Service Request Summary

SERVICE REQUEST #: 516884 **SERVICE DESCRIPTION:** Other Road or Sidewalk Compliant

Date:	11/2/2026 12:41:25 PM	**Subdivision:**	6
Initiated By:	Citysourced, Admin	**Schedule:**	640
Dispatched To:	Cosden, William	**District:**	
Status:	INITIATED	**Supervisor:**	Tormey, Joshua

Locate Information

Ticket No.:

Address: **1800 TAYLOR AVE**

Location: 1800 TAYLOR AVE, PARKVILLE, MD, 21234

Details: Description: there is a manhole cover that has a constant overflow of water into the roadway on Taylor Ave, around the Oakleigh Rd intersection. this has been going on for at least a year and I submitted a previous ticket for this issue which was closed with a reply stating it's a homeowner issue and they've been notified to resolve, or something along those lines. when the temperature goes below freezing, the road gets very icy due to the overflow freezing in the roadway. I'm concerned this wil

CALLER INFORMATION

First Name:	MARTHA	**Email:**	MARTHAISABEL21790@GMAIL.COM
Last Name:	JANUARY	**Phone:**	
Call Time:	11/2/2026 12:42:13 PM	**Cell Phone:**	4438033866
Caller Type:			

ADDITIONAL INFORMATION

Comments

Related Work Order No(s):

No related work orders

Service Request Summary

SERVICE REQUEST #: 516884 **SERVICE DESCRIPTION:** Other Road or Sidewalk Compliant

11/2/2026 12:42:38 PM

Description: there is a manhole cover that has a constant overflow of water into the roadway on Taylor Ave, around the Oakleigh Rd intersection. this has been going on for at least a year and I submitted a previous ticket for this issue which was closed with a reply stating it's a homeowner issue and they've been notified to resolve, or something along those lines. when the temperature goes below freezing, the road gets very icy due to the overflow freezing in the roadway. I'm concerned this will lead to an accident if it has not already in the past.
OneView Id: 316618
Device Type: Apple
Device Model: iPhone15,3
Approximate Address: 1800 TAYLOR AVE, PARKVILLE, MD, 21234
Lat/Lng Coordinates: 39.3811514, -76.5587075
OriginationIpAddress: 104.23.209.204
AttachedMediaCount: 1
OneViewIsRequestTypeIntegrated: True
OneViewDynamicsCreateJobCompleted: True
OneViewIntegrationId: 2
OneViewPostReport: SOAP Url=https://baltimorecountymd-oneview.rocksolid.com/XRMServices/2011/Organization.svc
OneViewTicketDisplay: CAS-5003715-W5S5H3
OneViewTicketId: 074096a7-e4d6-f111-a8a9-000d3a0f8a39
InitialBoundaryName: Baltimore County, MD
InitialBoundaryName: Council District 6
InitialBoundaryName: Texas Highway District
InitialBoundaryName: Route 21
Image: http://s3.citysourced.com.s3.amazonaws.com/FileStorage/2026-11/1770d65e65134c13b7089fc25c5fab51.jpg