

## CLEANING GUIDE

### Product

Riva

### Application

Upholstery

### Content

Face - 100% Silicone, Middle - 100% Polyurethane (CPU)

### Finish

N/A

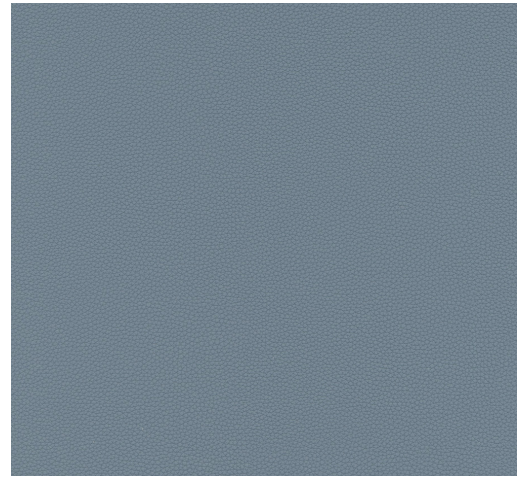
### Cleaning Code

W/S, Bleach (10:1)

W (water) - Clean fabric with a water-based cleaner

S (solvent) - Clean fabric with a water-free dry-cleaning solvent

Bleach - Clean fabric with a bleach solution of 10 parts bleach to 1 part water



Riva

### Care Guidelines

Basic Maintenance such as removal of dust and stains will keep your upholstery looking good and performing well for years. Any stains should be addressed promptly since, the longer the stain remains, the more difficult it will be to remove and untreated stains may become permanent. As silicone products are inherently stain resistant, most stains can be removed with a clean, soft towel and clean water. For very large or difficult stains, we recommend that you contact a reputable, professional upholstery cleaning company.

### Removal of Stains

Silicone products are inherently cleanable. Before attempting to clean stains with a cleaning solution, we encourage you to remove them by wiping with a clean towel, as this will be effective in many cases. If the stain is more persistent, other methods of cleaning can be used.

The type of stain you are trying to remove will dictate the type of cleaner to be used. Water-based stains should be removed with water-based cleaners. Oil-based stains should be removed with a water-free, dry cleaning solvent. A water/bleach solution can also be used for more challenging stains.

If the stain is wet, gently blot away any extra fluid that might remain on the fabric. If a stain still remains and additional cleaning is required, a cleaner can be applied lightly to a soft cloth and gently worked into the stained area. The cleaner can then be wiped away using a damp cloth. Use clean water to rinse away any remaining cleaning solution. We recommend cleaning of stains with a light application of the cleaning solution. The process can be repeated if additional cleaning is required. Avoid heavy application of cleaning agents and saturation of the fabric as this can cause damage and leave marks.

If the stain is dry, a soft bristle brush can be used to gently remove any remaining accumulated matter. Any loose material can then be vacuumed away and, if a stain remains, cleaning can then be performed as described above.

If a stain cannot be removed by these methods, a solution of 10 parts water to 1 part bleach can be used. Never use full strength bleach. Apply the solution to the stained area and allow it to linger on the fabric for approximately 15 minutes. The bleach solution must be thoroughly rinsed away with clean water and dried using a soft towel. Be sure to remove all bleach solution as any that is allowed to remain may damage the fabric and shorten the life of the product.

Any cleaning agent should always be tested on an area of the piece that is not readily visible before being applied to the stained area.

## CLEANING GUIDE

### Sanitizing

Sanitizing can be done simply with the bleach solution as described above. If a more intensive sanitization is desired, please refer to the list of approved healthcare cleaners. All of the cleaners listed should be used according to the guidelines provided by the manufacturer including dilution and contact time. The cleaners must be thoroughly rinsed away with clean water and dried using a soft towel. Be sure to remove all of the cleaning solution as any that is allowed to remain may damage the fabric and shorten the life of the product.

### Warranty

\*Under no circumstances shall Concertex be liable for any incidental, consequential, or other damage resulting from negligence, misuse, mishandling, or exposure of any chemicals used in connection with cleaning and sanitizing. Information related to chemicals or cleaning agents, environmental use and human exposure should be reviewed with appropriate suppliers. All label instructions should be followed.

\*This cleaning document is a guide and intended to help in the maintenance of the specified product. Concertex can neither guarantee nor take responsibility for specific results, as testing of these products was conducted under laboratory conditions. Results may vary under actual conditions. Concertex is not liable for any intentional stains, and the damage resulting from lack of cleaning, the misuse of the cleaning agents or the use of inappropriate cleaning agents.

### Approved Healthcare Cleaners

*This list represents some of the most common sanitizing options available and is not intended to be comprehensive.*

3M C Diff Solution Tablets

CaviCide

Ecolab A456 II

Formula 409

Hydrogen Peroxide

Isopropyl Alcohol (70%)

Lysol Disinfectant Spray

Oxivir Five I 6

Perisept

Sani Cloth AF3 Germicidal Wipes

Virex Plus