
Data Act Information Sheet

Product:

Vstarcam Smart IP Camera (4G & WiFi IP Camera)

1. Data Generation & Format

- Data Types: The camera collects video data, motion detection logs, device status, network connectivity information, and system performance logs.
- Format: Data formats include video streams (H.264/H.265), image files (JPG), and log data (JSON/TXT).
- Estimated Volume: Video storage depends on resolution, bitrate, and recording mode. Typical daily data volume ranges from 0.5GB to 10GB per camera.
- Frequency: Data is generated in real time during live viewing, event recording, motion detection, or alarm triggers. Device status data is updated periodically.

2. Data Storage & Retention

- Storage Location:

User data can be stored:

1. Locally on a micro SD card inside the device;
2. On cloud servers (only if the user subscribes to the cloud service).

- Retention Period:

1. Local SD card: Data is overwritten cyclically when the storage is full.
2. Cloud storage: Data is retained according to the user's subscription plan.

Users can manually delete or export data at any time.

3. User Access and Control

- Access and Retrieval

Users can view, playback, download, and delete data via the VStarcam mobile App and official web portal.

- Communication Channels, Users can contact VStarcam through:

1. In-app customer support;
2. Official after-sales email;
3. Official customer service channels.

- Sharing with Third Parties

Users may authorize data sharing to third parties via the App's permission settings.

VStarcam will not share user data with any third parties without prior user consent.

4. Protection of Trade Secrets

- Identity of the Data Holder

Shenzhen VStarcam Technology Co., Ltd.

Add: VStarcam Industrial Park, No.8 BaoTian Rd, Shuitian Community, Shiyan Town, Bao'an District, Shenzhen, Guangdong, China, 518108

• Right to Complain: If users believe that data processing violates applicable EU regulations, they have the right to lodge a complaint with the competent national data protection authority in their country or region.

• Trade Secrets

Part of the device operation and system-related data may contain VStarcam trade secrets. Such information is protected by technical measures, confidentiality agreements, and relevant intellectual property laws.

Issued by

公司名： 深圳市小鹰视界智能有限公司

Company: Shenzhen VStarcam Technology Co., Ltd.

