer Self-Service Portal at waterbillportal.baltimorecity.gov or by scanning this QR code:

Gmail

Charles Dubin <ctdubin@gmail.com>

Baltimore City Water4All - Application Approved

no-reply@baltimorecity.gov <no-reply@baltimorecity.gov> Wed, Oct 28, 2026 at 9:42 AM
To: ctdubin@gmail.com

WATER4ALL BALTIMORE

Hello Charles Dubin,

Reference ID: **WFA-N2DM9A**

Link to your Water4All Application: Click here

CONGRATULATIONS!!!! You have been approved for the Water4All program.

Based on the information provided on your recent Water4All application, a credit of $684.75 will be applied to your water bill account ending in 0531. You will remain eligible until October 2027 after which, you will need to reapply for the program.

If you have any questions regarding your application, please contact a CAP Center location. Community Action Partnership — Mayor's Office of Children & Family Success (bmorechildren.com)

Thank you,

City of Baltimore

Baltimore DPW

English Log out

Congratulations on your enrollment!

You are now enrolled in a PromisePay payment plan for your Baltimore DPW balance as of today.

Powered by **PromisePay**

Receipt

This payment will appear as PromisePay on your financial statement.

Date: **Sep 3, 2026**

Reference ID: **4PKM-QLL9-3RP4**

Payment method: ***8858**

Balance due: **$32.26**

Payment fee: **$2.95**

Total: **$35.21**

Powered by **PromisePay**

What happens next?

- We process your monthly payments automatically so you don't have to worry
- We send you reminders before we process each payment
- We let you control your plan — you can update your payment method, change your payment schedule or request an extension

Manage my plan

Powered by **PromisePay**

Powered by **PromisePay**

Plan info

Enrollment date: **Sep 3, 2026**

Terms: **12 monthly payments**

Remaining plan balance: **$354.87**

Remaining scheduled payments: **11**

Next payment: **$35.21 ($32.26 + $2.95 payment fee)**

Due date: **Oct 3, 2026**

Manage my plan

BALTIMORE CITY
DEPARTMENT OF
PUBLIC WORKS

Important reminder

In addition to your monthly payment plan payments, you must pay all new Baltimore DPW bills in full.

Manage my plan >

Need help?

Help

Call PromisePay at (410) 779-9808

Available Monday to Friday 8:30am-4:30pm ET