Community Partner Survey Results and Responses

Thank you for completing the Baptist Community Partner Survey. Below are the responses and comments received and Baptist Health’s Social Responsibility Team’s responses to the comments and next steps to address concerns. We will hold a virtual conversation on March 24 at 11:00am about the responses and anything else attendees would like to discuss. Click the link https://us02web.zoom.us/j/82521172515 to join.

Community Partner Survey
27/65 (42% response rate)

Comments:

Priorities Clear
- The new blue zone info is foggy for me.

Response: Additional information is available on the website - https://www.bluezones.com/activate-jacksonville/. Also the recording of the launch event provides research, process and next steps - https://www.youtube.com/watch?v=H5ldZr1YfW8&feature=youtu.be. Please reach out to Melanie Patz for additional information at 904-673-7946 or melanie.patz@bmcjax.com.

Comfortable Reaching Out to Staff
- I only deal with two staff members... so this question was hard for me to answer.

Response: Very understandable. Thanks for the feedback.

Timely Response
- Typically very good, unless my email ends up in junk mail, which has happened twice
- Depends on the staff member
- Very responsive!
- Jennifer, Lynn, and Melanie are fantastic!
Response: Thank you. We are working on correcting our email issues. We will strive for a response within two business days.

Application Process
- Sorry, I haven't looked at the application in a while, but it was quite easy a number of years ago.
- The first time I searched for Baptist’s grant offerings I had a very hard time finding them.
- Process is clear; visibility could use improvement.
- I am not aware of how to apply for funds.
- Survey monkey is a difficult platform for an application because all info must be entered when ready to send. Cannot save and return to application at a later time before submitting.
- The Survey Monkey application portal requires a reset in order to submit more than one application. Not a major problem but can be confusing.

Response: Thank you for the feedback.
- We have modified the website to increase visibility of the application information.
- We have updated the functionality of the Survey Monkey application to allow saving and returning to your previous responses. In order for this feature to work properly, you must consistently use the same device and the same web browser you used to start the application. When the proposal is ready for submission, you will send us an email stating the proposal is finalized along with the attachments requested to be sent.
- For organizations with a funding request for a second program, we have posted a separate application: Baptist Health FY 2021 Strategic Investment Application (Oct. 1, 2020 – Sept. 30, 2021) ADDITIONAL PROGRAM APPLICATION on our website: https://www.baptistjax.com/about-us/social-responsibility.

Additional Areas of Focus
- I think you have it covered.
- Areas specific to the Social Determinates of Health
- Veronica Glover, Sisterhermana Foundation +1 (904) 333-122.
- Other health institutions to expand impact.
- Those are on target.
- Health equity should be a top priority.
- Health and wellbeing seem appropriate goals for a health services organization.

Additional Thoughts
- We love partnering with Baptist! We have had great conversations and it's truly a partnership.
- Baptist continues to be a very important part of the community. Our organization appreciates all that you do for the youth in the community.
- Doing a great job in breadth and diversity. Well done as a staple of our community!
- I can't think of any at this point.
- Continuous updates on community health needs.
- Baptist Health and Baptist Nassau are excellent partners - we feel very fortunate!
- We are grateful for Baptist Health's support and community investment.
- You are a wonderful community partner! We appreciate your clear communications.
- Baptist Health does an amazing job identifying the needs of the community through good data and focusing all partners on what matters most and what can make the biggest difference. I wish all funders would be as proactive as Baptist. I sincerely do not know how Baptist could be a better community partner.
- Baptist Health is a superior community partner.
- Baptist is a fantastic community partner. Thank you for all you do!